

Jaslin Kok (LKK Auto)

From: Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>
Sent: Wednesday, 9 December 2020 6:23 PM
To: Jaslin Kok (LKK Auto)
Cc: Cheong Pearlyn (VGS - SG/Singapore); Kong Charmaine (VGS - SG/Singapore); Chee Steven (VGS - SG/Singapore); Foo John (VGS - SG/Singapore); Admin A
Subject: DV SIGNED FOR PAYMENT PROGRESS FOR ACCDT INVOLVING SMM4847A & SKV5551Y ON 29.9.2020 LKK REF : CC3/AIG20010481/T1rs3
Attachments: 2184_001.pdf

Dear Jaslin,

DV as attached for your kind action ,Thank you.

Thanks and Best Regards,

Meiy
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7216
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
meiy.wong@vw.com.sg
<https://www.volkswagen.com.sg/>

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GROUP SINGAPORE



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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Wednesday, 9 December 2020 5:48 PM
To: Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>
Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>; Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>; Foo John (VGS - SG/Singapore) <John.Foo@vw.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: [EXT] RE: OFFER + DV REQUEST FOR ACCDT INVOLVING SMM4847A & SKV5551Y ON 29.9.2020 LKK
REF : CC3/AIG20010481/T1rs3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We confirm settlement as per your LOD.

1. Cost of Repair (w/GST)	\$ 12,515.53
2. Loss of Rental (8days x \$120.00) [BKW RENT-A-CAR PTE LTD]	\$ 960.00
3. LTA/GIA Search Fee	\$ 2.00
Total	\$ 13,477.53

Please duly sign the DV enclosed and return it in colour to us(LKK) for our necessary action.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wong Mei (VGS - SG/Singapore) <meiy.wong@vw.com.sg>

Sent: Friday, 4 December 2020 2:24 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>; Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>; Foo John (VGS - SG/Singapore) <John.Foo@vw.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: [EXT] RE: OFFER + DV REQUEST FOR ACCDT INVOLVING SMM4847A & SKV5551Y ON 29.9.2020 LKK
REF : CC3/AIG20010481/T1rs3

Thank you Mei Kwan.

Thanks and Best Regards,

Meiy
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

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<https://www.volkswagen.com.sg/>



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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, 4 December 2020 2:11 PM

To: Wong Mei (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>; Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>; Foo John (VGS - SG/Singapore) <John.Foo@vw.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: [EXT] RE: OFFER + DV REQUEST FOR ACCDT INVOLVING SMM4847A & SKV5551Y ON 29.9.2020 LKK REF : CC3/AIG20010481/T1rs3

Dear Mei,

Pending mandate from AIG.

We will send a chaser by next week.

Our respective case handler, Jaslin will look into the matter and get back to you in due course.

Hi Jaslin,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Wong Mei (VGS - SG/Singapore) <meiy.wong@vw.com.sg>

Sent: Friday, 4 December, 2020 2:06 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>; Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>; Foo John (VGS - SG/Singapore) <John.Foo@vw.com.sg>

Subject: RE: OFFER + DV REQUEST FOR ACCDT INVOLVING SMM4847A & SKV5551Y ON 29.9.2020 LKK REF : CC3/AIG20010481/ds3

Dear Mei Kwan,

Can assists me ,as Jia Le no longer with LKK.
Could I have an offer or DV for this claims.
Appreciated your kind action on this matter, Thank you.

Thanks and Best Regards,

Meiy
Insurance Service Advisor
Aftersales

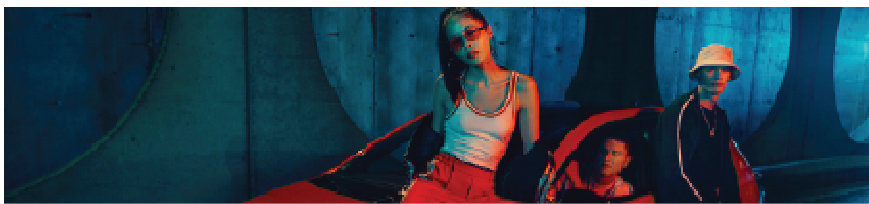
Volkswagen Group Singapore Pte Ltd
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From: Wong MeiY (VGS - SG/Singapore)
Sent: Friday, 4 December 2020 1:56 PM
To: JiaLe@lkkauto.com
Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>; Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>; Foo John (VGS - SG/Singapore) <John.Foo@vw.com.sg>
Subject: OFFER + DV REQUEST FOR ACCDT INVOLVING SMM4847A & SKV5551Y ON 29.9.2020 LKK REF : CC3/AIG20010481/ds3

Dear Jia Le,

Could I have an offer or DV for this claims.

Appreciated your kind action on this matter, Thank you.

Thanks and Best Regards,

Meiy
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
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From: Wong Meiy (VGS - SG/Singapore)
Sent: Wednesday, 25 November 2020 11:42 AM
To: JiaLe@lkkauto.com
Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>; Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>
Subject: LOD FOR ACCDT INVOLVING SMM4847A & SKV5551Y ON 29.9.2020 LKK REF : CC3/AIG20010481/ds3

Dear Jia Le,

LOD as attached for your kind action ,Thank you.

Thanks and Best Regards,

Meiy
Insurance Service Advisor
Aftersales

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