

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Thursday, 22 October 2020 9:29 AM
To: redroses.gifts@gmail.com
Subject: ACCIDENT INVOLVING GBJ 1911M & GX 3788G ALONG/AT BEDOK MALL BASEMENT 2 CARPARK ON 14/09/2020
Attachments: SCENE VIDEO.mp4

Our Ref: CC6/AIG20010443/Ada3

RED ROSES
[POLICYHOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING GBJ 1911M & GX 3788G ALONG/AT BEDOK MALL BASEMENT 2 CARPARK ON 14/09/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from GX 3788G against your motor insurance policy.

Based on the video footage, we are of the view that liability is not in your favour as your vehicle collided onto third party stationary vehicle. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

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