

Mei Kwan (LKKAUTO)

From: Janice Goh <janice.goh@eqinsurance.com.sg>
Sent: Tuesday, 29 September, 2020 4:22 PM
To: Mei Kwan (LKKAUTO)
Cc: Hsiao Tong (LKKAUTO); Admin A
Subject: RE: Direct Settlement - Accident Involving SLJ8170U (OI : EQI - TBA) AND GBH5319H (TP : LKK REF - CC6/EQI20010395/pa3) on 25/09/2020
Attachments: SLJ8170U.PDF; OI Video - Accident(13).mp4
Categories: HMK

Hi Mei Kwan

Please find attached OI's report and video footage from OI for your kind attention.

Based on video footage, it shows clearly that GBH5319H encroaching into our insured's lane and collided onto insured's vehicle.

Thank you.

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement - read more

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be

Regards

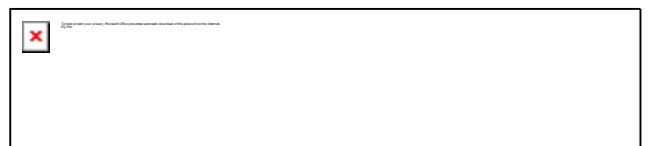
Janice Goh

Executive | Claims



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From: Mei Kwan (LKKAUTO) [mailto:Meikwan@lkkauto.com]

Sent: Monday, September 28, 2020 7:30 PM

To: Janice Goh <janice.goh@eqinsurance.com.sg>

Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SLJ8170U (OI : EQI - TBA) AND GBH5319H (TP : LKK REF - CC6/EQI20010395/pa3) on 25/09/2020

Dear Sir/ Madam,

We refer to the above matter.

We have received a new assignment from M/s Modern Automotive Pte Ltd – Ubi and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- Accident scene photos

Meanwhile, kindly let us have your claim ref and a copy of insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

"Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted."