

admin

From: Lionel Chua <lionel.chua@sg.cntaiping.com>
Sent: Tuesday, 29 September 2020 9:44 AM
To: PBSP; sur@lkkauto.com; assignments@lkkauto.com
Cc: Claims Dept of CTI
Subject: RE: O/R : SNM20D203576/SMA5281M/CHUAKK - CAR IN WORKSHOP. PLEASE ARRANGE SURVEY ASAP. REQUEST FOR DIRECT SETTLEMENT - SKK1621M & SMA5281M ON 26.09.2020
Attachments: SKM_558e20092816350.pdf; SKK1621M.pdf

WITHOUT PREJUDICE

Your Ref: SKK1621M
Our Ref: SNM20D203576/C03/CHUAKK

Dear Caroline,

We shall appointed Mr Mohd Taufikh (as the Single Joint Expert) to attend to the pre-repair survey of damaged vehicle for this accident case.

Dear LKK,

Please refer to below email and liaise with third party workshop.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you & Best regards.

Lionel Chua

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Tuesday, September 29, 2020 9:33 AM
To: Lionel Chua <lionel.chua@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: O/R : SNM20D203576/SMA5281M/CHUAKK - CAR IN WORKSHOP. PLEASE ARRANGE SURVEY ASAP.
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Without Prejudice

Dear Sirs

We are agreeable to use a common surveyor below as the SJE.

7. MOHD TAUFIKH

Vehicle is presently in workshop, please advise surveyor to inspect the vehicle ASAP.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: Lionel Chua <lionel.chua@sg.cntaiping.com>
Sent: Tuesday, 29 September 2020 9:24 AM
To: PBSP <pml-pbsp@simedarby.com.sg>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: O/R : SNM20D203576/SMA5281M/CHUAKK - CAR IN WORKSHOP. PLEASE ARRANGE SURVEY ASAP.
REQUEST FOR DIRECT SETTLEMENT - SKK1621M & SMA5281M ON 26.09.2020

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WITHOUT PREJUDICE

Your Ref: SKK1621M
Our Ref: SNM20D203576/C03/CHUAKK

Dear Sir/Madam,

ACCIDENT INVOLVING SMA5281M, SKP9301H AND SKK1621M

We refer to your email of 28/09/2020.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. MARCUS CHUA	6. BEN CHUA
2. GARY SOON	7. MOHD TAUFIKH
3. KENNETH KONG	8. NG YOU HAN
4. CHOW BO XIONG	9. STEVE CHEN
5. ADRIAN LING	10. HENRY NG

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Thank you & Best regards.

Lionel Chua

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From: Claims Dept of CTI
Sent: Monday, September 28, 2020 10:45 PM
To: Lionel Chua <lionel.chua@sg.cntaiping.com>; PBSP <pml-pbsp@simedarby.com.sg>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R : SNM20D203576/SMA5281M/CHUAKK - CAR IN WORKSHOP. PLEASE ARRANGE SURVEY ASAP. REQUEST FOR DIRECT SETTLEMENT - SKK1621M & SMA5281M ON 26.09.2020

Dear Lionel,

Please conduct PRS for SKK1621M.

Note : officer in charge – Lionel 63896116

Kindly quote our reference number when replying.

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Thank you

Lim Shu Min
Claims Department

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