

## Celine Fong (LKKAUTO)

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**From:** Muhd Ashik B Madi <ashik\_madi@sg.msig-asia.com>  
**Sent:** Friday, 28 May 2021 11:17 AM  
**To:** Shiau Chan (LKKAUTO); assignments  
**Cc:** SUR  
**Subject:** RE: ENQUIRY OF LIABILITY - SKW3226U / MSIG ref: 248114

Thank you Shiau Chan.

We will proceed to close our file too.

### Ashik Madi

Executive, Claims Services (Motor)  
D: +65 6594 2548 | F: +65 225 7402 | ashik\_madi@sg.msig-asia.com



**MSIG Insurance (Singapore) Pte Ltd** 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](https://msig.com.sg)




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**From:** Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>  
**Sent:** Friday, 28 May 2021 11:07 AM  
**To:** Muhd Ashik B Madi <ashik\_madi@sg.msig-asia.com>; assignments <assignments@lkkauto.com>  
**Cc:** SUR <sur@lkkauto.com>  
**Subject:** RE: ENQUIRY OF LIABILITY - SKW3226U / MSIG ref: 248114

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Dear Ashik,

Thank you for the email.

We did not conduct any survey for SKW 3226U and will close the case without billing.

Dear Assignment Team,

FYNA.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Muhd Ashik B Madi <[ashik\\_madi@sg.msig-asia.com](mailto:ashik_madi@sg.msig-asia.com)>

**Sent:** Friday, 28 May 2021 10:46 AM

**To:** Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: ENQUIRY OF LIABILITY - SKW3226U / MSIG ref: 248114

Dear Shiau Chan,

Please refer to the email below.

The third party will not be making a claim & we will be cancelling the assignment on Merimen.

Kindly advise if there is any work done & bill incurred?

Thank you.

**Ashik Madi**

Executive, Claims Services (Motor)

D: +65 6594 2548 | F: +65 225 7402 | [ashik\\_madi@sg.msig-asia.com](mailto:ashik_madi@sg.msig-asia.com)



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**From:** June Phua ( Cheng Hoe Motor) <[chmotor@singnet.com.sg](mailto:chmotor@singnet.com.sg)>  
**Sent:** Friday, 28 May 2021 9:58 AM  
**To:** Muhd Ashik B Madi <[ashik\\_madi@sg.msig-asia.com](mailto:ashik_madi@sg.msig-asia.com)>  
**Subject:** Re: ENQUIRY OF LIABILITY - SKW3226U / MSIG ref: 248114

**EXTERNAL EMAIL:** Be careful when you click any links or open any attachment(s).

Good morning Ashik,

Owner of SKW3226U has converted to **REPORTING ONLY**.

We have closed file at our end.  
Thank you.

Rgds  
June  
Cheng Hoe Motor Pte Ltd  
Tel : 67556142  
Fax : 67557719  
Email- [chmotor@singnet.com.sg](mailto:chmotor@singnet.com.sg)

**From:** Muhd Ashik B Madi  
**Sent:** Friday, May 28, 2021 7:56 AM  
**To:** June Phua ( Cheng Hoe Motor)  
**Subject:** RE: ENQUIRY OF LIABILITY - SKW3226U / MSIG ref: 248114

Dear June

We refer to our email dated 02.10.2020





Please advise if your client has withdrawn the claim?

Thank you.

**Ashik Madi**  
Executive, Claims Services (Motor)  
D: +65 6594 2548 | F: +65 225 7402 | [ashik\\_madi@sg.msig-asia.com](mailto:ashik_madi@sg.msig-asia.com)



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**From:** Muhd Ashik B Madi  
**Sent:** Friday, 2 October 2020 1:19 PM  
**To:** 'June Phua ( Cheng Hoe Motor)' <[chmotor@singnet.com.sg](mailto:chmotor@singnet.com.sg)>  
**Subject:** RE: ENQUIRY OF LIABILITY - SKW3226U / MSIG ref: 248114

Dear June,

We noted that you have viewed our insured's video footage.

Kindly advise your client to withdraw the claim.

Thank you.

**Ashik Madi**

Executive, Claims Services (Motor)  
D: +65 6594 2548 | F: +65 225 7402 | [ashik\\_madi@sg.msig-asia.com](mailto:ashik_madi@sg.msig-asia.com)




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**From:** Muhd Ashik B Madi  
**Sent:** Thursday, 1 October 2020 3:19 PM  
**To:** 'June Phua ( Cheng Hoe Motor)' <[chmotor@singnet.com.sg](mailto:chmotor@singnet.com.sg)>  
**Subject:** RE: ENQUIRY OF LIABILITY - SKW3226U / MSIG ref: 248114

Dear June,

We regret we are unable to direct settle.

Based on the video evidence, our insured vehicle was stationary when he was being hit.

Your client is fully liable for the accident.

We will send you the video footage via EasiShare shortly.

Kindly withdraw your client's claim after viewing the video.





Thank you.

**Ashik Madi**


Executive, Claims Services (Motor)  
D: +65 6594 2548 | F: +65 225 7402 | [ashik\\_madi@sg.msig-asia.com](mailto:ashik_madi@sg.msig-asia.com)



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**From:** June Phua ( Cheng Hoe Motor) <[chmotor@singnet.com.sg](mailto:chmotor@singnet.com.sg)>  
**Sent:** Thursday, 1 October 2020 3:12 PM  
**To:** Muhd Ashik B Madi <[ashik\\_madi@sg.msig-asia.com](mailto:ashik_madi@sg.msig-asia.com)>  
**Subject:** ENQUIRY OF LIABILITY - SKW3226U

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Hi Ashik,

**OUR CLIENT - SKW3226U**  
**DOA - 28.9.2020 @6.30am**  
**YR INSURED - SMP7463M**

Attached our client report.

Pls advise on liability and are you agree on **DIRECT SETTLEMENT?**

Thank you.

Rgds,  
June  
Cheng Hoe Motor Pte Ltd  
Tel :67556142  
Fax : 67557719