Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)

Sent: Thursday, 1 October, 2020 10:31 AM

To: 'Eric Woo'

Cc: Khanchna (LKK Auto); Admin A

Subject: RE: EXPRESS SETTLEMENT - ACC INV SHC7180G AND SML6925A ON 27.09.2020

D20003976MFSH *** LKK REF: CC6/FCI20007519/Uea3

Attachments: accident scene photo.jpeg; TP video footage.mp4

Categories: HMK

Dear Eric,

Enclosed TP video footage and accident scene photo.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Eric Woo < Eric Woo @msfirstcapital.com.sg>

Sent: Thursday, 1 October, 2020 10:26 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: EXPRESS SETTLEMENT - ACC INV SHC7180G AND SML6925A ON 27.09.2020

D20003976MFSH *** LKK REF: CC6/FCI20007519/Uea3

Without Prejudice

Dear Mei Kwan,

Attached copy of the accident report for your reference.

Thank you.

Eric Woo

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email: <u>EricWoo@msfirstcapital.com.sg</u> |Company Regn. No. 195000106C

A Member of MS&AD Insurance Group

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Thursday, 1 October 2020 9:13 am

To: Eric Woo < Eric Woo @ msfirstcapital.com.sg >

Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: EXPRESS SETTLEMENT - ACC INV SHC7180G AND SML6925A ON 27.09.2020

D20003976MFSH *** LKK REF: CC6/FCI20007519/Uea3

Dear Eric,

Noted.

Kindly provide us insured's GIA report for our necessary action.

Meantime, we will request evidence from TP.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Eric Woo < Eric Woo @msfirstcapital.com.sg > Sent: Wednesday, 30 September, 2020 7:12 PM
To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: EXPRESS SETTLEMENT - ACC INV SHC7180G AND SML6925A ON 27.09.2020

D20003976MFSH

Without Prejudice

Dear Mei Kwan,

We will need sometime to retrieve OI video footage and then comment on the liability as OI mentioned that TP squeezed in his lane.

Thank you.

Eric Woo

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email: <u>EricWoo@msfirstcapital.com.sg</u> | Company Regn. No. 195000106C | TEL: 6507 3848 <u>A Member of MS&AD Insurance Group</u> Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to http://www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Wednesday, September 30, 2020 5:10 PM **To:** Eric Woo < <u>Eric Woo@msfirstcapital.com.sg</u>>

Cc: Khanchna (LKK Auto) < <u>khanchna@lkkauto.com</u>>; Admin A < <u>admin-a@lkkauto.com</u>> Subject: EXPRESS SETTLEMENT - ACC INV SHC7180G AND SML6925A ON 27.09.2020

LKK REF: CC6/FCI20007519/ea3

YOUR REF: tba

Dear Sir/ Madam,

We refer to the above matter.

We have received a new assignment from M/s Yew Tee Automobile Tech Pte Ltd (Kaki Bukit) and TP repairer proposed for express settlement.

Enclosed for your perusal is:

- TP estimate
- TP GIA report

Meanwhile, kindly let us have your claim ref and a copy of insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Khanchna.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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