

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

### CLAIM SUBFOLDER TRACKING

| Case | Notified             | Est Submitted                              | Adj Assigned                                         | Adj Rpt                                              | Adj Submitted                                  | Status                           |
|------|----------------------|--------------------------------------------|------------------------------------------------------|------------------------------------------------------|------------------------------------------------|----------------------------------|
| Main | 28 Sep 2020<br>12:07 | 28 Sep 2020<br>12:26<br><b>S\$4,671.62</b> | 28 Sep 2020<br>13:03<br><a href="#">Edit Adj Rpt</a> | <b>S\$3,285.47</b><br><a href="#">Edit Estimates</a> | <b>S\$3,285.47</b><br><a href="#">View Rpt</a> | <b>Pending for Survey Report</b> |

Main

Reference

Claim Details

Documents

[Show All](#)

### CLAIM SUBFOLDER DETAILS

|                             |                                                                                                                                          |                        |                                                                              |
|-----------------------------|------------------------------------------------------------------------------------------------------------------------------------------|------------------------|------------------------------------------------------------------------------|
| Insured:                    | <b>CTPL</b> , Co. Reg. No.: 199303821R                                                                                                   |                        |                                                                              |
| Main Claimant:              | <b>CTPL</b>                                                                                                                              |                        |                                                                              |
| Vehicle Reg. No.:           | <b>SH6307J</b>                                                                                                                           | Date of Loss:          | 27/09/2020 00:00 - :59<br>[35 Months and 10 Days From LTA Reg Date (Man Yr)] |
| Claim Type:                 | <b>TP / DM20HO01406</b>                                                                                                                  | Policy/Cover Note No.: |                                                                              |
| Vehicle Reg. No. (Insured): | <b>GBF9294D</b>                                                                                                                          | Policy No. (Claimant): |                                                                              |
|                             |                                                                                                                                          | Excess:                | S\$0.00                                                                      |
| Repairer:                   | <b>ComfortDelGro Engineering Pte Ltd (Loyang)</b> 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300                                        |                        |                                                                              |
| Handling Insurer:           | <b>EQ Insurance Company Ltd (HQ)</b> - Tel: 6223 9433 ... [Handled by <b>Joel Goh</b> ]                                                  |                        |                                                                              |
| Adjuster:                   | <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MOHD TAUFIKH BIN HAMID</b> ] ... [Final Rpt due 07/10/2020] |                        |                                                                              |
| Adj Asg. Remarks:           | Our insured yet to report the accident                                                                                                   |                        |                                                                              |

### ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

### ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

| Due Date | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
|----------|----------|------|------------|---------|---------|-------------|--------------|------------|-------|
|----------|----------|------|------------|---------|---------|-------------|--------------|------------|-------|

No results.



## Claim Documents

**SH6307J (DM20HO01406)**  
**[GBF9294D]**  
**TP**  
**CTPL**  
**Sep 27 2020 12:00AM**  
**[CTPL]**  
**ComfortDelGro Engineering Pte Ltd**

[Upload Documents](#)
[Upload Photos](#)
[Compose New Letter](#)

View [View in Browser](#) ▼

| Assessment Reports |                |                                            | 1 per page ▼ | <input checked="" type="checkbox"/> |
|--------------------|----------------|--------------------------------------------|--------------|-------------------------------------|
| No                 | Finalized On   | ComfortDelGro Engineering Pte Ltd (Loyang) |              | Thumbnail Print                     |
| 1                  | 28/09/20 12:26 | Repairer Estimates                         |              | Load HTM                            |
| No                 | Finalized On   | LKK Auto Consultants Pte Ltd (HQ)          |              | Thumbnail Print                     |
| 1                  | 05/10/20 18:33 | Adjuster Immediate Advice                  |              | Load HTM                            |

| Photos/Images |                 |                                   | 3 per page ▼ | <input checked="" type="checkbox"/> |
|---------------|-----------------|-----------------------------------|--------------|-------------------------------------|
| No            | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) |              | Thumbnail Print                     |
| 1             | 06/10/20 12:33  | Odometer Reading                  |              | Load JPG                            |
| 2             | 06/10/20 12:33  | Chassis Number                    |              | Load JPG                            |
| 3             | 06/10/20 12:33  | General View                      |              | Load JPG                            |
| 4             | 06/10/20 12:33  | General View                      |              | Load JPG                            |
| 5             | 06/10/20 12:33  | General View                      |              | Load JPG                            |
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| 34            | 06/10/20 12:33  | General View                      |              | Load JPG                            |
| 35            | 06/10/20 12:33  | General View                      |              | Load JPG                            |

| Assessment Reports |                |                                            | 1 per page | ✓     |
|--------------------|----------------|--------------------------------------------|------------|-------|
| No                 | Finalized On   | ComfortDelGro Engineering Pte Ltd (Loyang) | Thumbnail  | Print |
| 36                 | 06/10/20 12:33 | General View                               | Load JPG   | ✓     |
| 37                 | 06/10/20 12:33 | General View                               | Load JPG   | ✓     |
| 38                 | 06/10/20 12:33 | General View                               | Load JPG   | ✓     |
| 39                 | 06/10/20 12:33 | General View                               | Load JPG   | ✓     |
| 40                 | 06/10/20 12:33 | General View                               | Load JPG   | ✓     |
| 41                 | 06/10/20 12:33 | General View                               | Load JPG   | ✓     |
| 42                 | 06/10/20 12:33 | General View                               | Load JPG   | ✓     |
| 43                 | 06/10/20 12:33 | General View                               | Load JPG   | ✓     |
| 44                 | 06/10/20 12:33 | General View                               | Load JPG   | ✓     |
| 45                 | 06/10/20 12:33 | General View                               | Load JPG   | ✓     |
| 46                 | 06/10/20 12:33 | General View                               | Load JPG   | ✓     |
| 47                 | 06/10/20 12:33 | General View                               | Load JPG   | ✓     |
| 48                 | 06/10/20 12:33 | General View                               | Load JPG   | ✓     |
| 49                 | 06/10/20 12:33 | General View                               | Load JPG   | ✓     |
| 50                 | 06/10/20 12:34 | Reinspection Photo                         | Load JPG   | ✓     |
| 51                 | 06/10/20 12:34 | Reinspection Photo                         | Load JPG   | ✓     |
| 52                 | 06/10/20 12:34 | Reinspection Photo                         | Load JPG   | ✓     |
| 53                 | 06/10/20 12:34 | Reinspection Photo                         | Load JPG   | ✓     |
| 54                 | 06/10/20 12:34 | Reinspection Photo                         | Load JPG   | ✓     |
| 55                 | 06/10/20 12:34 | Reinspection Photo                         | Load JPG   | ✓     |
| 56                 | 06/10/20 12:34 | Reinspection Photo                         | Load JPG   | ✓     |
| 57                 | 06/10/20 12:35 | Replacement Part Photo                     | Load JPG   | ✓     |
| 58                 | 06/10/20 12:35 | Replacement Part Photo                     | Load JPG   | ✓     |
| 59                 | 06/10/20 12:35 | Replacement Part Photo                     | Load JPG   | ✓     |
| Documentation      |                |                                            | 1 per page | ✓     |
| No                 | Finalized On   | ComfortDelGro Engineering Pte Ltd (Loyang) | Thumbnail  | Print |
| 1                  | 28/09/20 12:27 | E-filed GIA report                         | Load PDF   |       |

## Documents Checklist

| DOCUMENTS CHECKLIST                                                                                                                                                                  | Reset | Save | Print |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------|------|-------|
| There are no document checklists configured.                                                                                                                                         |       |      |       |
| <b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid #ccc; height: 100px; margin-top: 5px;"></div>                                         |       |      |       |
| <b>Show Remarks To:</b> <input type="checkbox"/> Repairer <input type="checkbox"/> Handling Insurer<br><small>Note: Remarks are private unless you show it to other parties.</small> |       |      |       |

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

**VEHICLE DAMAGE INSPECTION REPORT****Our File No:** CS/EQI20010358/T1YD3S2**Date:** 07/10/2020REFERENCE

Handling Insurer: EQ Insurance Company Ltd

Policy No:

**Claimant Vehicle No :** SH6307J**Insured Vehicle No :** GBF9294D

Date of Loss: 27/09/2020

Nature of Claim: TP

Claim No: DM20HO01406

DESCRIPTION & IDENTIFICATION OF VEHICLEReg No: **SH6307J**

Make &amp; Model: TOYOTA PRIUS HYBRID, 1.8 (A)

Engine No: 2ZRS082255

Reg. Date: 17/10/2017 (Man. Year: 2017)

Chassis No: JTDKB3FU303569275

Colour: Blue

Odometer: 274679 km

Engine Capacity: 1798 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): **Market Value/New Car Price**CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good

Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes

Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15

Rear Tyre Size:

195/65 R15

Front Left Side: West Lake 6 mm

Rear Left Side:

West Lake 6 mm

Front Right Side: West Lake 6 mm

Rear Right Side:

West Lake 6 mm

*The above values represent the remaining tyre treads depth*

| <b>COST OF CLAIMS</b>         | <b>Repairer's</b> | <b>Adjuster's</b> | <b>Difference</b> | <b>Diff %</b> |
|-------------------------------|-------------------|-------------------|-------------------|---------------|
| Parts                         | 2,691.62          | 2,115.47          | 576.15            | 21.41         |
| Miscellaneous Items           | 0.00              | 0.00              | 0.00              |               |
| Labour                        | 1,980.00          | 1,170.00          | 810.00            | 40.91         |
| Paintwork Labour              | 0.00              | 0.00              | 0.00              |               |
| Towing                        | 0.00              | 0.00              | 0.00              |               |
| <b>Gross Total (S\$)</b>      | <b>4,671.62</b>   | <b>3,285.47</b>   | <b>1,386.15</b>   | <b>29.67</b>  |
| <b>+ GST 7.00/7.00% (S\$)</b> | 327.01            | 229.98            | 97.03             | 29.67         |
| <b>Nett Amount (S\$)</b>      | <b>4,998.63</b>   | <b>3,515.45</b>   | <b>1,483.18</b>   | <b>29.67</b>  |

INSPECTION

Date of Assignment: 28/09/2020 Present Location:

ComfortDelGro Engineering Pte Ltd (Loyang)

Date Inspected: 28/09/2020 Inspected At:

ComfortDelGro Engineering Pte Ltd (Loyang)

59 Loyang Drive

Singapore 508969

Estimated Period of Repair: 3.0 days

**Adjuster:** MOHD TAUFIKH BIN HAMID**Manager:** YVONNE WONG YIN CHENG*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

DIFFERENT BY 2 CENTS. FINALIZE CONFIRMED AMOUNT \$3,285.45

## REPAIR DETAILS

### Reference

|                      |                                                                                                                                                                              |                                                               |
|----------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------|
| <b>Part Source:</b>  | MRM-SG                                                                                                                                                                       | Version: 1.0 (Last Synchronised: 07 Oct 2020)                 |
| <b>Parts:</b>        | 144                                                                                                                                                                          | TOYOTA PRIUS HYBRID 1.8 (A) (Catalogue:Merimen Singapore 1.0) |
| <b>Labour:</b>       | Repairer's                                                                                                                                                                   | (Price-denominated Standard List)                             |
| <b>Print Code:</b>   | (Unsubmitted, no print-code for SH6307J)                                                                                                                                     |                                                               |
| <b>Validity:</b>     | These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page |                                                               |
| <b>Further Info:</b> | Items/values not in reference catalogue are prefixed with an asterisk *.                                                                                                     |                                                               |

### Recommended Parts

| No. | Qty | Part No. | Particulars                            | Condition     | Repairer's                                                 | Amount                   |
|-----|-----|----------|----------------------------------------|---------------|------------------------------------------------------------|--------------------------|
| 1   | 1   |          | *REAR BUMPER                           | Deformed      | 458.60 FL                                                  | *458.60 FL               |
| 2   | 1   |          | *REAR BUMPER CENTRE MOULDING           | Deformed      | 552.60 FL                                                  | *552.30 FL               |
| 3   | 1   |          | *REAR BUMPER CENTRE MOULDING TOW COVER | Deformed      | 82.70 FL                                                   | *82.70 FL                |
| 4   | 10  |          | *REAR BUMPER CLIPS                     | Necessary     | 22.00 FL                                                   | *22.00 FL                |
| 5   | 1   |          | *REAR BUMPER REINFORCEMENT             | Bent          | 318.80 FL                                                  | *318.80 FL               |
| 6   | 1   |          | *REAR BUMPER UNDER SIDE CENTRE COVER   | Deformed      | 220.50 FL                                                  | *220.50 FL               |
| 7   | 1   |          | *REAR END PANEL                        | Repair        | 602.10 FL                                                  | *- FL                    |
| 8   | 1   |          | *REAR END PANEL GARNISH                | Not Necessary | 165.80 FL                                                  | *- FL                    |
| 9   | 1   |          | *GARNISH SUB ASSY BACK DOOR OUTER      | Bent          | 881.70 FL                                                  | *881.70 FL               |
| 10  | 1   |          | *BOOTLID PLATE - HYBRID                | Necessary     | 52.40 FL                                                   | *52.40 FL                |
| 11  | 1   |          | *BOOTLID PLATE - PRIUS                 | Necessary     | 52.40 FL                                                   | *52.40 FL                |
| 12  | 1   |          | *BOOTLID PLATE ORNAMENT                | Necessary     | 45.90 FL                                                   | *45.90 FL                |
| 13  | 1   |          | *REAR BOOTLID TEL.NOS.                 | Necessary     | 30.00 F                                                    | *30.00 F                 |
| 14  | 1   |          | *REAR BOOTLID COMFORTDELGRO STICKER    | Necessary     | 30.00 F                                                    | *30.00 F                 |
| 15  | 1   |          | *REAR BOOTLID APP TAXI BOOKING STICKER | Necessary     | 40.00 F                                                    | *40.00 F                 |
|     |     |          |                                        |               | <b>Sub Total (\$\$)</b>                                    | <b>3,555.50 2,787.30</b> |
|     |     |          |                                        |               | <b>- List Item Discount on L Items 25.00/25.00% (\$\$)</b> | <b>863.88 671.83</b>     |
|     |     |          |                                        |               | <b>Total Parts (\$\$)</b>                                  | <b>2,691.62 2,115.47</b> |

F=Franchise part. L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

| No                              | Particulars                 | Lab.Type | Repairer's      | Amount          |
|---------------------------------|-----------------------------|----------|-----------------|-----------------|
| <b>Labour Items</b>             |                             |          |                 |                 |
| 1                               | PANEL BEATING               | New      | 1,000.00        | 480.00          |
| 2                               | SPRAYPAINT                  | New      | 800.00          | 600.00          |
| 3                               | CHECK WIRING                | New      | 50.00           | 30.00           |
| 4                               | TUFF KOTE                   | New      | 50.00           | 30.00           |
| 5                               | REMOVE/REFIX REVERSE SENSOR | New      | 80.00           | 30.00           |
| <b>Gross Labour Cost (\$\$)</b> |                             |          | <b>1,980.00</b> | <b>1,170.00</b> |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >