

Summer Lee (LKK Auto)

From: YI HENG MOTOR WORKSHOP <yihengmotorworkshop@yahoo.com.sg>
Sent: Wednesday, 30 September, 2020 11:17 AM
To: Irene Tay
Cc: Tan Kah Leong; admin-a@lkkauto.com; 'assignments'
Subject: Re: O/R : SNM20D203587/SLN8846H/TANKL - FW: OD CLAIM - Your Insured : SLN 8846H on 29-09-20 @ 11:25AM

Morning Irene,

Thank you for your arrangement.

Regards,
Jason

On Wednesday, 30 September 2020, 11:14:16 am SGT, Irene Tay <irene.tay@sg.cntaiping.com> wrote:

Dear Sir/Mdm (LKK),

We refer to the above captioned matter.

Please get your surveyor to conduct survey as insured claiming OD.

Please revert.

Regards,

Irene Tay

Executive

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Irene Tay
Sent: Wednesday, September 30, 2020 11:07 AM
To: Yong Patric Yong <yihengmotorworkshop@yahoo.com.sg>
Cc: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Subject: FW: O/R : SNM20D203587/SLN8846H/TANKL - FW: OD CLAIM - Your Insured : SLN 8846H on 29-09-20 @ 11:25AM

Dear Sir/Mdm,

Excess is \$500

Regards,

Irene Tay
Executive
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, September 29, 2020 10:53 PM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>; yihengmotorworkshop@yahoo.com.sg
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R : SNM20D203587/SLN8846H/TANKL - FW: OD CLAIM - Your Insured : SLN 8846H on 29-09-20 @ 11:25AM

Dear Irene,

Please assist OD claim for SLN8846H.

Note : officer in charge - Kah Leong 63896193

Kindly quote our reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Lim Shu Min

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Yong Patric Yong <yihengmotorworkshop@yahoo.com.sg>

Sent: Tuesday, September 29, 2020 4:52 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: OD CLAIM - Your Insured : SLN 8846H on 29-09-20 @ 11:25AM

Dear officer In charge,

Kindly arrange your surveyor to survey this vehicle for OD claim at our workshop.

Also please advise Excess charge, should you need more info, do let us know.

Attached Gia Report and Logcard of SLN 8846H.

Thank You.

Regards,
Wan Ping