

## Cecilia Chong (LKK Auto)

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**From:** Joel Goh <joel.goh@eqinsurance.com.sg>  
**Sent:** Wednesday, 28 October 2020 1:48 PM  
**To:** Mei Kwan (LKKAuto); Cecilia Chong (LKK Auto)  
**Cc:** Admin A  
**Subject:** RE: SURVEY INVITATION for accident on 23/09/20 Along Sungei Kadut Loop, involving vehicle GBC5142B & XE1760Y. (DM20HO01397-JG)

Dear Mei Kwan

Please assist to submit your survey report for this case soonest.  
We received LOD from third party.

### Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachabl  
Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be cond

Best Regards,  
Joel Goh

Senior Executive | Claims



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**From:** Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]  
**Sent:** Tuesday, September 29, 2020 8:00 PM  
**To:** Joel Goh; Cecilia Chong (LKK Auto)  
**Cc:** Admin A  
**Subject:** RE: SURVEY INVITATION for accident on 23/09/20 Along Sungei Kadut Loop, involving vehicle GBC5142B & XE1760Y. (DM20HO01397-JG)

Dear Joel,

Thank you for your assignment.

Best Regards,