Summer Lee (LKK Auto)

From: Cecilia Low <cecilia.low@sg.cntaiping.com>
Sent: Tuesday, 29 September, 2020 6:14 PM

To: 'assignments'; SUR
Cc: Ryder Auto workshop

Subject: RE: O/R: SNM20D203583/C02. PRE-REPAIR INSPECTION: Your Vehicle GBF2080A;

Our Vehicle GBK3226P Accident involving GBK3226P & GBF2080A On 28 Sep2020

Dear Sirs

Please attend to the survey.

Thank you.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents.

All correspondences should be made via email <u>claimsdept@sg.cntaiping.com</u> or fax at <u>6224 7175</u>. Any inconvenience caused is much regretted.

Cecilia Low (Ms)

Senior Executive

Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

From: Ryder Auto workshop < ryderautoworkshop@gmail.com>

Sent: Tuesday, 29 September 2020 5:42 PM **To:** Cecilia Low <cecilia.low@sg.cntaiping.com>

Subject: Re: O/R: SNM20D203583/C02. PRE-REPAIR INSPECTION: Your Vehicle GBF2080A; Our Vehicle GBK3226P

Accident involving GBK3226P & GBF2080A On 28 Sep2020

Dear Cecilia,

Kindly assist to assign LKK to survey the vehicle tomorrow, 30/9/20.

Thank you.

Best regards

June



2 Kaki Bukit Ave 2, #02-19 / 22 AutoHub @ Kaki Bukit, Singapore 417921

Tel: 67418277 Fax: 67468277

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On Tue, Sep 29, 2020 at 5:27 PM Cecilia Low < cecilia.low@sg.cntaiping.com > wrote:
Without Prejudice
Dear Sirs
Bedi 5ii 5
We are agreeable to negotiate on Direct Settlement basis, subject to your concurrence on the number of days of
LOU/LOR as proposed by our appointed motor surveyor.
Thank you.
NOTICE:
In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents.
All correspondences should be made via email claimsdept@sg.cntaiping.com or fax at 62247175 . Any
inconvenience caused is much regretted.
Cecilia Low (Ms)
Senior Executive
Claims
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 29 September 2020 4:58 PM

To: Cecilia Low <cecilia.low@sg.cntaiping.com>; Ryder Auto workshop <ryderautoworkshop@gmail.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D203583/GBF2080A /LOWCT - PRE-REPAIR INSPECTION: Your Vehicle GBF2080A; Our Vehicle

GBK3226P Accident involving GBK3226P & GBF2080A On 28 Sep2020

Dear Cecilia,

Please conduct PRS for GBK3226P.

Note: officer in charge - Cecilia 63896530

Kindly quote our reference number when replying.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Lim Shu Min

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Ryder Auto workshop < ryderautoworkshop@gmail.com >

Sent: Tuesday, September 29, 2020 2:59 PM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: Re: Urgent: PRE-REPAIR INSPECTION: Your Vehicle GBF2080A; Our Vehicle GBK3226P Accident involving

GBK3226P & GBF2080A On 28 Sep2020

Dear Shu Min,

Kindly view attached our client's GIA report as requested.

Thank you.

Best regards

June
2 Kaki Bukit Ave 2, #02-19 / 22 AutoHub @ Kaki Bukit, Singapore 417921 Tel: 67418277 Fax: 67468277
On Tue, Sep 29, 2020 at 11:14 AM Claims Dept of CTI < claimsdept@sg.cntaiping.com > wrote: Hi,
Please provide us the GIA report.
NOTICE: In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email
claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted. Thank you
Lim Shu Min
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 F: (65) 62247175
W: <u>www.sg.cntaiping.com</u> FB : <u>www.facebook.com/chinataipingsg/</u> WeChat : 太平狮城 Taiping SG

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From: Ryder Auto workshop < ryderautoworkshop@gmail.com > Sent: Monday, September 28, 2020 5:00 PM To: Claims Dept of CTI < claimsdept@sg.cntaiping.com > Subject: Urgent: PRE-REPAIR INSPECTION: Your Vehicle GBF2080A; Our Vehicle GBK3226P Accident involving GBK3226P & GBF2080A On 28 Sep2020
Dear Sir,
We refer to the above matter.
Kindly find attached PRS for your necessary action.
For Direct Settlement cases, we only use your in-house surveyor. Kindly arrange your in-house surveyor.
Thank you.
Best regards
June
2 Kaki Bukit Ave 2, #02-19 / 22 AutoHub @ Kaki Bukit, Singapore 417921
Tel: 67418277 Fax: 67468277

