

Shirley Hiew (LKK Auto)

From: Koh, Victor-CK <Victor-CK.Koh@aig.com>
Sent: Thursday, 8 October 2020 12:11 pm
To: Shirley Hiew (LKK Auto); Ng, Thaddaeus-HC; Lim, Kok-Chong; Fong, Andy-SY
Cc: SUR
Subject: RE: SMD 8103J OD 0811751792SG Labour Check

Hi,

Below parts and labour?

- R/I Aircon Condenser & Radiator TBC
- R/I Frt Windscreen Photo TBC
- Apply Frt Windscreen Sealant TBC
- To Conduct Wheel Alignment Report Require TBC
- R/I Dashboard to facilitate repair TBC
- Parts - Panel Assy, Fr End damaged photo on vehicle before dismantle TBC
- Parts- Moulding, Windshield TBC
- Parts- Stopper, Windshield TBC
- Parts- Spacer, Windshield TBC
- Parts- Spacer, QTR Window TBC
- 09 Repair Days as per job in progress

Thanks & Regards

Victor Koh

AIG

Claims Technical Controller

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120

Tel +65 6419 1785 | Fax +65 68357416

Victor-ck.koh@aig.com | www.aig.com

From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]
Sent: Thursday, October 08, 2020 11:42 AM
To: Ng, Thaddaeus-HC; Lim, Kok-Chong; Fong, Andy-SY; Koh, Victor-CK
Cc: SUR
Subject: [EXTERNAL] RE: SMD 8103J OD 0811751792SG Labour Check

This message is from an external sender; be cautious with links and attachments.

Dear Sir/Madam,

Kindly let us have your authorize approval.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Tuesday, 6 October 2020 4:38 pm
To: Ng, Thaddaeus-HC <Thaddaeus-HC.Ng@aig.com>; Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Fong, Andy-SY <Andy-SY.Fong@aig.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: SMD 8103J OD 0811751792SG Labour Check

Dear Sir/Madam,

Kindly let us have your authorize approval.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Shirley Hiew (LKK Auto)
Sent: Monday, 5 October 2020 5:54 pm
To: Ng, Thaddaeus-HC <Thaddaeus-HC.Ng@aig.com>
Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Fong, Andy-SY <Andy-SY.Fong@aig.com>; SUR <sur@lkkauto.com>
Subject: RE: SMD 8103J OD 0811751792SG Labour Check

Dear Thaddaeus,

Repairer accepted labour to revise @ \$450 x 5 = \$2,250/-.

Kindly let us have your authorize approval.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Thursday, 1 October 2020 12:16 pm
To: Ng, Thaddaeus-HC <Thaddaeus-HC.Ng@aig.com>; SUR <sur@lkkauto.com>
Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Fong, Andy-SY <Andy-SY.Fong@aig.com>
Subject: FW: SMD 8103J OD 0811751792SG Labour Check

Dear Thaddaeus,

This case is under care of Shirley, she is on medical leave.

We will check and revert.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng, Thaddaeus-HC <Thaddaeus-HC.Ng@aig.com>
Sent: Thursday, 1 October 2020 11:36 AM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Fong, Andy-SY <Andy-SY.Fong@aig.com>
Subject: SMD 8103J OD 0811751792SG Labour Check

Hi,

Mandate not approve.

Labour & Parts to check and advise repairer accordingly.

- Front Support Panel TBC as Front Reinforcement replaceable labour to revise @ \$450 x 5 = \$2,250/-
- R/I Aircon Condenser & Radiator TBC
- R/I Frt Windscreen Photo TBC
- Apply Frt Windscreen Sealant TBC
- To Conduct Wheel Alignment Report Require TBC
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- Parts- Moulding, Windshield TBC
- Parts- Stopper, Windshield TBC
- Parts- Spacer, Windshield TBC
- Parts- Spacer, QTR Window TBC
- 09 Repair Days as per job in progress

Regards,
Thaddaeus Ng
AIG

Motor Claims Surveyor
Claims | AIG Asia Pacific Insurance Pte. Ltd.
78 Shenton Way #08-16 Singapore 079120
Hp +(65) 8876 5433
Thaddaeus-HC.Ng@AIG.com | www.AIG.com.sg

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