

**admin**

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**From:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Sent:** Wednesday, 30 September 2020 10:20 AM  
**To:** Sally; 'SUR'; 'assignments'  
**Cc:** Claims Dept of CTI  
**Subject:** RE: O/R : SNM20D203585/SMH5260L/LEWLC - PRI FOR YP 6525H OUR REF: CL/200935/T/HSY YOUR REF: SMH 5260L

WITHOUT PREJUDICE

Dear Sally,

We refer to your email dated 30.09.2020.

We are not agreeable on your list.

We will nominate our surveyor from LKK to conduct the pre repair survey.

Aside LKK,

Please arrange and survey the vehicle.

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

**Jenny Lew**

Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6116 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Sally <info@catherinelimllc.com>  
**Sent:** Wednesday, September 30, 2020 8:49 AM  
**To:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Subject:** RE: O/R : SNM20D203585/SMH5260L/LEWLC - PRI FOR YP 6525H OUR REF: CL/200935/T/HSY YOUR REF: SMH 5260L

Dear Jenny (Without Prejudice)

We refer to your email.

Our client is not agreeable to your list of surveyor and wish to appoint Kelvin Teo. Thank you.

Regards

Sally Goh

Catherine Lim LLC

20 Havelock Road #03-01

Central Square

Singapore 059765

Email: [info@catherinelimllc.com](mailto:info@catherinelimllc.com)

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**From:** Jenny Lew [<mailto:jenny.lew@sg.cntaiping.com>]

**Sent:** Tuesday, September 29, 2020 5:43 PM

**To:** Sally

**Cc:** Claims Dept of CTI

**Subject:** RE: O/R : SNM20D203585/SMH5260L/LEWLC - PRI FOR YP 6525H OUR REF: CL/200935/T/HSY YOUR REF: SMH 5260L

[Confidential]

**Without Prejudice**

**Our reference:** SNM20D203585C02/ SMH5260L/lewlc

**Your reference:** YP6525H

Dear Sirs / Madam,

**ACCIDENT INVOLVING SMH5260L & YP6525H on 26/09/2020**

We refer to your email of 29/09/2020

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew at 63896116 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

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Regards,

**Jenny Lew**

Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Tuesday, September 29, 2020 5:33 PM

**To:** Sally <[info@catherinelimllc.com](mailto:info@catherinelimllc.com)>; Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R : SNM20D203585/SMH5260L/LEWLC - PRI FOR YP 6525H OUR REF: CL/200935/T/HSY  
YOUR REF: SMH 5260L

Dear Jenny,

Please conduct PRS for YP6525H.

Note : officer in charge – Jenny 63896172

*Kindly quote our reference number when replying.*

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via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

**Lim Shu Min**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Sally <[info@catherinelimllc.com](mailto:info@catherinelimllc.com)>  
**Sent:** Tuesday, September 29, 2020 3:21 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** PRI FOR YP 6525H OUR REF: CL/200935/T/HSY YOUR REF: SMH 5260L

Dear Sir

**RE: NOTICE TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PRE-ACTION PROTOCOL FOR NON-INJURY MOTOR ACCIDENT CLAIMS (NIMA)**

**ACCIDENT INVOLVING YP 6525H / SMH 5260L ON 26.09.2020 ALONG BRAS BASAH ROAD**

We are instructed by **FOODGNOSTIC PTE LTD** to notify you of a road traffic accident involving our client's vehicle No. YP 6525H and vehicle No. SMH 5260L driven by you at the material time.

As a result of the accident, our client's motor vehicle has been damaged. Before our client proceed to repair the damaged motor vehicle, please let us know within **2 working days** of your receipt of this notice whether you/your insurer would like to conduct a pre-repair survey of the motor vehicle. If we do not receive any reply from you/your insurer within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Please let us know your appointed surveyor.

Venue: HSY Engineering Pte Ltd  
13 PIONEER SECTOR 1  
Singapore 628424

Tel: Mr Tee @ 9451 6228

Regards  
Sally Goh  
Catherine Lim LLC  
20 Havelock Road #03-01

Central Square  
Singapore 059765

**Email:** [info@catherinelimllc.com](mailto:info@catherinelimllc.com)