Summer Lee (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Tuesday, 29 September, 2020 9:17 AM

To: Precise Auto Service; 'sur@lkkauto.com'; Admin-D (LKKAuto); 'Admin A'

Cc: Zuhaidah Samsuri

Subject: RE: Pre-repair Inspection For SMQ 4732B. (Your Insured Vehicle No: SHC8721P)

Attachments: 28092020164304.pdf

Dear Sir / Mdm

This Pre-Repair Survey is on Without Prejudice Basis.

THIRD PARTY VEHICLE NO. : SMQ4732B III INSURED VEHICLE NO. : SHC8721P DATE OF LOSS : 27.09.20

We acknowledge receipt of your email.

In compliance to Pre-Action Protocol for NIMA cases, we note that

We disagree to the list of motor surveyors that you have proposed.

Therefore, we have appointed our surveyor LKK AUTO CONSUTLANT to conduct the pre-repair survey.

This claim is handled by Aida.

Please let us have your client's <u>accident report and repair estimate</u> for our appointed surveyor to conclude his report.

- **We would like to conduct a re-survey after spray painting. Please contact our surveyor to arrange.
- **Surveyor kindly upload this assignment to Merimen.

We started using audatex since 1st dec 2019. Please do adjustments throught Audatex and upload the report onto Merimen.

Thank You.

Best Regards, Gabriel Wee



64 Cecil Street; #05 - IOB Building Singapore 049711

Tel: 6347 6100, Ext - 248

From: Precise Auto Service <Support@preciseauto.sg>

Sent: Monday, 28 September 2020 5:53 pm **To:** Motor Claim - III <motorclaim@iii.com.sg>

Cc: C Meenachi - III < Meenachi@iii.com.sg > Subject: Re: Pre-repair Inspection For SMQ 4732B. (Your Insured Vehicle No: SHC8721P)
Dear Sir,
We refer to your email dated 28-09-2020
We regret to inform you that we are unable to agree to your list of surveyors.
Our proposed list of surveyors for Single Joint Expert is as follows:-
1. Andrew OwYong, 2. Vincent Ng, 3. Anthony Lim, 4. Leslie Lim, 5. Tan Chin Suan, 6. Patrick Ng Kong Beng, 7. Matthew Yong Chin Ng, 8. Ong Hock Leng, 9. Jayson Liaw Leong San,
Please contact the repairers, M/s Precise Auto Service at 6745 7367 for pre-repair inspection arrangements
Regards,
Arine
On Mon, 28 Sep 2020 at 17:26, Motor Claim - III < motorclaim@iii.com.sg > wrote:
Dear Sir / Mdm,
We acknowledge receipt of your email.
We proprose using one of the following motor surveyors:
 LKK Auto Consultants Pte Ltd Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.
We started using audatex since 1 st dec 2019. Please submit your estimate/quotation throught Audatex so that ou surveyors can make the adjustments according.
Best Regards, Gabriel Wee
INDIA INTERNATIONAL INSURANCE S I N G A P O R E Serving the region since 1987
64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext – 248
From: Precise Auto Service < Support@preciseauto.sg > Sent: Monday, 28 September 2020 4:52 pm To: Motor Claim - III < motorclaim@iii.com.sg > Cc: C Meenachi - III < Meenachi@iii.com.sg > Subject: Pre-repair Inspection For SMQ 4732B. (Your Insured Vehicle No: SHC 871P)
Dear Sir,
We refer to the above mentioned matter, herewith enclosed a 2 days notice for your attention.

Thank You!

Please arrange to do a pre-repair inspection for SMQ~4732B in our workshop ASAP.

Best Regards
Arine
Aille
T: 6745 7367 F: 6841 3390
E: support@preciseauto.sg
W: www.preciseauto.sg
A : No.1 Kaki Bukit Ave 6, #02-33/34/36 AutoBay @ Kaki Bukit, Singapore 417883
Follow us on social media:
https://www.instagram.com/preciseautosvs/
https://www.facebook.com/PreciseAutoService/

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Registration No. 198703792-K

T: 6745 7367 F: 6841 3390 E: support@preciseauto.sg W: www.preciseauto.sg A: No.1 Kaki Bukit Ave 6, #02-33/34/36 AutoBay @ Kaki Bukit, Singapore 417883
Follow us on social media:
https://www.instagram.com/preciseautosys/



Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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