

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims**  
**Yr Ref: CC3/AIG20010432 (SMP9347C)**

Norah Khai From  
6768 9911 Telephone +65 -  
6841 1183 Telefax +65 -  
Nora.khai@premiumauto.com.sg Email  
Body & Paint Dept Our Dept  
PA/TP/0707/2020/NH Our Ref

23-Nov-2021 Date  
1 Total Pages

Dear Sir,

**RE: INSURANCE CLAIM FOR SFL 3328 B - Audi A4 SEDAN 1.4 TFSI S-TRONIC**

With reference to the above-mentioned vehicle, no. **SFL 3328 B**, claimant, **Ms. Patsy Wong Pei Sze**, please find the related document per attached.

1. A copy of the Original invoice no. 85016971 – S\$ 4,750.12.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. Loss of Use – S\$ 180.00 (S\$ 60.00 x 3 Working days)
5. A copy of the GIA search – S\$ 2.00

Premium Automobiles Pte Ltd,  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encl  
AIG Insurance – SFL 3328 B

## BREAKDOWN OF PAYMENT

Vehicle No: SFL 3328 B

Accident on 26/9/2020 at MARINE CRESCENT CARPARK.

Involving vehicle/s SMP 9347 C.

1) Repair cost \$ 4750.12 Payable to: Premium Automobiles Pte Ltd

2) GIA/LTA search fee \$ 2.00 Payable to: Premium Automobiles Pte Ltd

3) Loss of Use or Rental Car \$ 180.00 Payable to: \_\_\_\_\_

4) Medical fees \$ \_\_\_\_\_ Payable to: \_\_\_\_\_

5) Others \$ \_\_\_\_\_ Payable to: \_\_\_\_\_

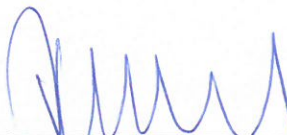
**AUTHORISATION TO ACT**  
**(AIG Express Third Party Claim)**


I, PATSY WONG PEI SZE (the third party claimant) of BLK 28 MARINE CRESCENT  
#03-11 SINGAPORE 440028 (address), owner of SFL 3328 B (vehicle no.)  
hereby authorize Premium Automobiles Pte Ltd ("the workshop") to act for me  
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle  
no. SFL 3328 B that was damaged pursuant to the accident which occurred on 26/9/2020  
(date) along MARINE CRESCENT CARPARK (location) involving vehicle no/s  
SMP 9347 C ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit  
and the workshop is further authorized to receive payment further to settlement of my claim with  
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without  
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other  
vehicle/s is concerned.

Dated this 28 (day) of 09 (month) 2020 (year)

  
\_\_\_\_\_  
Signed by "the third party claimant"  
(with chop if applicable)

  
\_\_\_\_\_  
Signed by "the workshop"  
(with chop)



**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **PREMIUM AUTOMOBILES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$4,750.12** (Repair Cost), **S\$180.00** (Loss of Use/Rental), **S\$ 2.00** (Disbursement) for vehicle no. **SFL 3328B** that was damaged pursuant to the accident which occurred on **26/09/2020** (date) along **MARINE CRESCENT CAR PARK** (location) involving vehicle no/s **SMP 9347C**. This is pursuant to the inspection conducted on **30/09/2020** (date) at "the workshop"

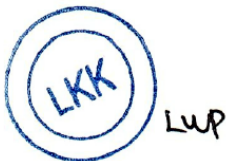
We/I confirm that we/I are/am authorized by the owner **PATSY WONG PEI SZE** ("the third party claimant") of vehicle no. **SFL 3328B** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third-party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SFL 3328B** (vehicle no.) as a result of the accident.

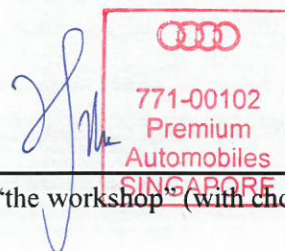
We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 15<sup>th</sup> (day) of Dec (month) 2021 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

# Premium Automobiles Pte Ltd



**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6836 2223  
Main Telefax 6471 3733  
Co. & GST Reg. No.: 199902271W

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6388 2223  
Main Telefax 6475 1023

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408699  
Main Telephone 6388 2323  
Main Telefax 6841 1183

**Customer Service**  
Service Appointment 6366 2323  
24-hour Breakdown Service 9828 1233  
Email customer.care@premiumauto.com.sg

## INS TAX INVOICE

Page 1 11:05

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85016971  Date : 20/11/2021  Order : SFL3328B  Term : 30	Account: A0006 (T 0)  AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120	
Regn No: SFL3328B (V 30511)	Regn Date: 24/08/2016	Mileage: 61021	WIP No.: 51159
Model: A4 SEDAN 1.4 TFSI S tronic	Chassis: WAUZZZF48GA111604	Engine: CVN 014938	Dept: U
You have been assisted by :- UB-Muhd Nursyafiq ( 49 )			

		Details	Qty	Unit Price	Amount
S	SUBLET	M: BNP - TO SUPPLY VEHICLE NUMBER PLATE	60.00	1.00	60.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER.	550.00	1.00	550.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A8W0807065C GRU	COVER (LAST) AP Less 020%	1.00	2111.00	1,688.80
X	A8W0853651ABRN4	GRILLE (LAST) Less 020%	1.00	1799.00	1,439.20
X	A8W0121673A	AIR DUCT AP (LAST) Less 020%	1.00	11.70	9.36

Parts 3,137.36  
Labour 0.00  
Sublet 1,302.00  
Menus 0.00  
Lubricant 0.00

Sub-Total 4,439.36

7% GST 310.76

Grand Total 4,750.12



Received by

For & on behalf of  
Premium Automobiles Pte Ltd



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-20-116757  
Date of Request: 28/09/2020

Your Ref No: Online Purchase

Premium Automobiles Pte Ltd  
55 Ubi Road 1  
Singapore 408699

Dear Sir/Madam,

Enquiry Date 28/09/2020  
Enquiry By Chang Chee Sing  
TP Vehicle No. SMP9347C  
Accident Date 26/09/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

## Jia Le (LKK Auto)

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**From:** Jia Le (LKK Auto)  
**Sent:** Thursday, 1 October 2020 3:54 PM  
**To:** 'perng@singnet.com.sg'  
**Subject:** ACCIDENT INVOLVING SMP 9347C & SFL 3328B ALONG/AT 34 MARINE CRESCENT ON 26/09/2020

Our Ref: CC3/AIG20010432/Ada3

**YAP TAI PERNG**  
36 PARBURY AVENUE  
#03-07  
SINGAPORE 467303

Dear Sir/Madam,

### **ACCIDENT INVOLVING SMP 9347C & SFL 3328B ALONG/AT 34 MARINE CRESCENT ON 26/09/2020**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SFL 3328B against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as your vehicle was reversing. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	29 Sep 2020 16:14	<b>Clm Dtl Modified</b>	Claimant's Name: -> MS PATSY WONG PEI SZE.	[A] Jaslin Kok Chin Yi
2	29 Sep 2020 16:14	<b>Clm Veh Model Changed</b>	(204616) AUDI A4 1.4 TFSI S TRONIC (A).	[A] Jaslin Kok Chin Yi
3	29 Sep 2020 16:14	<b>Clm Created</b>	Reg No: SFL3328B. Acct Date: 2020/09/26. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Premium Automobiles Pte Ltd (UBI)	[A] Jaslin Kok Chin Yi
4	29 Sep 2020 16:14	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] Jaslin Kok Chin Yi
5	29 Sep 2020 16:14	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2020/10/08	[A] Jaslin Kok Chin Yi
6	29 Sep 2020 16:14	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] Jaslin Kok Chin Yi
7	29 Sep 2020 16:14	<b>Clm Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	29 Sep 2020 16:14	<b>Label Added</b>	(19):Fastlane.	[A] Jaslin Kok Chin Yi
9	29 Sep 2020 16:14	<b>Adj Adjuster Assigned</b>	[None] -> ADRIAN LING	[A] Jaslin Kok Chin Yi
10	29 Sep 2020 17:06	<b>Clm Registration Modified</b>	Acct Time:00:00:00->18:00:00.	[I] AIG OneClaim Integration User
11	30 Sep 2020 17:28	<b>Label Removed</b>	(19):Fastlane.	[A] HOW MEI KWAN
12	30 Sep 2020 17:28	<b>Label Added</b>	(23):Express.	[A] HOW MEI KWAN
13	01 Oct 2020 14:01	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] CHAN JIA LE
14	30 Nov 2021 14:58	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
15	30 Nov 2021 14:58	<b>Clm Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
16	30 Nov 2021 14:58	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2016/08/24.	[A] JOANNE LEE KHANG MIN
17	30 Nov 2021 14:58	<b>Clm Details Notified</b>		[A] JOANNE LEE KHANG MIN
18	13 Dec 2021 19:27	<b>Adj Mandate Request</b>	Cur.Req:4932.12:Lia:100%*Quantum:(a)CORw/GST:\$4,750.12+(b)LOU(3days x \$60):\$180+ (c)GIA search fee:\$2.00=Total : \$4,932.12**Recommended 3 repair days	[A] Jaslin Kok Chin Yi
19	15 Dec 2021 08:16	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2020/10/08	[I] MdNoor, Norsiah
20	15 Dec 2021 08:16	<b>Adj Mandate Set</b>	Approved:4932.12.	[I] MdNoor, Norsiah

Date From     Date To     Audit Type  

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2598036	29 Sep 2020 16:18:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SFL3328B	SMP9347C	11.00
2599192	30 Sep 2020 16:22:10	Video Upload	Motor	AIG Asia Pacific	AIG Asia Pacific	SFL3328B	Hor, Yinrul	xx.xx



				Insurance Pte. Ltd.	Insurance Pte. Ltd. (SG)			
2745017	30 Nov 2021 14:58:18	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SFL3328B	SMP9347C	11.00