

Re: LOD - FINAL REVISION - SLN7699Y TP AIG - SURVEYED 1 OCT 20

Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Fri 14/5/2021 2:54 PM

To: Claims <claims@premiumauto.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We confirm settlement as follows: -

1. Cost of Repair (w/GST)	\$ 1,714.14
2. Loss of Use (3days x \$60.00)	\$ 180.00
3. LTA/GIA Search Fee	\$ 2.00
Total	\$ 1,896.14

We will proceed to close file.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Wednesday, 12 May 2021 9:18 AM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: LOD - FINAL REVISION - SLN7699Y TP AIG - SURVEYED 1 OCT 20

Dear Hsiao Tong,

Kindly advise who is the OIC from AIG so we may follow up on payment for the above claim.

Thank you.

Best Regards,

Nadia Hani

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 m. +65 8826 8736

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

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From: Claims <claims@premiumauto.com.sg>

Sent: Monday, 19 April 2021 4:58 PM

To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>; 'Adrian Ling (LKKAuto)' <adrianling@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

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Dear Hsiao Tong,

Attached LOD for your perusal. We will be submitting the original documents to Adrian by hand.

Please arrange for settlement upon receipt.

Thank you.

Best Regards,
Nadia Hani
Claims Administrator

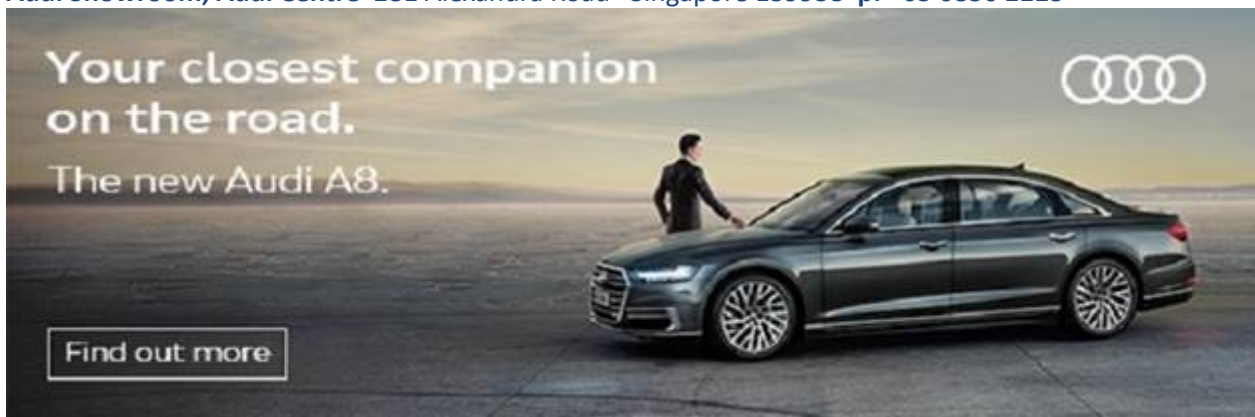
Premium Automobiles Pte Ltd (Reg No 199902271W)

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Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, 9 April 2021 12:23 PM

To: Boo seng yak <boojohnny@gmail.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>;
jiayee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>

Cc: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

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Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

For COR, recommended amount at **P/P \$1,602.00**(before GST) with **03** repair days.

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

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In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Boo seng yak <boojohnny@gmail.com>

Sent: Tuesday, 2 February 2021 6:18 PM

To: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg;
Chang Chee Sing <claims@premiumauto.com.sg>

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Hi Adrian and all,

Revised estimate and photographs is attached.

Please confirm repair cost of \$1602.00 @ 3 days.

Your early closure is well appreciated.

Best regards - jb