

eBaoTech

GeneralClaim

Hello, NAC\_PAYA\_UBI\_800601

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## Policy Query

Policy No.  Date of Accident

Vehicle No. (For Motor)  Certificate Number

| Select                | Policy No. | Certificate Number | Policyholder Name   | Policyholder NRIC | Product | Cover Type  | Vehicle No. | Insured Object | Commence Date | Expiry Date |
|-----------------------|------------|--------------------|---------------------|-------------------|---------|-------------|-------------|----------------|---------------|-------------|
| <input type="radio"/> | 5118890257 |                    | FRESH CARS PTE. LTD | 201608540Z        | GPC     | Third Party | SJM5771M    | SJM5771M       | 07/09/2020    | 06/09/2021  |

## Claim Handling

## Accident MT/1104822

|                     |                                                               |                     |                                                               |                      |                                 |
|---------------------|---------------------------------------------------------------|---------------------|---------------------------------------------------------------|----------------------|---------------------------------|
| Policy No.          | 5118890257                                                    | Vehicle No.         | SJM5771M                                                      | GST Registration No. |                                 |
| Certificate No.     |                                                               |                     |                                                               |                      |                                 |
| Policyholder Name   | FRESH CARS PTE. LTD                                           | Cover Type          | Third Party                                                   | Policyholder NRIC    | 201608540Z                      |
| Product Code        | PRIVATE CAR INSURANCE                                         | Contact No.(Office) |                                                               | Loading              | 0                               |
| Contact No.(Mobile) | NA                                                            | Special Remark      |                                                               | Contact No.(Home)    |                                 |
| Email Address       |                                                               | TCA                 | <input checked="" type="radio"/> No <input type="radio"/> Yes | eCode                | <input type="text" value="Nc"/> |
| KFK                 | <input checked="" type="radio"/> No <input type="radio"/> Yes | NCD Entitlement(%)  | 0                                                             | eCode Reason         |                                 |
| NCD Protection      | No                                                            |                     |                                                               | Private Hire         | Not available                   |

▼ Accident Details

|                   |                             |                               |       |                     |            |
|-------------------|-----------------------------|-------------------------------|-------|---------------------|------------|
| Report Date       | 28/09/2020 16:12            | Accident Report Within 24 hrs | Yes   | Accident Type       | Side Swipe |
| Date of Accident  | 26/09/2020                  | Time of Accident hh:mm        | 13:15 | Country of Accident | Singapore  |
| Reporting Centre  |                             | Orange Force                  |       | ICM No.             |            |
| Accident Location | RANGOON RD TWDS CITY SQUARE |                               |       |                     |            |

▼ Total Excess Applicable

|                            |              |                            |          |                    |                |
|----------------------------|--------------|----------------------------|----------|--------------------|----------------|
| Excess Type                | Per Accident | Windscreen Excess          | 0.00     |                    |                |
| OD Standard Excess         | 0.00         | TP Standard Excess         | 1,500.00 |                    |                |
| YIED OD Excess             |              | YIED TP Excess             |          | Driver is Covered? | Not Applicable |
| Additional Excess          |              |                            |          |                    |                |
| Total OD Excess Applicable | 0.00         | Total TP Excess Applicable | 1,500.00 |                    |                |

▼ Benefits

▼ GST Registered Information

|                      |                                                                       |                       |     |
|----------------------|-----------------------------------------------------------------------|-----------------------|-----|
| GST Registered       | No                                                                    | GST Registration Date |     |
| GST Registration No. |                                                                       | GST Status Verified   | Yes |
| Modification History | 28/09/2020 16:13:50 System changed GST Status Verified from No to Yes |                       |     |

## ▼ Policyholder Mailing Address

|           |                         |                       |                             |           |                  |
|-----------|-------------------------|-----------------------|-----------------------------|-----------|------------------|
| Address 1 | 105 KAKI BUKIT AVENUE 1 | Address 2             | #03-03 SHUN LI INDUSTRIAL P | Address 3 | SINGAPORE 415987 |
| Address 4 |                         | Address Type          | Singapore address           | Post Code | 415987           |
| Unit No.  | 02-03                   | Related Policy Number | 5118938449                  |           |                  |

## ▼ OI Driver Info

|                                         |                                                               |                     |                 |                        |  |
|-----------------------------------------|---------------------------------------------------------------|---------------------|-----------------|------------------------|--|
| Driver Name                             |                                                               | Driver Type         |                 | Driver DOB             |  |
| Unnamed driver Name                     |                                                               | Driver NRIC         |                 | Driving Experience     |  |
| Register Date of Driver License         |                                                               | Driver Age          |                 | Contact No.(Home)      |  |
| Contact No.(Mobile)                     |                                                               | Contact No.(Office) |                 | Address 3              |  |
| Address 1                               |                                                               | Address 2           |                 | Post Code              |  |
| Address 4                               |                                                               | Address Type        | Foreign address |                        |  |
| Unit No.                                |                                                               |                     |                 |                        |  |
| Does he own a Singapore Registered car? | <input type="radio"/> Yes <input checked="" type="radio"/> No | Driver Vehicle No.  |                 | Driver Insurer Company |  |

## Modification History

Claim 002 **New**

|                                |                                     |                         |                                  |                            |                  |
|--------------------------------|-------------------------------------|-------------------------|----------------------------------|----------------------------|------------------|
| Claim Type *                   | OD-MX                               | Insured Name            | FRESH CARS PTE. LTD              | Insured NRIC               | 201608540Z       |
| Contact No.(Mobile)            |                                     | Contact No.(Home)       |                                  | Contact No.(Office)        | +                |
| Email Address                  |                                     | OI Vehicle Number       | SJM5771M                         | TP Vehicle Number          | SHC8766K         |
| Claimant Type Claimant Type *  | Please Select                       | Type of Benefit *       | Please Select                    |                            |                  |
| Claimant Name *                |                                     | Claimant NRIC *         |                                  |                            |                  |
| Claimant Address               |                                     |                         |                                  |                            |                  |
| Claim Description              | SJM5771M / SHC8766K ON 26 Sept 2020 |                         |                                  |                            |                  |
| Preferred Workshop Contact No. |                                     | Insured Liability *     | Not at Fault                     | Name of Preferred Workshop |                  |
| Require Finalisation           | Yes                                 | Preferred Repair Option | Preferred Workshop, Name unknown | GIA report                 | Received         |
| Date Registered                | 29/09/2020 16:56                    | Claim Close Date        |                                  | Date Received              | 29/09/2020 00:00 |
| Report Taken By                | Jackson                             |                         |                                  |                            |                  |

☒ Print AK letter

Save Submit

## Attachment

|                    |                                                               |             |                  |
|--------------------|---------------------------------------------------------------|-------------|------------------|
| Accident No.       | MT/1104822                                                    | Claim No.   | 002              |
| Last Doc. Received | <input checked="" type="radio"/> Yes <input type="radio"/> No | Upload Date | 29/09/2020 17:01 |

| Path *                               | Category *    | Confidential            | Urgency *                   | Description * |
|--------------------------------------|---------------|-------------------------|-----------------------------|---------------|
| <input type="text"/> Browse... Clear | Please Select | <input type="text"/> NO | <input type="text"/> Normal |               |
| <input type="text"/> Browse... Clear | Please Select | <input type="text"/> NO | <input type="text"/> Normal |               |
| <input type="text"/> Browse... Clear | Please Select | <input type="text"/> NO | <input type="text"/> Normal |               |
| <input type="text"/> Browse... Clear | Please Select | <input type="text"/> NO | <input type="text"/> Normal |               |
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| <input type="text"/> Browse... Clear | Please Select | <input type="text"/> NO | <input type="text"/> Normal |               |

▼ Attachment List

| Attachment | Uploaded By/Date | Category | Urgency | Description | Msg Sent? |
|------------|------------------|----------|---------|-------------|-----------|
|------------|------------------|----------|---------|-------------|-----------|

(CO)

|  |                                                                                   |                       |   |        |                                 |
|--|-----------------------------------------------------------------------------------|-----------------------|---|--------|---------------------------------|
|  | NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERV<br>CES) on 29 Sep 2020 17:01 | NRIC/ Driving License | Y | Normal | NRIC/ Driving License 2020-9-29 |
|  | NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERV<br>CES) on 29 Sep 2020 17:01 | NRIC/ Driving License | Y | Normal | NRIC/ Driving License 2020-9-29 |
|  | NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERV<br>CES) on 29 Sep 2020 17:00 | SAS                   |   | Normal | SAS 2020-9-29                   |
|  | NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERV<br>CES) on 29 Sep 2020 17:00 | Photos                |   | Normal | Photos 2020-9-29                |
|  | NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERV<br>CES) on 29 Sep 2020 17:00 | Photos                |   | Normal | Photos 2020-9-29                |
|  | NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERV<br>CES) on 29 Sep 2020 17:00 | Photos                |   | Normal | Photos 2020-9-29                |
|  | NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERV<br>CES) on 29 Sep 2020 17:00 | Photos                |   | Normal | Photos 2020-9-29                |
|  | NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERV<br>CES) on 29 Sep 2020 17:00 | Photos                |   | Normal | Photos 2020-9-29                |
|  | NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERV<br>CES) on 29 Sep 2020 17:00 | Photos                |   | Normal | Photos 2020-9-29                |
|  | NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERV<br>CES) on 29 Sep 2020 16:59 | Photos                |   | Normal | Photos 2020-9-29                |
|  | NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERV<br>CES) on 29 Sep 2020 16:59 | Photos                |   | Normal | Photos 2020-9-29                |
|  | NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERV<br>CES) on 29 Sep 2020 16:59 | Photos                |   | Normal | Photos 2020-9-29                |
|  | NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERV<br>CES) on 29 Sep 2020 16:59 | Photos                |   | Normal | Photos 2020-9-29                |
|  | NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERV<br>CES) on 29 Sep 2020 16:59 | Photos                |   | Normal | Photos 2020-9-29                |
|  | NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERV<br>CES) on 29 Sep 2020 16:59 | Photos                |   | Normal | Photos 2020-9-29                |
|  | NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERV<br>CES) on 29 Sep 2020 16:57 | Photos                |   | Normal | Photos 2020-9-29                |
|  | NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERV<br>CES) on 29 Sep 2020 16:57 | Photos                |   | Normal | Photos 2020-9-29                |
|  | NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERV<br>CES) on 29 Sep 2020 16:57 | Photos                |   | Normal | Photos 2020-9-29                |
|  | NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERV<br>CES) on 29 Sep 2020 16:57 | Photos                |   | Normal | Photos 2020-9-29                |
|  | NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERV<br>CES) on 29 Sep 2020 16:57 | Photos                |   | Normal | Photos 2020-9-29                |
|  | NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERV<br>CES) on 29 Sep 2020 16:57 | Photos                |   | Normal | Photos 2020-9-29                |
|  | NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERV<br>CES) on 29 Sep 2020 16:57 | Photos                |   | Normal | Photos 2020-9-29                |

Video List

| Uploaded By/Date                                               | Folder Date | File Name |  | Source | Action |
|----------------------------------------------------------------|-------------|-----------|--|--------|--------|
| <div>Display in New Window</div> <div>Scan and uploading</div> |             |           |  |        |        |