

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 2 October 2020 9:10 AM  
**To:** 'ETGBCCC@GMAIL.COM'  
**Subject:** ACCIDENT INVOLVING SMQ 8280L(AIG) AND SHB 5329P AT/ALONG MACKENZIE ROAD NEAR REX CINEMA ON 23/09/2020

02 Oct 2020

**Mr Chng Chang Ching**

*[By Email Only]*

Dear Sir/Madam,

**You Ref: SMQ8280L**

**Our Ref: CC3/AIG20010430/Qpa3**

**ACCIDENT INVOLVING SMQ 8280L(AIG) AND SHB 5329P AT/ALONG MACKENZIE ROAD NEAR REX CINEMA ON 23/09/2020**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third party claim against your policy.

We have received a claim from SHB5329P against your insurance policy.

Based on the accident report and accident scenario, liability is not in your favour as you filtered into third party's lane and collided onto third party taxi. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

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