

Celine Fong (LKKAUTO)

From: Admin-D (LKKAUTO)
Sent: Tuesday, 29 September 2020 11:11 AM
To: 'Motor Claim - III'; assignments
Cc: 'Zuhaidah Samsuri'; SUR
Subject: RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SLW 971J [OUR REF. TCL.ro.50312.20.ess]

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Tuesday, 29 September 2020 9:03 AM
To: Ruby Ong <ruby@htapartners.com.sg>; 'sur@lkkauto.com' <sur@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>
Cc: Zuhaidah Samsuri <aida@iii.com.sg>
Subject: RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SLW 971J [OUR REF. TCL.ro.50312.20.ess]

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SLW971J](#) and let us have your report urgently.

This claim will be handled by [Ms Aida](#).

*Kindly upload this survey request email to merimen.

***We started using audatex since 1st dec 2019. Please do adjustments through Audatex and upload the report onto Merimen.**

Thank You.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext – 248

From: Ruby Ong <ruby@htapartners.com.sg>
Sent: Monday, 28 September 2020 5:27 pm
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SLW 971J [OUR REF. TCL.ro.50312.20.ess]
Importance: High

WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear Gabriel

We refer to your email of even date.

Our client is agreeable to appoint **LKK Auto Consultants Pte Ltd** from your list to conduct the joint pre-repair survey as a single joint expert for our client's vehicle no. **SLW 971J**.

Please make the necessary arrangements with the contact person. The details are as follows :

Venue : **EURO SUCCESS SERVICES PTE LTD**
1 Kaki Bukit Avenue 6
#02-03 Autobay
Singapore 417883

Contact Person : Ah Huat (Tel. 9828 9277 / 6742 6231)

If you fail to conduct the pre-repair survey within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference.

Best regards,
Ruby Ong
Secretary
M/s Hin Tat Augustine & Partners
20 Upper Circular Road
#02-10/12 The Riverwalk
Singapore 058416
Tel : 6533 0212 ext 254
Fax : 6338 3536 / 6533 0313
www.htapartners.com.sg

Privileged/Confidential information is contained in this message. If you are not the addressee indicated in this message (or responsible for delivery of the message to such person), you may not copy or deliver this message to anyone. In such case, you should destroy this message and kindly notify the sender by reply email.

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Monday, 28 September 2020 5:20 PM

To: Ruby Ong <ruby@htapartners.com.sg>

Subject: RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SLW 971J [OUR REF. TCL.ro.50312.20.ess]

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

We started using audatex since 1st dec 2019. Please submit your estimate/quotation through Audatex so that our surveyors can make the adjustments according.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext – 248

From: Ruby Ong <ruby@htapartners.com.sg>

Sent: Monday, 28 September 2020 5:00 pm

To: Motor Claim - III <motorclaim@iii.com.sg>

Subject: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SLW 971J [OUR REF. TCL.ro.50312.20.ess]

Importance: High

Your ref : SHB 4481M

WITHOUT PREJUDICE

Our ref : TCL.ro.50312.20.ess

28 September 2020

India International Insurance Pte Ltd

By Email Only

Motor Claims Department

64 Cecil Street

#04-00 IOB Building

Singapore 049711

VERY URGENT

Dear Sirs,

CLAIMANT: NG JIE SHENG (HUANG JIESHENG)

ACCIDENT INVOLVING SLW 971J & SHB 4481M ALONG BUKIT PANJANG ROAD TOWARDS CHOA CHU KANG ON 25 SEPTEMBER 2020 @ 2120HRS

We are instructed by Ng Jie Sheng (Huang Jiesheng) to notify you of a road traffic accident on 25 September 2020 at about 2120hrs along Bukit Panjang Road towards Choa Chu Kang involving our client's vehicle registration number **SLW 971J** and vehicle registration number SHB 4481M driven by your insured/insured's driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurers would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without reference to you.

Best
Best regards,
Ruby Ong
Secretary
M/s Hin Tat Augustine & Partners
20 Upper Circular Road
#02-10/12 The Riverwalk
Singapore 058416
Tel : 6533 0212 ext 278
Fax : 6338 3536 / 6533 0313
www.htapartners.com.sg

Privileged/Confidential information is contained in this message. If you are not the addressee indicated in this message (or responsible for delivery of the message to such person), you may not copy or deliver this message to anyone. In such case, you should destroy this message and kindly notify the sender by reply email.

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful.

Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K



This email has been checked for viruses by AVG antivirus software.

www.avg.com