

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims
Yr Ref: CC3/AIG20010447/Apa3 (SLX365D)

Norah Khai From
6768 9911 Telephone +65 -
6841 1183 Telefax +65 -
Nora.khai@premiumauto.com.sg Email
Body & Paint Dept Our Dept
PA/TP/0711/2020/NH Our Ref

19-Apr-2021 Date
1 Total Pages

Dear Sir,

RE: INSURANCE CLAIM FOR SLN 7699 Y - Audi A4 SEDAN 1.4 TFSI S-TRONIC

With reference to the above-mentioned vehicle, no. **SLN 7699 Y**, claimant, **Mr. Thai Shien Churn, Sam**, please find the related document per attached.

1. A copy of the Original invoice no. 85016190 – S\$ 1,714.14.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. Loss of Use – S\$ 180.00 (S\$ 60.00 x 3 Working days)
5. A copy of the GIA search – S\$ 2.00

Premium Automobiles Pte Ltd,
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG Insurance – SLN 7699 Y

AUTHORISATION TO ACT
(AIG Express Third Party Claim)

I, Tan Shien Churn Sam (the third party claimant) of 70 Seoykong
Square, #04-46 Singapore 546706 (address), owner of SLN7699Y (vehicle no.)
hereby authorize Premium Automobiles Pte Ltd ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. SLN7699Y that was damaged pursuant to the accident which occurred on 14/09/2020
(date) along 325B Seoykong E Way (location) involving vehicle no/s
SLX365D ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 27 (day) of Oct (month) 2020 (year)

Sh

Signed by "the third party claimant"
(with chop if applicable)



Sh

Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Express Third Party Claim)

"We/I, Premium Automobiles Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for S\$1714.14 (Repair Cost), S\$180.00 (Loss of ~~rental~~ use), S\$2.00 (Disbursement), for vehicle no. SLN76994 that was damaged pursuant to the accident which occurred on 14/9/2020 (date) along 325B Sengkang Eway (location) involving vehicle no/s SLX365D. This is pursuant to the inspection conducted on 01/10/2020 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Tnai Shien Churn Sam ("the third party claimant") of vehicle no. SLN76994 make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLN76994 (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 17 (day) of May (month) 2021 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 11:06

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT
AIG BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120 079120

Invoice No: 85016190

Account: A0006 (T 0)

Date : 16/04/2021

AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT
AIG BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120

Order : SLN7699Y

Term : 30

Regn No: SLN7699Y (V 33415)

Regn Date: 17/05/2017

Mileage: 29769

WIP No.: 51280

Model: A4 SEDAN 1.4 TFSI S tronic

Chassis: WAUZZZF45HA129155

Engine: CVN 034021

Dept: U

You have been assisted by :- UB-Lim Kee Siang (43)

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID AND REAR LID KICK SENSOR.CHECK FUNCTION AND RENEW ACCORDING TO DAMAGE.	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND REPAIR REAR BUMPER. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER.	550.00	1.00	550.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00

Parts 0.00
Labour 0.00
Sublet 1,602.00
Menus 0.00
Lubricant 0.00

Sub-Total 1,602.00

7% GST 112.14

Grand Total 1,714.14



Received by

For & on behalf of
Premium Automobiles Pte Ltd



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-20-117546

Date of Request: 29/09/2020

Your Ref No: Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 29/09/2020
Enquiry By Lim Kee Siang
TP Vehicle No. SLX365D
Accident Date 14/09/2020

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLX365D	AIG Asia Pacific Insurance Pte. Ltd.	14/03/2020-13/03/2021	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF
SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-117546

Date of Request: 29/09/2020

Your Ref No: Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 29/09/2020
Enquiry By Lim Kee Siang
TP Vehicle No. SLX365D
Accident Date 14/09/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 2 October 2020 8:54 AM
To: 'CMEIN@SINGNET.COM.SG'
Subject: ACCIDENT INVOLVING SLX 365D(AIG) AND SLN 7699Y AT/ALONG MINOR ROAD IN FRONT OF 325B SENGKANG EAST WAY ON 14/09/2020

02 Oct 2020

Mr Ng Choon Tat(Huang ChunDa)/ Ms Lee Chin Mein *[By Email Only]*

Dear Sir/Madam,

You Ref: SLX365D

Our Ref: CC3/AIG20010447/Apa3

ACCIDENT INVOLVING SLX 365D(AIG) AND SLN 7699Y AT/ALONG MINOR ROAD IN FRONT OF 325B SENGKANG EAST WAY ON 14/09/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third party claim against your policy.

We have received a claim from SLN 7699Y against your insurance policy.

Based on the accident report and accident scenario, liability is not in your driver's favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	29 Sep 2020 19:50	Clim Dtl Modified	Claimant's Name: -> THAI SHIEN CHURN SAM.	[A] HOW MEI KWAN
2	29 Sep 2020 19:50	Clim Veh Model Changed	(204616) AUDI A4 1.4 TFSI S TRONIC (A).	[A] HOW MEI KWAN
3	29 Sep 2020 19:50	Clim Created	Reg No: SLN7699Y. Acct Date: 2020/09/14. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Aviva Ltd (HQ). Workshop: Premium Automobiles Pte Ltd (UBI)	[A] HOW MEI KWAN
4	29 Sep 2020 19:50	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	29 Sep 2020 19:50	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/10/08	[A] HOW MEI KWAN
6	29 Sep 2020 19:50	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	29 Sep 2020 19:50	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Exp res)	[I] Merimen Administrator
8	29 Sep 2020 19:50	Label Added	(23):Express.	[A] HOW MEI KWAN
9	29 Sep 2020 19:50	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
10	04 May 2021 16:50	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
11	04 May 2021 16:50	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
12	04 May 2021 16:50	Clim Dtl Modified	JPJ Reg. Date: -> 2017/05/17.	[A] JOANNE LEE KHANG MIN
13	04 May 2021 16:50	Clim Details Notified		[A] JOANNE LEE KHANG MIN
14	07 May 2021 17:33	Adj Mandate Request	Cur.Req:1896.14:Liability: 100%(B27) *Quantum: (a)CORw/GST: \$1,714.14 + (b)LOU(3days x \$60.00): \$180.00 + (c)LTA/GIA search fee: \$2.00 = Total: \$1,896.14 *3 recommendation repair days. *For your approval please.	[A] CHEW HSIAO TONG
15	14 May 2021 14:18	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/10/08. Mandate Remarks: Approved subject to documents in order	[I] Khoo, Kay-Eng
16	14 May 2021 14:18	Adj Mandate Set	Approved:1896.14:Approved subject to documents in order	[I] Khoo, Kay-Eng

Date From   Date To   Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2599285	30 Sep 2020 17:03:16	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SLN7699Y	SLX365D	11.00
2692079	04 May 2021 16:50:31	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLN7699Y	SLX365D	11.00

