

**OUR REF:BUS/09/20/5013(III) - ACCIDENT ON 11/09/20 INVOLVING SMB3616P AND SLM4038E ALONG JUNCTION OF BUKIT TIMAH ROAD AND WHITLEY ROAD-AFTER BS:40081 (STEVENS STATION)**

Ong Hua Yen (Auto Svcs/Claims & IA/Claims & IA/Buses) <OngHuaYen@smrt.com.sg>

Fri 13/11/2020 6:22 PM

To: Admin A <admin-a@lkkauto.com>

Cc: Chong Fei Yuan (Auto Svcs/Claims & IA/Claims & IA) <FeiYuan@smrt.com.sg>; Balqish Binte Abdul Halil (Auto Svcs/Claims & IA/Claims & IA/Buses) <BalqishBAH@smrt.com.sg>; Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses) <TanWeiTeck@smrt.com.sg>; Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses) <ChanSiauChin@smrt.com.sg>; Foo Chit Yan (Auto Svcs/Claims & IA/Claims & IA) <FooChitYan@smrt.com.sg>

 3 attachments (512 KB)

BUS 09 20 5013 SAS.pdf; BUS 09 20 5013 LTA.pdf; BUS 09 20 5013 INV.pdf;

Dear Sirs,

We claim on behalf of SMRT Buses Ltd, owner of the vehicle registration number SMB3616P. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$803.00
Loss of Use	\$875.00 ( 2.5 days x \$350.00 )
LTA search fee	\$7.00
<b>Total</b>	<b>\$1,685.00</b>

We enclose the following documents,

- 1) Repair invoice
- 2) GIA Report
- 3) LTA Search Fee

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT Buses Ltd.

Thanks & Regards  
Hua Yen

## **AUTHORIZATION TO ACT**

I, **SMRT BUSES LTD** (the third party claimant") of **6 ANG MO KIO STREET 62 (S)569140** (address), owner of **SMB 3616P** (vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SMB 3616P** that was damaged pursuant to the accident which occurred on **11/09/2020** (date) along **JUNCTION OF BUKIT TIMAH ROAD AND WHITLEY ROAD** (location) involving vehicle no/s **SLM 4038E** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT BUSES LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 04 (day) of Feb (month) 2021 (year)

  
\_\_\_\_\_  
Signed by "the third party claimant"  
(with chop if applicable)

  
\_\_\_\_\_  
Signed by "the workshop"  
(with chop)

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MPC2020D0001784  
Claimant Ref: BUS/09/20/5013(III)

We/I, SMRT Automotive Services Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 803.00 (repair cost), S\$ 750.00 (loss of use/rental), S\$ 7.00 (search fee), vehicle no. SMB3616P that was damaged pursuant to the accident which occurred on 11/09/2020 (date) at JUNCTION OF BUKIT TIMAH ROAD AND WHITLEY ROAD (location) involving vehicle no. SLM4038E (insured vehicle). This is pursuant to the inspection conducted on 29/09/2020 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SMRT Buses Ltd ("the third party claimant") of vehicle no. SMB3616P to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SMB3616P (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 1,560.00 to SMRT Buses Ltd.

Dated this 04 day of Feb 2021

**CLAIMANT:**

Signature: \_\_\_\_\_

Signed by "the workshop" (with chop)

Name: \_\_\_\_\_

SMRT Buses Ltd

NRIC: \_\_\_\_\_

198202292D

Address: \_\_\_\_\_

SMRT Buses Ltd  
6 Ang Mo Kio Street 62  
Singapore 569140

Nationality: \_\_\_\_\_

Occupation: \_\_\_\_\_

**WITNESS:**

Signature: \_\_\_\_\_

Signed by appointed Surveyor

Name: \_\_\_\_\_

LKK Auto Consultants Pte Ltd

NRIC: \_\_\_\_\_

199607198R

Address: \_\_\_\_\_

51 Ubi Avenue 1  
#01-25 Paya Ubi Ind. Park S(408933)

Nationality: \_\_\_\_\_

Occupation: \_\_\_\_\_

SMRT Automotive Services Pte Ltd  
2 Tanjong Katong Road, Tower 3, Paya  
Lebar Quarter, #08-01, Singapore 437161  
Tel: 65 69083530 Fax: 65 69083592

## Tax Invoice

GST Reg No. : MR-8500001-7  
CRN : 199004280Z  
Invoice No. : IV201000294  
Date : 25.10.2020  
Vehicle No. : SMB3616P  
Your Ref No. : BUS/09/20/5013  
Our Ref No. : 24108329  
Terms : 30 Days



Customer Code: 3000066

SMRT BUSES LTD

Block Unit  
STREET 62  
6 ANG MO KIO  
SINGAPORE 569140

Description	Qty	Unit Cost	Add / (Discount)	Amount
<b>Labour</b>				
TO REPAIR RH FRONT PORTION	1.00	\$ 265.00	0.00 \$ 0.00	\$ 265.00
<b>Others</b>				
TO PUTTY & RESPRAY	1.00	\$ 538.00	( 0.00 ) \$ 0.00	\$ 538.00
<b>GRAND TOTAL</b>				<b>\$ 803.00</b>

Remark :

Make/Model : ENVIRO 500  
Accident Date : 11.09.2020

### Payment Instructions

By Cheque: Crossed and made payable to "SMRT Automotive Services Pte Ltd" with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

### By Bank Transfer:

Account Name : SMRT Automotive Services Pte Ltd  
Bank Name : DBS Bank Ltd - SGD  
Bank Account No.: 018-008617-4  
Swift Code : DBSSSGSG

*Koo Yew Chung*

Koo Yew Chung Oct 27 2020 09:20 GMT+8

Authorised Signature  
for SMRT Automotive Services Pte Ltd

## Enquire Transaction History

### Transaction History Details

Log Date/Time: 14 Sep 2020 / 09:59:30

Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	SLM4038E		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAH0 - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20200914095930528645

Search Date / Time: 11 Sep 2020 10:35:00

Insurance Company: INDIA INT'L INS PTE LTD

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	28 Sep 2020 17:50	<b>Cim Dtl Modified</b>	Claimant's Name: -> SMRT BUSES LTD. Claimant's ID: -> 198202292D.	[A] Lee Su Li
2	28 Sep 2020 17:50	<b>Cim Veh Model Changed</b>	(204094) Alexander Dennis ENVIRO500 8.8 D (A).	[A] Lee Su Li
3	28 Sep 2020 17:50	<b>Cim Created</b>	Reg No: SMB3616P. Acct Date: 2020/09/11. Claim Type: TP. Insurer: India International Insurance Pte Ltd (H Q). Workshop: SMRT Automotive Services Pte Ltd (Woodlands)	[A] Lee Su Li
4	28 Sep 2020 17:50	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	28 Sep 2020 17:50	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2020/10/07	[A] Lee Su Li
6	28 Sep 2020 17:50	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	28 Sep 2020 17:50	<b>Label Added</b>	(30653):Direct Settlement.	[A] Lee Su Li
8	28 Sep 2020 17:50	<b>Adj Adjuster Assigned</b>	[None] -> OI SUN PIN	[A] Lee Su Li
9	29 Sep 2020 16:45	<b>Adj Mandate Request</b>	Cur.Req:0.00:PODS Liability: 100%(Insured reported that he was going straight on the right-turn only lane & accident happened).	[A] CHEW HSIAO TONG
10	29 Sep 2020 18:20	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2020/10/07. Mandate Remarks: Dear Sir, liability is not in our favour as OI collided onto right side of TP. please proceed with direct settlement. Thank you	[I] Derrick Tan Ming Chye
11	29 Sep 2020 18:20	<b>Adj Mandate Set</b>	Approved:0.00:Dear Sir, liability is not in our favour as OI collided onto right side of TP. please proceed with direct settlement. Thank you	[I] Derrick Tan Ming Chye
12	22 Oct 2020 08:50	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
13	22 Oct 2020 08:50	<b>Cim Dtl Modified</b>	Insured Name: -> -. Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	22 Oct 2020 08:50	<b>Cim Dtl Modified</b>	JPJ Reg. Date: -> 2015/12/01.	[A] JOANNE LEE KHANG MIN
15	22 Oct 2020 08:50	<b>Cim Details Notified</b>		[A] JOANNE LEE KHANG MIN
16	14 Nov 2020 10:42	<b>Adj Mandate Request</b>	Cur.Req:1685.00:PODS Liability: 100% *Quantum: (a)COR: \$803.00 + (b)LOU(2.5days x \$350.00): \$875.00 + (c)LTA/GIA search fee: \$7.00 = Total: \$1,685.00 *Vehicle Model: ALEXANDER DENNIS (8849cc)-Double Decker Bus *2 recommendation repair days + 0.5d	[A] CHEW HSIAO TONG
17	16 Nov 2020 09:06	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2020/10/07. Mandate Remarks: Dear Sir, please assist tp negotiate the LOU to \$300 per day. Thank you	[I] Derrick Tan Ming Chye
18	16 Nov 2020 09:06	<b>Adj Mandate Set</b>	Maintained:Dear Sir, please assist tp negotiate the LOU to \$300 per day. Thank you	[I] Derrick Tan Ming Chye
19	20 Nov 2020 12:03	<b>Adj Mandate Request</b>	Cur.Req:1560.00:PODS Liability: 100% *Quantum: (a)COR: \$803.00 + (b)LOU(2.5days x \$300.00): \$750.00 + (c)LTA/GIA search fee: \$7.00 = Total: \$1,560.00 *Vehicle Model: ALEXANDER DENNIS (8849cc)-Double Decker Bus	[A] CHEW HSIAO TONG
20	20 Nov 2020 15:33	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2020/10/07. Mandate Remarks: Dear Sir, please proceed with direct settlement. Thank you	[I] Derrick Tan Ming Chye
21	20 Nov 2020 15:33	<b>Adj Mandate Set</b>	Approved:1560.00:Dear Sir, please proceed with direct settlement. Thank you	[I] Derrick Tan Ming Chye

Date From   Date To   Audit Type None 

**ACTIVITY**

No record

**Merimen Billing for this case - Transaction History**

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2597266	29 Sep 2020 08:27:05	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SMB3616P	SLM4038E	11.00
2616670	22 Oct 2020 08:50:33	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMB3616P	SLM4038E	11.00