

Our Ref : CC20090470/ SHC 307E /KS(st)  
Your Ref : \_\_\_\_\_  
Date : 8-Oct-2020

## COMFORTDELGRO ENGINEERING

**AIG ASIA PACIFIC INSURANCE PTE LTD**  
**AIG Building**

**78 Shenton Way**  
**#07-16**

**Singapore 079120**

**WITHOUT PREJUDICE**

**Attn : Motor Claims Department**

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHC 307E YOUR INSURED**  
**SKP7280Y AND OTHER \_\_\_\_\_ ON 29-Sep-2020**

We are the authorised repair workshop for Citycab Pte Ltd, the owner of motor vehicle no: SHC 307E which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SKP7280Y we are submitting these claim for your consideration on behalf of the claimants.

### TAXI OWNER'S CLAIM

1	Cost of Repair	\$	2,238.25
2	<u>3</u> days Loss of Rental @ <u>\$125.19</u> per day	\$	375.57
3	Survey Report Fees (Surveyed by M/s LKK)	\$	-
4	LTA Search Fees	\$	2.00
5	GIA / Police Report Fees	\$	-
6	Towing Fees	\$	-
Sub Total :		\$	2,615.82

### HIRER'S CLAIM

7	<u>3</u> days Loss of Income @ <u>\$ 80.00</u> per day	\$	240.00
Total Claims :		\$	2,855.82

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :
- b) LTA search slip/s of : SKP7280Y
- c) GIA / Police report/s of : SHC 307E
- d) Letter of authority from owner / hirer / operator
  - ( ) Witness statement/s
  - ( ) Certificate of Insur: ( x ) Rental Rate letter
  - ( ) Photograph/s of Accident Scene
  - ( x ) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully  
*Kazali Hj Selahudin*  
CDGE Taxi Claims Department  
Tel : 6214 8736 Fax : 6214 1843 Email : kazali@cdge.com.sg

This is a computer generated letter. No signature is required.

CDGE Taxi Claims Dept

59 Loyang Drive 4th Floor ComfortDelGro Engineering Pte Ltd  
Singapore 508969 205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

### Workshops

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791

A member of

**COMFORTDELGRO**

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING  
ALONG****Hyundai Ioniq SHC307E , SKP7280Y  
ALONG TG RHU RD TOWARDS RHU CROSS****ON 29-Sep-20 16:30**

I / We

**KHOO LIP CHUAH**(Hirer) NRIC No.: **SXXXX625B**

and/or

(Relief) NRIC No.: **SXXXX625B**

Taxi Number

**SHC307E**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

**30-Sep-2020**

Name of Hirer

**KHOO LIP CHUAH**

Hirer NRIC

**SXXXX625B**

Signature :



Address

**669 HOUGANG AVENUE 8 #04-737  
530669**

Contact No.

**97272442**

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,238.25** (Repair Cost), **S\$525.57** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **SHC 307E** that was damaged pursuant to the accident which occurred on **29/09/2020** (date) along **TANJONG RHU ROAD TOWARDS RHU CROSS** (location) involving vehicle no/s **SKP 7280Y**. This is pursuant to the inspection conducted on **30/09/2020** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **CITYCAB PTE LTD** ("the third party claimant") of vehicle no. **SHC 307E** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHC 307E** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 14<sup>th</sup> (day) of December (month) 2020 (year)



MTT

Signed by appointed surveyor

CLAIMS DEPARTMENT  
**COMFORTDELGRO ENGINEERING PTE LTD**  
59 LOYANG DRIVE  
SINGAPORE 508969

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document"

Please forward your cheque made payable to:  
**COMFORTDELGRO ENGINEERING PTE LTD**

GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHC 307E

MAKE  
HYUNDAI

MODEL  
IONIQ(G2)

DATE OF REG  
12.03.2019

CHASSIS CODE  
KMHC851CVKU134451

INV. NO/DATE  
91527247 06.10.2020

JOB NO.  
305425376

ODOMETER READING

DATE/TIME IN  
30.09.2020 11:20

Description : 3P 29.09.2020

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0104-2282	IONIQVC COVER-RR BUMPER#	1	459.40	20.00	367.52
0002	04-01-0104-2533	MOULDING ASSY-RR BUMPER CTR	1	451.25	20.00	361.00
0003	04-01-0101-0111	HYUNDAI BUMPER COVER CLIP REAR	10	2.20	20.00	17.60
0004	09-01-9999-0068	HYUNDAI REVERSE SENSOR ASSY*	1	135.70	0.00	135.70
0005	04-01-0104-0852	REFLECTOR/REFLEX ASSY-RR RH	1	31.90	20.00	25.52
0006	04-01-0104-2270	IONIQVC EMBLEM-HYBRID	1	24.30	20.00	19.44
0007	04-01-0104-2271	IONIQVC EMBLEM-IONIQ	1	31.30	20.00	25.04
0008	28-01-0103-0009	(I40)REAR BOOT LOGO CCTPL	1	30.00	0.00	30.00

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS; OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91527247	2,238.25	

GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHC 307E

MAKE  
HYUNDAI

MODEL  
IONIQ(G2)

DATE OF REG  
12.03.2019

CHASSIS CODE  
KMHC851CVKU134451

INV. NO/DATE  
91527247 06.10.2020

JOB NO.  
305425376

ODOMETER READING

DATE/TIME IN  
30.09.2020 11:20

S/No	Part No.		Qty	Unit Price	%Disc	Net
0009	28-01-0103-0010	(I40)REAR BOOT TEL NUMBER CCTPL	1	30.00	0.00	30.00
0010	28-01-0103-2014	I40V3 APP LOGO REAR DOOR L/R CCPL	1	40.00	0.00	40.00
SUB-TOTAL			:			1,051.82

### JOB NATURE

0001	PB	PANEL BEATING		480.00		480.00
0002	SP	SPRAYPAINT CHARGE		400.00		400.00
0003	17-01	CHECK ALL LIGHTING		30.00		30.00
0004	20-05	RENEW ADVERTISEMENT STICKER-BOOT		100.00		100.00
0005	L	REMOVE/REFIX REVERSE SENSOR ASSY		30.00		30.00
SUB-TOTAL			:			1,040.00

WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT AND TOTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.

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ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

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CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91527247	2,238.25	

GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 3

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHC 307E

MAKE  
HYUNDAI

MODEL  
IONIQ(G2)

DATE OF REG  
12.03.2019

CHASSIS CODE  
KMHC851CVKU134451

INV. NO/DATE  
91527247 06.10.2020

JOB NO.  
305425376

ODOMETER READING

DATE/TIME IN  
30.09.2020 11:20

Items total		2,091.82
Add GST @	7.000 %	146.43
Invoice amount		2,238.25

Issued by : KATHERINETAN 06.10.2020 16:46:06  
Repair type : CFSO/57/57  
Payment Type/Term: /Credit 30 days

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ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91527247	2,238.25	

Our Ref: CC20090470



Date: 06 October 2020

## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	29/09/2020 @ 16:30 hrs
ALONG	ALONG TG RHU RD TOWARDS RHU CROSS
INVOLVING	SKP7280Y

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC0307E** (the "Taxi"). The Taxi was hired to **KHOO LIP CHUAH IC NO SXXXX625B** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

S/C 307E

DATE	NAME OF DRIVER	MILEAGE READING				MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
							FROM	TO
210920	LC Khoo	22	04	1	4		11am	11pm
220920	LC Khoo	22	08	7	4		11am	10pm
230920	LC Khoo	22	08	7	1		11am	11pm
240920	LC Khoo	22	10	8	6		11am	10pm
250920	LC Khoo	22	13	9	3		11am	12am
260920	LC Khoo	22	17	9	0		11am	12pm
270920	LC Khoo	22	20	6	4		11am	10pm
280920	LC Khoo	22	23	7	6		11am	12pm
290920	LC Khoo	22	25	6	7		11am	10pm
30-09-20	Accident	17				1W	11:20	—
02-10-20	Repair					0W7	16:45	—

### Third Party Insurer Enquiry

Our Ref No: GR-20-117962

Date of Request: 30/09/2020

Your Ref No:

Online Purchase

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road  
Singapore 579701

Dear Sir/Madam,

Enquiry Date 30/09/2020

Enquiry By Huang XiaoYan

TP Vehicle No. skp7280y

Accident Date 29/09/2020

SHCL-7E

#### Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKP7280Y	AIG Asia Pacific Insurance Pte. Ltd.	18/11/2019-17/11/2020	65-6419-3000
SKP7280Y	AIG Asia Pacific Insurance Pte. Ltd.	29/11/2019-28/11/2020	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

## TAX INVOICE

Our Ref No: GR-20-117962  
Date of Request: 30/09/2020

Your Ref No: Online Purchase

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road  
Singapore 579701

Dear Sir/Madam,

Enquiry Date 30/09/2020  
Enquiry By Huang XiaoYan  
TP Vehicle No. skp7280y  
Accident Date 29/09/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

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For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG20010486/T1ds3

06 OCTOBER 2020

**CHIN YEE FATT**  
BLK 1005 LOWER DELTA ROAD  
#17-01  
SINGAPORE 099309

Dear Sir/Madam,

**ACCIDENT INVOLVING SKP 7280Y & SHC 307E ALONG/AT TANJONG RHU ROAD  
ON 29/09/2020**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHC 307E against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

JASLIN KOK  
Case Handler  
DID: 6841 2157  
FAX: 6741 4108  
Email: [Jaslinkok@lkkauto.com](mailto:Jaslinkok@lkkauto.com)

*c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)*

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	30 Sep 2020 15:02	<b>Clim Dtl Modified</b>	Claimant's Name: -> CITYCAB PTE LTD. Claimant's ID: -> 199502839G.	[A] Lee Su Li
2	30 Sep 2020 15:02	<b>Clim Veh Model Changed</b>	(205164) HYUNDAI IONIQ HYBRID 1.6 GLS DCT (A).	[A] Lee Su Li
3	30 Sep 2020 15:02	<b>Clim Created</b>	Reg No: SHC307E. Acct Date: 2020/09/29. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: ComfortDelGro Engineering Pte Ltd (Loyang)	[A] Lee Su Li
4	30 Sep 2020 15:02	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	30 Sep 2020 15:02	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2020/10/09	[A] Lee Su Li
6	30 Sep 2020 15:02	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	30 Sep 2020 15:02	<b>Clim Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Ex press)	[I] Merimen Administrator
8	30 Sep 2020 15:02	<b>Assignment 1st Accessed</b>		[A] Lee Su Li
9	30 Sep 2020 15:03	<b>Label Added</b>	(23):Express.	[A] Lee Su Li
10	30 Sep 2020 15:03	<b>Adj Adjuster Assigned</b>	[None] -> MOHD TAUFIKH BIN HAMID	[A] Lee Su Li
11	05 Oct 2020 14:45	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] Jaslin Kok Chin Yi
12	06 Oct 2020 09:13	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] Jaslin Kok Chin Yi
13	23 Nov 2020 15:01	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
14	23 Nov 2020 15:01	<b>Clim Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	23 Nov 2020 15:01	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2019/03/12.	[A] JOANNE LEE KHANG MIN
16	23 Nov 2020 15:01	<b>Clim Details Notified</b>		[A] JOANNE LEE KHANG MIN
17	09 Dec 2020 11:11	<b>Adj Mandate Request</b>	Cur.Req:2765.82:Liab:100%(OI REAR-ENDED TP)*Quantum:(a)CORw/GST: \$2,238.25 + (b)LORw/GST (3days x \$125.19):\$375.57 + (c)LOI(3days x \$50):\$150 + (d)LTA/GIA search fee:\$2= Total:\$2,765.82 *Vehicle Model: hyundai ioniq *Recommended 3 repair days	[A] Jaslin Kok Chin Yi
18	09 Dec 2020 17:24	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2020/10/09. Mandate Remarks: *rental subject to no rental subsidy given by Comfort due to Covid-19	[I] Loh, Chee-Heng
19	09 Dec 2020 17:24	<b>Adj Mandate Set</b>	Approved:2765.82:*rental subject to no rental subsidy given by Comfort due to Covid-19	[I] Loh, Chee-Heng

Date From   Date To   Audit Type None 

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2600445	01 Oct 2020 11:57:06	Video Upload	Motor	AIG Asia Pacific	AIG Asia Pacific	SHC307E	Hor, Yinrul	xx.xx