

admin

From: Lionel Chua <lionel.chua@sg.cntaiping.com>
Sent: Tuesday, 29 September 2020 12:06 PM
To: JWG CLAIMS; Claims Dept of CTI; sur@lkkauto.com; assignments@lkkauto.com
Subject: RE: O/R : SNM20D203576/SMA5281M/CHUAKK - PRI Arrangement for VehicleNumber: SKP9301H

WITHOUT PREJUDICE

Your Ref: SKP9301H
Our Ref: SNM20D203576/C02/SKP9301H/chuakk

Dear Sir/Madam,

We shall appointed LKK (as the Single Joint Expert) to attend to the pre-repair survey of damaged vehicle for this accident case.

Kindly render your assistance to provide us with a copy of the estimate quotation, SAS reports & video footage in order for us to do the necessary without any further delay in this matter.

Dear LKK,

Please refer to below email and liaise with third party workshop.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you & Best regards.

Lionel Chua

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: JWG CLAIMS <jwg.claims@yahoo.com>

Sent: Tuesday, September 29, 2020 11:40 AM

To: Lionel Chua <lionel.chua@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: O/R : SNM20D203576/SMA5281M/CHUAKK - PRI Arrangement for VehicleNumber: SKP9301H

Dear Sir/Madam,

We would like to engage **LKK Auto Consultants Pte Ltd** to conduct the PRI.

Thanks and Warmest Regards,

JWG INTERNATIONAL PTE. LTD.

Co. & GST Reg. No.: 201837488H

Blk 10, Ang Mo Kio Ind Park 2A,

#03-08 AMK AutoPoint,

Singapore 568047

Tel: 8602 4590 Fax: 6909 9592

E-Mail: jwg.claims@yahoo.com

From: [Lionel Chua](#)

Sent: Tuesday, September 29, 2020 9:11 AM

To: [Claims Dept of CTI](#); [JWG CLAIMS](#)

Subject: RE: O/R : SNM20D203576/SMA5281M/CHUAKK - PRI Arrangement for VehicleNumber: SKP9301H

WITHOUT PREJUDICE

Your Ref: SKP9301H

Our Ref: SNM20D203576/C02/CHUAKK

Dear Sir/Madam

ACCIDENT INVOLVING SMA5281M, SKK1621M AND SKP9301H

We refer to your email of 28/09/2020.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. MARCUS CHUA	6. BEN CHUA
2. GARY SOON	7. MOHD TAUFIKH
3. KENNETH KONG	8. NG YOU HAN

4. CHOW BO XIONG	9. STEVE CHEN
5. ADRIAN LING	10. HENRY NG

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Thank you & Best regards.

Lionel Chua

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI

Sent: Monday, September 28, 2020 10:40 PM

To: Lionel Chua <lionel.chua@sg.cntaiping.com>; JWG CLAIMS <jwg.claims@yahoo.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R : SNM20D203576/SMA5281M/CHUAKK - PRI Arrangement for Vehicle Number: SKP9301H

Dear Lionel,

Please conduct PRS for SKP9301H.

Note : officer in charge – Lionel 63896116

Kindly quote our reference number when replying.

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Thank you

Lim Shu Min

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: JWG CLAIMS <jwg.claims@yahoo.com>

Sent: Monday, September 28, 2020 9:38 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: PRI Arrangement for Vehicle Number: SKP9301H

Dear Sir/Madam,

ACCIDENT INVOLVING SKP9301H & SMA5281M & SKK1621M ALONG JURONG GATEWAY ROAD & JURONG EAST EAST STREET 21 JUNCTION ON 26/09/2020 @ 1450 HRS

We are instructed to notify you of a road accident on 26 September 2020 at about 1450 hours along Jurong Gateway Road & Jurong East Street 21 Junction involving our client's vehicle registration number SKP9301H and vehicle registration number SMA5281M driven by your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you. Kindly send us a list of survey firms to choose from.

Thanks and Warmest Regards,

JWG INTERNATIONAL PTE. LTD.

Co. & GST Reg. No.: 201837488H

Blk 10, Ang Mo Kio Ind Park 2A,

#03-08 AMK AutoPoint,

Singapore 568047

Tel: 8602 4590 Fax: 6909 9592

E-Mail: jwg.claims@yahoo.com