

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Friday, 9 October 2020 9:19 AM
To: 'Motor Claims'
Cc: 'Ngian, Kelvyna'; SUR
Subject: RE: GAIG ref:CLMOMVC000003893, REQUEST FOR PRE-REPAIR INSPECTION FOR SMG 3239T DOA: 28.09.2020
Attachments: PRELI REVISED.pdf

Dear Shery,

Enclosed preliminary revised of vehicle SMG 3239T
Date of survey: 29/9/20
Number of days (estimated) : 4 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Tuesday, 29 September 2020 4:56 PM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; 'Motor Claims' <motorclaims@sg.gaig.com>; assignments <assignments@lkkauto.com>
Cc: 'Ngian, Kelvyna' <kelvyna.ngian@sg.gaig.com>; SUR <sur@lkkauto.com>
Subject: RE: GAIG ref:CLMOMVC000003893, REQUEST FOR PRE-REPAIR INSPECTION FOR SMG 3239T DOA: 28.09.2020

Dear Shery,

Please be informed that we have inspected the vehicle SMG 3239T on 29/9/20.

We are pending estimate from repairer.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Tuesday, 29 September 2020 9:43 AM

To: 'Motor Claims' <motorclaims@sg.gaig.com>; assignments <assignments@lkkauto.com>
Cc: 'Ngian, Kelvyna' <kelvyna.ngian@sg.gaig.com>; SUR <sur@lkkauto.com>
Subject: RE: GAIG ref:CLMOMVC000003893, REQUEST FOR PRE-REPAIR INSPECTION FOR SMG 3239T DOA: 28.09.2020

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

From: Motor Claims <motorclaims@sg.gaig.com>

Sent: Tuesday, 29 September 2020 9:34 AM

To: Ong Shiyong <shiyong.ong@fastechauto.com.sg>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'Summer Lee (LKK Auto)' <admin-d@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: Jason <Jason@fastechauto.com.sg>; Lina Pang <Lina.pang@fastechauto.com.sg>; Ngian, Kelvyna <kelvyna.ngian@sg.gaig.com>

Subject: RE: GAIG ref:CLMOMVC000003893, REQUEST FOR PRE-REPAIR INSPECTION FOR SMG 3239T DOA: 28.09.2020

Without Prejudice

Dear Sir,

Noted on your request, as our client has not reported the accident we will survey on a without prejudice basis.

Aside to LKK,

Please accept assignment for TP survey.

Thank you.

For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to GeneralClaims@sg.gaig.com

For motor claims enquiries, please email to motorclaims@sg.gaig.com

For all first claim notifications on Marine Claims, please email to marineclaims@sg.gaig.com

Regards

Shery Wong, Executive, Claims | P. +65 68046077 | F. +65 62353354 | shery.wong@sg.gaig.com



Claims | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190



A+ (Superior)
Affirmed September 11, 2019

Moody's
A1 (Good)
Published April 2020

Standard & Poor's
A+ (Strong)
Affirmed March 5, 2020

For more information on our financial ratings, visit GAIG.com/FinancialStrength.

Thank you for your trust in us. We're proud to continue to serve you during this unprecedented time. As COVID-19 continues to affect us all, we assure you that we remain committed to providing the high level of service you deserve. [Read more.](#)

From: Ong Shiyong <shiyong.ong@fastechauto.com.sg>

Sent: 29 September 2020 9:30 AM

To: Motor Claims <motorclaims@sg.gaig.com>

Cc: Jason <Jason@fastechauto.com.sg>; Lina Pang <Lina.pang@fastechauto.com.sg>; Ngian, Kelvyna <kelvyna.ngian@sg.gaig.com>

Subject: [External] RE: GAIG ref:CLMOMVC000003893, REQUEST FOR PRE-REPAIR INSPECTION FOR SMG 3239T
DOA: 28.09.2020

Without Prejudice

Dear Sir / Madam,

Please arrange (**LKK Auto Consultants**) to conduct the pre-repair survey.

Thank You

Best Regards,

Shiyong

Fastech Auto Pte Ltd

1 Kaki Bukit Avenue 6 #01-46/48/50

Autobay Singapore 417883

Tel: 6746 5405

Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: Motor Claims [<mailto:motorclaims@sg.gaig.com>]

Sent: Tuesday, September 29, 2020 9:25 AM

To: Ong Shiyong <shiyong.ong@fastechauto.com.sg>

Cc: Jason <Jason@fastechauto.com.sg>; Lina Pang <Lina.pang@fastechauto.com.sg>; Ngian, Kelvyna <kelvyna.ngian@sg.gaig.com>

Subject: GAIG ref:CLMOMVC000003893, REQUEST FOR PRE-REPAIR INSPECTION FOR SMG 3239T DOA: 28.09.2020

Without Prejudice

Dear Sirs,

Our client has not reported accident.

We append the following list of our panel surveyors:-

1. AJAX Adjusters & Surveyors Pte Ltd
2. A-PAC Adjusters & Surveyors Pte. Ltd.
3. Priority Services
4. RT Appraisal Pte Ltd
5. LKK Auto Consultants

Kindly let us know which SJE is selected and furnish the estimates for the survey to be carried out.

For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to GeneralClaims@sg.gaig.com

For motor claims enquiries, please email to motorclaims@sg.gaig.com

For all first claim notifications on Marine Claims, please email to marineclaims@sg.gaig.com

Regards

Shery Wong, Executive, Claims | P. +65 68046077 | F. +65 62353354 | shery.wong@sg.gaig.com



Claims | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190



A+ (Superior)
Affirmed September 11, 2019

Moody's
A1 (Good)
Published April 2020

Standard & Poor's
A+ (Strong)
Affirmed March 5, 2020

For more information on our financial ratings, visit GAIG.com/FinancialStrength.

Thank you for your trust in us. We're proud to continue to serve you during this unprecedented time. As COVID-19 continues to affect us all, we assure you that we remain committed to providing the high level of service you deserve. [Read more.](#)

From: Ong Shiying <shiyong.ong@fastechauto.com.sg>

Sent: 28 September 2020 12:51 PM

To: Motor Claims <motorclaims@sg.gaig.com>

Cc: Jason <Jason@fastechauto.com.sg>; Lina Pang <Lina.pang@fastechauto.com.sg>

Subject: [External] REQUEST FOR PRE-REPAIR INSPECTION FOR SMG 3239T DOA: 28.09.2020

Without Prejudice

Dear Sir/Madam

Your insured' s vehicle: GBB 7636K.

Date of accident: 28/09/2020

Please arrange Pre-repair Inspection for my client' s vehicle no: SMG 3239T.

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS

AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least 10 motor surveyors within 2 days of the notice.

Thank you.

Best Regards,

Shiying

Fastech Auto Pte Ltd

1 Kaki Bukit Avenue 6 #01-46/48/50

Autobay Singapore 417883

Tel: 6746 5405

Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

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