

Shirley Hiew (LKK Auto)

From: Koh, Victor-CK <Victor-CK.Koh@aig.com>
Sent: Friday, 2 October 2020 3:31 pm
To: Veron Chen (LKKAuto); SUR
Subject: RE: SKL 3323E-DOA: 29/9/20 (AIG REF: 4168473829SG)

Hi,

Noted. Kindly request to take a photo of the new windscreen with the locking pins.
I checked and found that the pins could be bought separately kindly ask surveyor to check with Audi e-catalogue.

Thanks & Regards

Victor Koh
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From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]
Sent: Friday, October 02, 2020 9:01 AM
To: Koh, Victor-CK; SUR
Subject: [EXTERNAL] SKL 3323E-DOA: 29/9/20 (AIG REF: 4168473829SG)

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Dear Victor,

Thank you for the authorisation.

Refer to the message, Why is the rear windscreen necessary to replace?

According to surveyor, When removing the windscreen from the tailgate, the locking pins of the windscreen would inadvertently be damaged.
Hence the rear windscreen has to be replaced.

Best Regards,

Veron Chen | Case Handler **ON BEHALF OF SHIRLEY**

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