

## Jaslin Kok (LKK Auto)

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**From:** claims claims <claims@tohahswee.com.sg>  
**Sent:** Monday, 21 December 2020 3:16 PM  
**To:** Jaslin Kok (LKK Auto)  
**Subject:** Re: MSFCIL REF : D20003937MFSH ; YOUR REF: SLD5158H - LKK REF: CC4/FCI20010497/Qra3  
**Attachments:** Scan\_20201221.pdf

Dear Jaslin,

Attached herewith our client's duly signed DV for your kind attention.

Thanks & Best Rgds,  
Sally Ang  
Toh Ah Swee Spray Painting Co.  
Tel: 63660286  
Fax: 63685943

***P/S: Please be informed that our company will be relocate to 60 Jalan Lam Huat #07-33/34 Carros Centre S737869 with effective from 22/04/2019.***

On Fri, Dec 18, 2020 at 4:13 PM Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)> wrote:  
***WITHOUT PREJUDICE***

Dear Sirs/Mdm,

Thank you for acceptance.

Please duly sign the [Discharge Receipt](#) enclosed and return to **us(LKK)** for our necessary action.

***"Best Wishes for Merry Christmas & Happy New Year 2021"***

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** claims claims <[claims@tohahswee.com.sg](mailto:claims@tohahswee.com.sg)>

**Sent:** Friday, 18 December 2020 3:33 PM

**To:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Subject:** Re: MSFCIL REF : D20003937MFSH ; YOUR REF: SLD5158H - LKK REF: CC4/FCI20010497/Qra3

Dear Jaslin,

We hereby confirm our acceptance of your offer, please let us have the DV.

Thanks & Best Rgds,

Sally Ang

Toh Ah Swee Spray Painting Co.

Tel: 63660286

Fax: 63685943

***P/S: Please be informed that our company will be relocate to 60 Jalan Lam Huat #07-33/34 Carros Centre S737869 with effective from 22/04/2019.***

On Fri, Dec 4, 2020 at 5:13 PM Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)> wrote:

Your Ref: **SLD 5158H**

LKK Ref: CC4/FCI20010497/Qra3

**Without Prejudice**

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SHA 7219R AND SLD 5158H ON 26/09/2020**

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 4,256.05
2. Loss of Use (3 days x \$80.00)	\$ 240.00
3. LTA/GIA Search Fee	\$ 7.45
<b>Total</b>	<b>\$ 4,503.50</b>

Please confirm acceptance.

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jaslin Kok (LKK Auto)

**Sent:** Friday, 4 December 2020 9:49 AM

**To:** claims claims <[claims@tohahswee.com.sg](mailto:claims@tohahswee.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: MSFCIL REF : D20003937MFSH ; YOUR REF: SLD5158H - LKK REF: CC4/FCI20010497/Qda3

***WITHOUT PREJUDICE***

Dear Sally

We are currently pending approval from our principal, shall revert to you once our principal approved.

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** claims claims <[claims@tohahswee.com.sg](mailto:claims@tohahswee.com.sg)>

**Sent:** Friday, 4 December 2020 9:44 AM

**To:** Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>

**Subject:** Fwd: MSFCIL REF : D20003937MFSH ; YOUR REF: SLD5158H - LKK REF: CC4/FCI20010497/Qda3

Dear Jia Le,

Please kindly let us have the offer.

Thanks & Best Rgds,

Sally Ang

Toh Ah Swee Spray Painting Co.

Tel: 63660286

Fax: 63685943

***P/S: Please be informed that our company will be relocate to 60 Jalan Lam Huat #07-33/34 Carros Centre S737869 with effective from 22/04/2019.***

----- Forwarded message -----

From: **claims claims** <[claims@tohahswee.com.sg](mailto:claims@tohahswee.com.sg)>

Date: Fri, Nov 20, 2020 at 11:04 AM

Subject: Fwd: MSFCIL REF : D20003937MFSH ; YOUR REF: SLD5158H - LKK REF: CC4/FCI20010497/Qda3  
To: Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>

Dear Jia Le,

Please kindly revert the offer for this case.

Thanks & Best Rgds,

Sally Ang

Toh Ah Swee Spray Painting Co.

Tel: 63660286

Fax: 63685943

***P/S: Please be informed that our company will be relocate to 60 Jalan Lam Huat #07-33/34 Carros Centre S737869 with effective from 22/04/2019.***

----- Forwarded message -----

From: **Vic Alpeh S. Sanghilan** <[VicSanghilan@msfirstcapital.com.sg](mailto:VicSanghilan@msfirstcapital.com.sg)>

Date: Fri, Nov 6, 2020 at 2:52 PM

Subject: MSFCIL REF : D20003937MFSH ; YOUR REF: SLD5158H - LKK REF: CC4/FCI20010497/Qda3

To: claims claims <[claims@tohahswee.com.sg](mailto:claims@tohahswee.com.sg)>, Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>

Cc: Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>, Jason Tea <[JasonTea@msfirstcapital.com.sg](mailto:JasonTea@msfirstcapital.com.sg)>

WITHOUT PREJUDICE

Your Ref: SLD5158H

Our Ref : D20003937MFSH

Dear Sir/Madam,

Accident involving SHA7219R & SLD5158H on 26.09.2020.

We acknowledge receipt of your letter of claim dated 06.11.2020.

Please be informed that this matter is handled by LKK on our behalf and they will get back to you for an update/offer in due course.

Thank you.

Dear Jia Le,

For your needful action please.

Thank you.

Kind Regards,

Vic Sanghilan

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877

| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 | Email: [vicsanghilan@msfirstcapital.com.sg](mailto:vicsanghilan@msfirstcapital.com.sg) | Company Regn. No. 195000106C

A Member of **MS&AD** Insurance Group

*Personal Data Protection Act 2012 ("PDPA"):*

*Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.*

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**From:** claims claims <[claims@tohahswee.com.sg](mailto:claims@tohahswee.com.sg)>

**Sent:** Friday, 6 November 2020 1:18 pm

**To:** Vic Alpeh S. Sanghilan <[VicSanghilan@msfirstcapital.com.sg](mailto:VicSanghilan@msfirstcapital.com.sg)>

**Cc:** CWS Motor Claims <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>

**Subject:** Fwd: SURVEYOR APPOINTED; OUR REF : D20003937MFSH ; YOUR REF: SLD5158H

Dear SANGHILAN VIC ALPEH SUMAGANG,

We hereby submit our LOD with supporting documents for your kind attention.

Please kindly let us have your offer or DV.

Thanks & Best Rgds,

Sally Ang

Toh Ah Swee Spray Painting Co.

Tel: 63660286

Fax: 63685943

***P/S: Please be informed that our company will be relocate to 60 Jalan Lam Huat #07-33/34 Carros Centre S737869 with effective from 22/04/2019.***

----- Forwarded message -----

From: **Claim Workflow System** <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>

Date: Wed, Sep 30, 2020 at 3:39 PM

Subject: SURVEYOR APPOINTED; OUR REF : D20003937MFSH ; YOUR REF: SLD5158H

To: <[CLAIMS@tohahswee.com.sg](mailto:CLAIMS@tohahswee.com.sg)>

Cc: <[CWSMOTORCLAIMS@msfirstcapital.com.sg](mailto:CWSMOTORCLAIMS@msfirstcapital.com.sg)>, <[VICSANGHILAN@msfirstcapital.com.sg](mailto:VICSANGHILAN@msfirstcapital.com.sg)>

Dear Sir/Madam

PRI Request For **SLD5158H** Accident Involving **SHA7219R** On 26-09-2020 AT 21:25:00HRS.

Please find below details for your reference

- **Claim number** : D20003937MFSH
- **Insured vehicle number** : SHA7219R
- **Accident date** : 26-09-2020
- **Third-party vehicle number** : SLD5158H
- **Assignment type** : WITHOUT PREJUDICE
- **Surveyor** : LKK AUTO CONSULTANTS PTE LTD
- **Officer-in-Charge** : SANGHILAN VIC ALPEH SUMAGANG

**PS: This is a system generated mail. Please do not reply to this mail.**

Regards,  
Admin Team  
Claim Workflow System  
Motor Claims Department  
MS First Capital Insurance Limited  
Tel : 6507 3848  
Fax : 6507 3849