

BEST Solution Autocare Pte Ltd

53 Ubi Avenue 1, #03-01, Paya Ubi Industrial Park, Singapore 408934

Business Reg. No.: 201626438D

☎ 6744 0777

📠 6744 2377

Date: 25th Mar 2021, Thursday

M/s AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16

Singapore 079120

Attn: Motor Claims Dept

Dear Sir / Madam,

**ACCIDENT INVOLVING MOTOR VEHICLES SGP 8758C & SLJ 7639S (YR INSURED) ON
25/09/2020 ALONG BUKIT TIMAH TOWARDS JALAN ANAK BUKIT @ 1050 HRS.**

We note that you are the insurer of **SLJ 7639S**.

We would like to confirm that repairs carry out to our client's vehicle of registration
no.: **SGP 8758C** has been completed of satisfaction. As a result with
the above-captioned road traffic accident, we therefore propose to claim from you
as follows:

Cost of repairs	\$	3,500.00
Rental / Loss Of Use (\$ 128.00 x 12 Days)	\$	1,536.00
LTA Search	\$	7.45

Total:	\$	<u>5,043.45</u>
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We hope to go for direct settlement. Please let us have your reply the soonest possible.

Thank You



Authorized Signatory

LETTER OF AUTHORISATION

ACCIDENT ON : 25/09/2020
AT/ALONG : Bukit Tineh Judo Jalan Anak Bukit
INVOLVING VEHICLE/S : 28P 8758C & 2LJ 7639S


I/We, (Name) Ling Zi Wei of NRIC No 88900802F hereby authorize Best Solution Auto Care Pte Ltd my repairer, to give all further instructions on my behalf concerning the above said claim and to appoint a solicitor. As such, all future correspondences should be addressed to them.

My repairer is further authorized to receive on my behalf the settlement sum monies.


I confirm in the event that my vehicle is required to be re-inspected and/or if I am required to attend Court proceedings, I agree to comply and extend my co-operation readily. Failing which I will be liable to pay the repair costs, incidentals and all legal costs incurred.

I confirm in the event the Third Party claim is unsuccessful (E.g. In cases whereby the Third Party driver is driving under the influence of alcohol, driving without insurance coverage, driving without license, driving without authorization) I agree to pay for all the repair costs, survey report and incidentals incurred by my repairer.

Dated this 25 day of Sept 20 20



Signature or Right Thumb Print



Signature or Right Thumb Print

Name : Ling Zi Wei
NRIC No : 88900802F

Witness Name : Lee Chooi Peng
NRIC No : SXXXXX195G

Company chop (if applicable)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **BEST SOLUTION AUTOCARE PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$4,300.00** (Global Sum) for vehicle no. **SGP 8758C** that was damaged pursuant to the accident which occurred on **25/09/2020** (date) along **JALAN ANAK BUKIT** involving vehicle no/s **SLJ 7639S**.

This is pursuant to the inspection conducted on **29/09/2020** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **LING ZHI WEI** ("the third party claimant") of vehicle no. **SGP 8758C** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SGP 8758C** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 20 (day) of Sept (month) 20 21 (year)



LUP

Signed by appointed surveyor

Leam



Signed by "the workshop" (with chop)

BEST Solution Autocare Pte Ltd

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Date: : 25th Mar 2021, Thursday

M/s AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16
Singapore 079120

FINAL REPAIR BILL

Registration No : SGP8758C
Make & Model : SUZUKI / SWIFT 1.3 A
Chassis No : ZC11S172293

Spare Parts & Repair Cost of the mentioned vehicle as per surveyor's
Finalization S\$ 3,500.00

Total Amount S\$ 3,500.00

Singapore Dollar : Three Thousand Five Hundred Only.

Thank You

Authorized Signature

Leann



BEST SOLUTION AUTOCARE PTE LTD

CARWAY LEASING & RENTAL

53 Ubi Avenue 1 #03-01 Paya Ubi Industrial Park, Singapore 408934

R.O.C No: 53264813K

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INVOICE

Bill To: Ling Zhi Wei **Contact:** 9686 8441 **Date:** 07-Oct-20

Address: Blk 548b Segar Road #05-670 **Invoice No:** 2020-0809
(S) 672548

Make / Model: Toyota Altis (SKG3344X) **Rental Agreement:** CLR-200145

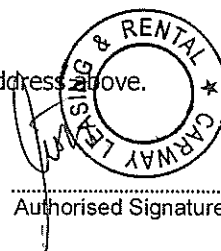
	Description	Unit Price	Total
1	Rental Period: <u>25-Sep-20</u> to <u>07-Oct-20</u> - <u>12</u> Day/s	\$ 128.00	\$ 1,536.00
2	M'sia Usage: _____ to _____ - _____ Day/s	\$ -	\$ -
3	Others:		
Total Payable:			\$ 1,536.00

Payment

- (1) By Nets / Cash
- (2) By Internet Banking
- a. Payment can also be remitted directly to our DBS Current Account No.: 023-904386-0
- b. Kindly inform us once remittance is done.
- (3) By Cheque Payment:
- a. Cheque should be crossed and made payable to CARWAY LEASING & RENTAL.
- b. Please write the 'Vehicle Number' on the reverse side of the cheque and mail it to the address above.

Thank you! Looking forward to more future business with you again!

Authorised Signature



CARWAY LEASING & RENTAL

53 Ubi Avenue 1 #03-01 Paya Ubi Industrial Park, Singapore 408934

R.O.C No: 53264813K

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RENTAL AGREEMENT

No: CLR - 200145

Make / Model:	Vehicle No:	IU No:
Toyota Altis	SKG 3344 X	1124761370

HIRER'S PARTICULARS		DRIVER'S PARTICULARS (if different from Hirer)	
Name	: LING ZHI WEI	Name	:
Address	: BLK 548B SEGAR ROAD #05-670 SG 672548	Address	: SG
Email	:	Telephone (HP)	:
Telephone (HP)	: 9686 8441	(O)	:
(O)	:	NRIC / PP No	:
NRIC / PP No	: S8900802F	Occupation	:
Occupation	:	Nationality	:
Nationality	: SINGAPOREAN	D.O.B	:
D.O.B	: 4 JAN 1989	Driving Lic No	:
Driving Lic No	: S8900802F	Driving Experience:	: Yrs
Driving Experience:	: 9 Yrs		

CHARGES			
12	Day (s)	@ S\$	128.00
	Week (s)	@ S\$	
	Month (s)**	@ S\$	
Note ** (Monthly rental cycle = 30 Days)			
Additional Rental Payable (eg: M'sia Usage) -	0	Days	S\$
Advanced Deposit (REFUNDABLE)			S\$
Subtotal			S\$
Less Deposit	BY:		S\$
Balance Payable	BY:		S\$ 1536.00
* Theft / Fire / Accident (Direct / Conflict Cases) Excess Liability			
Singapore	: Own	S\$ 2,000.00	TP S\$ 2,000.00
Malaysia	: Own	S\$ 3,000.00	TP S\$ 3,000.00
* Hirer / Driver shall be fully responsible for ALL cost incurred if the insurance company repudiated liability or rejected any claims raised.			

Important Notes:

- 1) I, the Hirer, agreed to hold whatever responsibilities for any damage(s) caused by vehicular accident, traffic offence(s) and/or any other penalty(ies) in connection with the use of the said vehicle during the period when it is in my custody including in M'sia.
- 2) In the event of the accident, Hirer is fully liable for the towing charges from the accident scene to the repairer PLUS loss of earnings while the damaged vehicle is under repair (if any).
- 3) The vehicle can only be used within Singapore ONLY. PENALTY of S\$80.00 / day will be imposed for unauthorised usage to M'sia.
- 4) SMOKING IS STRICTLY PROHIBITED IN THE VEHICLE.
In the event of smoking, cleaning fees of \$150.00 will apply.

I/We declare that the above particulars are true and correct in every respect and I/We have read and understood the terms and conditions of the hire agreement printed overleaf.



Signature of Hirer / Date

25/9/20

Signature of Driver / Date

(If different from Hirer)

Terms & Conditions:

The Hirer is OBLIGED to fulfil/complete the full Rentals stated in this Rental Agreement. Should there be any early termination by the Hirer, the Hirer shall pay ALL remaining Rentals in this Hire Agreement and return the vehicle to the owner.

Date Out: 25-Sep-20	Date In: 07 OCT 2020
Time Out: Hrs	Time In: Hrs
Delivery- / Self-Collection	Self-Delivery / Collection-

Hire period expires on: 07 OCT 2020 at 1730 Hrs.

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 25 Sep 2020 / 16:57:19

Receipt Date/Time : 25 Sep 2020 / 16:57:19

Tax Invoice/Receipt

Receipt No. : ITNET-00000-200925-003400

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLJ7639S				
As at 25 Sep 2020/10:53:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SLJ7639S			
	Enquiry Fee	7.00	0.49	7.49
	20200925165616300674			
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
Paid By				
	512972XXXXXX5148	eNETS Credit Card		7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/AIG20010414/Ada3

14 OCTOBER 2020

STEPHANIE NAM
7C BALMORAL PARK
#09-01
SINGAPORE 259865

Dear Sir/Madam,

**ACCIDENT INVOLVING SLJ 7639S & SGP 8758C ALONG/AT JALAN ANAK BUKIT
ON 25/09/2020**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SGP 8758C against your motor insurance policy.

Based on the your video footage, we are of the view that liability is not in your favour as your vehicle encroached third party's lane. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHAN JIA LE
Case Handler
DID: 6749 5792
FAX: 6741 4108
Email: JiaLe@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	29 Sep 2020 11:35	Clm Dtl Modified	Claimant's Name: -> LING ZHI WEI.	[A] Jaslin Kok Chin Yi
2	29 Sep 2020 11:35	Clm Veh Model Changed	(200882) SUZUKI SWIFT 1.3 (A).	[A] Jaslin Kok Chin Yi
3	29 Sep 2020 11:35	Clm Created	Reg No: SGP8758C. Acct Date: 2020/09/25. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Auto & General Insurance (Singapore) Pte. Limited. (HQ). Workshop: Best Solution Autocare Pte Ltd (HQ)	[A] Jaslin Kok Chin Yi
4	29 Sep 2020 11:35	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Jaslin Kok Chin Yi
5	29 Sep 2020 11:35	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/10/08	[A] Jaslin Kok Chin Yi
6	29 Sep 2020 11:35	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Jaslin Kok Chin Yi
7	29 Sep 2020 11:35	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	29 Sep 2020 11:36	Label Added	(19):Fastlane.	[A] Jaslin Kok Chin Yi
9	29 Sep 2020 11:36	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] Jaslin Kok Chin Yi
10	13 Oct 2020 09:26	Video Downloaded	Downloaded Video - Accident	[A] CHAN JIA LE
11	22 Mar 2021 10:42	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	22 Mar 2021 10:42	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	22 Mar 2021 10:42	Clm Dtl Modified	JPJ Reg. Date: -> 2006/12/28.	[A] JOANNE LEE KHANG MIN
14	22 Mar 2021 10:42	Clm Details Notified		[A] JOANNE LEE KHANG MIN
15	09 Jul 2021 13:45	Adj Mandate Request	Cur.Req:4407.45:Lia:100%*Quantum: a)COR: \$3,500+ (b)LOR(9days x \$100.00):\$900 + (c)LTA/GIA search fee: \$7.44 = Total: \$4,407.45 *Vehicle Model: Suzuki Swift 1.3 ***Recommended 6 repair days +1 Sun +2 PRS=9days	[A] Jaslin Kok Chin Yi
16	04 Aug 2021 17:24	Video Downloaded	Downloaded Video - Accident	[I] Ler, Bernard-JQ
17	04 Aug 2021 17:30	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/10/08. Mandate Remarks: subject to all docs in place Cost of Repair : \$3,500.00 Loss of Rental : \$800.00 8 days @ S\$ 100/day LTA/ GIA Search Fee : \$7.45 Total : \$4,307.45	[I] Ler, Bernard-JQ
18	04 Aug 2021 17:30	Adj Mandate Set	Approved:4307.45:subject to all docs in place Cost of Repair : \$3,500.00 Loss of Rental : \$800.00 8 days @ S\$ 100/day LTA/ GIA Search Fee : \$7.45 Total : \$4,307.45	[I] Ler, Bernard-JQ

Date From Date To Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2599447	30 Sep 2020 18:48:04	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SGP8758C	Subramaniam, Divyashni	xx.xx
2599449	30 Sep 2020 18:52:25	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SGP8758C	SLJ7639S	11.00
2679102	22 Mar 2021 10:42:32	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SGP8758C	SLJ7639S	11.00

