

PRE-REPAIR INSPECTION REQUEST – SLB6618B vs SGQ1777M (OI) on D.O.A.: 25/09/2020

From: Teo, Ericweihong
To: admin-a@lkkauto.com, assignments@lkkauto.com
Cc: Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Subramaniam, Divyashni
Sent: Monday, 28 September, 2020 4:10:31 PM

Hi,

Please refer to the enclosed request from **M/s Hin Tat Augustine & Partners**.
Kindly carry out Policy coverage verification **first** before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.
*Kindly assist to assign **Mr Adrian Ling** as Single Joint Expert as requested.*
Thank you.

Kind regards,

Eric Teo Wei Hong
AIG

Claim Adjuster II,
Singapore– Auto Express & FNOL
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel 8001206556 | Ext: 1002213
Ericweihong.Teo@aig.com | www.aig.com

From: Ruby Ong <ruby@htapartners.com.sg>
Sent: Monday, September 28, 2020 4:01 PM
To: Teo, Ericweihong <Ericweihong.Teo@aig.com>
Cc: nigel@polymath.com.sg; Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>
Subject: [EXTERNAL] RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SGQ1777M AND SLB6618B ON 25/09/2020
Importance: High

This message is from an external sender; be cautious with links and attachments.

WITHOUT PREJUDICE

URGENT

Dear Sir

We refer to your email of even date.

Our client is agreeable to appoint Mr Adrian Ling of LKK Auto Consultants Pte Ltd as the single joint expert to carry out the pre-repair survey for SLB 6618B.

Please make the necessary arrangements with the contact person. The details are as follows :

Venue : **POLYMATH GARAGE PTE LTD**
10 Kaki Bukit Road 2
#01-21 First East Centre
Singapore 417868

Contact Person : **Mr Nigel Ong @ 9725 3727**

In the event that the pre-repair survey was not conducted during the prescribed time or already conducted at your end previously, we reserve our client's right to claim for compensation for loss of use for your current request for re-survey.

Best regards,
Ruby Ong
Secretary
M/s Hin Tat Augustine & Partners
20 Upper Circular Road
#02-10/12 The Riverwalk
Singapore 058416
Tel : 6533 0212 ext 254
Fax : 6338 3536 / 6533 0313

www.htapartners.com.sg

Privileged/Confidential information is contained in this message. If you are not the addressee indicated in this message (or responsible for delivery of the message to such person), you may not copy or deliver this message to anyone. In such case, you should destroy this message and kindly notify the sender by reply email.

From: Teo, Ericweihong <Ericweihong.Teo@aig.com>
Sent: Monday, 28 September 2020 3:37 PM
To: Ruby Ong <ruby@htapartners.com.sg>
Cc: nigel@polymath.com.sg; Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>
Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SGQ1777M AND SLB6618B ON 25/09/2020
Importance: High



This is a secure, encrypted message. To read it, open the attachment.

这是安全加密信息。如要阅读此信息，请开启附件。

นี่คือการรักษาความปลอดภัยข้อความที่เข้ารหัสลับเพื่ออ่านมันให้เปิดไฟล์ที่แนบมา

이것은 안전하고 암호화된 메시지입니다. 그것을 읽으려면 첨부 파일을 엽니다.

Ini adalah pesan, aman terenkripsi. Untuk membacanya, membuka attachment.

[Click here](#) by 2020-10-05 15:37 +08 to read your message.

After that, open the attachment.

[More Info](#)

Disclaimer: This email and its content are confidential and intended solely for the use of the addressee. Please notify the sender if you have received this email in error or simply delete it.

Secured by Proofpoint Encryption, Copyright © 2009-2019 Proofpoint, Inc. All rights reserved.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

From: Ericweihong.Teo@aig.com

To: ruby@htapartners.com.sg

Cc: nigel@polymath.com.sg ,Kok-

Chong.Lim@aig.com ,NoorMariesa.AbuKassim@aig.com ,Yinrul.Hor@aig.com ,Divyashni.Subramaniam@aig.com

Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SGQ1777M AND SLB6618B ON 25/09/2020

Date: Mon, 28 Sep 2020 07:37:24 +0000

Without Prejudice

Your Reference: TCL.MH..RO.50310.20.PG

Our Reference : SGQ1777M

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd

Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert. Thank you.

Kind regards,

Eric Teo Wei Hong
AIG

Claim Adjuster II,
Singapore– Auto Express & FNOL
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel 8001206556 | Ext: 1002213
Ericweihong.Teo@aig.com | www.aig.com

From: Ruby Ong <ruby@htapartners.com.sg>
Sent: Monday, September 28, 2020 2:55 PM
To: Teo, Ericweihong <Ericweihong.Teo@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>
Cc: Nigel Ong <nigel@polymath.com.sg>
Subject: [EXTERNAL] REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SLB 6618B [OUR REF. TCL.MH..RO.50310.20.PG]
Importance: High

This message is from an external sender; be cautious with links and attachments.

Your ref: SGQ 1777M
Our ref : TCL.MH.ro.50310.20.pg

WITHOUT PREJUDICE

28 September 2020

AIG Asia Pacific Insurance Pte. Ltd.
Motor Claims Department
8 Shenton Way
#08-16 AIG Building
Singapore 068811

By Email Only

VERY URGENT

Dear Sirs,

CLAIMANT: LEE HONG PIN

**NOTICE OF ACCIDENT AND PRE-REPAIR SURVEY - ACCIDENT INVOLVING SLB 6618B & SGQ 1777M
ALONG KJE TOWARDS WOODLANDS BEFORE BKE EXIT ON 25 SEPTEMBER 2020 @ 1400HRS**

We are instructed by Lee Hong Pin to notify you of a road traffic accident on 25 September 2020 at about 1400hrs along KJE towards Woodlands before BKE exit involving our client's vehicle registration number SLB 6618B and vehicle registration number SGQ 1777M driven by your insured's driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurers would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without reference to you.

Best regards,
Ruby Ong
Secretary
M/s Hin Tat Augustine & Partners
20 Upper Circular Road
#02-10/12 The Riverwalk
Singapore 058416
Tel : 6533 0212 ext 254
Fax : 6338 3536 / 6533 0313
www.htapartners.com.sg

Privileged/Confidential information is contained in this message. If you are not the addressee indicated in this message (or responsible for delivery of the message to such person), you may not copy or deliver this message to anyone. In such case, you should destroy this message and kindly notify the sender by reply email.