

Mei Kwan (LKKAuto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Tuesday, 29 September, 2020 11:07 AM
To: Claims Dept of CTI; Jaslin Kok (LKK Auto); Khanchna (LKK Auto)
Cc: Admin A
Subject: RE: O/R : SNM20D203553/SGQ9740R/CHNGPW - Accident Involving SGQ9740R (OI : CTI - TBA) AND GBE1235H (TP : LKK REF - CC6/CTI20010363/Uka3) on 26/09/2020
Attachments: SAS2824997.PDF
Categories: HMK

Without Prejudice

Dear Khanchna

Attached herewith our insured's SAS report for your perusal.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 28 September 2020 11:08 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>; jaslinkok@lkkauto.com; Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: O/R : SNM20D203553/SGQ9740R/CHNGPW - Accident Involving SGQ9740R (OI : CTI - TBA) AND GBE1235H (TP : LKK REF - CC6/CTI20010363/Uka3) on 26/09/2020

Dear Adeline,

Please revert LKK.

Note : officer In charge – Adeline 63896155

Kindly quote our reference number when replying.

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Thank you

Lim Shu Min
Claims Department

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Monday, September 28, 2020 6:04 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SGQ9740R (OI : CTI - TBA) AND GBE1235H (TP : LKK REF - CC6/CTI20010363/Uka3) on 26/09/2020

Dear Sir / Madam,

We refer to the above matter.

We have received a new assignment from M/s Fastech Auto Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Jaslin Kok | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)