

admin

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Tuesday, 29 September 2020 10:41 AM
To: Renemer Bagang; 'SUR'; 'assignments'
Cc: Claims Dept of CTI
Subject: RE: O/R : SNM20D203575/GBH5862E/LEWLC - Accident On 27/09/2020 Involving Our Insured SMQ2617P And Your Insured GBH5862E
Attachments: SMQ2617P.pdf

WITHOUT PREJUDICE

Dear Sir / Madam,

We would like to appoint Marcus Chua (as the Single Joint Expert) to attend to the pre-repair survey of damaged vehicle.

Aside to LKK,

Please proceed to survey the vehicle.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6116 | F: (65) 6225 5879

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From: Renemer Bagang <renemer.bagang@ccfulco.com.sg>
Sent: Tuesday, September 29, 2020 9:18 AM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: O/R : SNM20D203575/GBH5862E/LEWLC - Accident On 27/09/2020 Involving Our Insured SMQ2617P And Your Insured GBH5862E

Dear Jenny,

Please appoint Mr. Marcus Chua (LKK) to conduct Pre-repair survey on 30/09/2020 Wednesday 2:00pm at Level 3 330 Ubi road 3 408650.

Thank you,

Best Regards,

Ren Bagang
Motor Claims Service Advisor
H/P +65 85523293 D/D 65949166
email : renemer.bagang@ccfulco.com.sg
Cycle & Carriage Fulco Motor Dealer Pte Ltd
330 UBI Road 3 Singapore 408650
Tel : 67461000 Fax : 64875857

From: Jenny Lew [<mailto:jenny.lew@sg.cntaiping.com>]

Sent: Tuesday, 29 September 2020 8:46 AM

To: Renemer Bagang

Cc: Claims Dept of CTI

Subject: RE: O/R : SNM20D203575/GBH5862E/LEWLC - Accident On 27/09/2020 Involving Our Insured SMQ2617P And Your Insured GBH5862E

Without Prejudice

Our reference: SNM20D203575C02/ GBH5862E/lewlc

Your reference: SMQ2617P

Dear Sirs / Madam,

ACCIDENT INVOLVING GBH5862E & SMQ2617P on 27/09/2020

We refer to your email of 28/09/2020

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew at 63896116 and email us at claimsdept@sg.cntaiping.com

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, September 28, 2020 10:29 PM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>; renemer.bagang@ccfulco.com.sg
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R : SNM20D203575/GBH5862E/LEWLC - Accident On 27/09/2020 Involving Our Insured SMQ2617P And Your Insured GBH5862E

Dear Jenny,

Please conduct PRS for SMQ2617P.

Note : officer in charge – Jenny 63896172

Kindly quote our reference number when replying.

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Thank you

Lim Shu Min
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Renemer Bagang <renemer.bagang@ccfulco.com.sg>
Sent: Monday, September 28, 2020 4:55 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Chris Bulaclac <chris.bulaclac@ccfulco.com.sg>; Mars Ler <mars.ler@ccfulco.com.sg>
Subject: RE: Accident On 27/09/2020 Involving Our Insured SMQ2617P And Your Insured GBH5862E

Dear Motor Claims,

Our client is looking to make a claim against your insurer for property damage caused to her vehicle.

Please confirm if your insurance company is prepared to engage in a direct settlement for property damage only.

This settlement excludes out client's right to recover further loss arising from rental of alternative / replacement vehicle.

As our client requires the use of a vehicle during this period that her vehicle is in our workshop, our client has will rented a vehicle and will be looking towards your company to make good her loss/rental cost.

Please confirm that you understand that any direct settlement reached for the cost of repairs to our client's vehicle does not prejudice her rights to recover any other damages he has suffered.

Please arrange for Pre-survey on 30/09/2020 Wednesday 2:00pm at 330 Ubi Road 3 408650.

Thank you,

Best Regards,

Ren Bagang

Motor Claims Service Advisor

H/P +65 85523293 D/D 65949166

email : renemer.bagang@ccfulco.com.sg

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