Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)

Sent: Wednesday, 22 December 2021 5:21 PM

To: Loh, Chee-Heng **Subject:** RE: 2373922536SG

Hi Chee Heng,

We refer to the email below.

Third party did not submit LOD or any evidence to support the claim till date.

In view we would like to temporary submit our wp report and invoice.

Shall request for a reopen case if third party return on the claim.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051



Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Loh, Chee-Heng <Chee-Heng.Loh@aig.com> **Sent:** Thursday, 16 December 2021 10:49 AM **To:** Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: 2373922536SG

Hi Asher,

Kindly let us have an update on the case. If there is no activity, you may proceed to close case.

Thank you.

Loh Chee Heng

Senior Complex Claims Examiner – Auto Property Damage Claims AIG Asia Pacific Insurance Pte Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1881
Chee-Heng.Loh@aig.com | www.AIG.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Asher Sng (LKKAuto) < <u>AsherSng@lkkauto.com</u>>

Sent: Tuesday, 26 October 2021 4:30 PM

To: Loh, Chee-Heng < Chee-Heng.Loh@aig.com>

Subject: [EXTERNAL] RE: 2373922536SG

This message is from an external sender; be cautious with links and attachments.

Hi Chee Heng,

We refer to the above matter.

We are still pending for LOD and third party evidence.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 | did: 6841-6051 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Loh, Chee-Heng < Chee-Heng.Loh@aig.com>

Sent: Tuesday, 26 October 2021 3:10 PM

To: Asher Sng (LKKAuto) < AsherSng@lkkauto.com>

Subject: 2373922536SG

Hi Asher,

We are conducting a review of this case.

Kindly upload correspondence with insured into Merimen. If there is no activity from TP workshop, you may proceed to submit PRI report for closure.

Thank you.

Loh Chee Heng

Senior Complex Claims Examiner – Auto Property Damage Claims AIG Asia Pacific Insurance Pte. Ltd

AIG Building 78 Shenton Way, Level 10 Singapore 079120 Tel +(65) 6419 1881

Chee-Heng.Loh@aig.com | www.AIG.sg

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