Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)

Sent: Tuesday, 15 March 2022 18:27

To: Raymond

Subject: ACCIDENT INVOLVING FBL 633L AND SMC 3248M ON 31/08/2020

<u>'WITHOUT PREJUDICE'</u> SAVE AS TO COSTS

Hi Sir,

We refer to the above matter.

ACCIDENT INVOLVING FBL 633L AND SMC 3248M ON 31/08/2020

Our principal has investigate and reiterated that our insured vehicle have no contact with your client's vehicle.

Under such a circumstances, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's claim.

Shall review the case once support evidence submitted.

Thank You.

Best Regards,

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

email: <u>ashersng@lkkauto.com</u> | did: 6841-6051 | Mobile: 8839 9816 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Asher Sng (LKKAuto)

From: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>

Sent: Wednesday, 26 January 2022 14:07

To: Asher Sng (LKKAuto)

Subject: RE: AIG REF:6209241770SG-003 II file reviewed

Follow Up Flag: Follow up Flag Status: Flagged

Dear Asher,

Please proceed with rejection first.

Kind Regards, Saliha

Advanced Leave Notification:

Saliha Syed Yusoff (Ms)

Senior Complex Claims Examiner – Auto Property Damage Claims AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1917
saliha.syed-yusoff @aig.com | www.AIG.sg

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From: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>

Sent: Tuesday, January 25, 2022 11:15 AM

To: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>

Subject: [EXTERNAL] RE: AIG REF:6209241770SG-003 II file reviewed

This message is from an external sender; be cautious with links and attachments.

Hi Saliha,

We refer to the above matter.

We have contact insured on the matter so far there is no outcome from the court is still an on going case.

Repairer so far also yet to received the police investigation result.

In view on the above we proposed to temporary reject third party claim shall revert/review the case if third party furnish with supporting evidence.

Kindly let us have your approval / instruction if any.

Thank You.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Syed-Yusoff, Saliha <<u>Saliha.Syed-Yusoff@aig.com</u>>

Sent: Monday, 24 January 2022 11:44 AM

To: Asher Sng (LKKAuto) < <u>AsherSng@lkkauto.com</u>> Subject: AIG REF:6209241770SG-003 II file reviewed

Importance: High

Dear Asher,

Any further update on this matter?

Court slip have been uploaded in merimen; kindly follow up with insured on the outcome.

Kind Regards, Saliha

Advanced Leave Notification:

Saliha Syed Yusoff (Ms)

Senior Complex Claims Examiner – Auto Property Damage Claims AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1917
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