

Jaslin Kok (LKK Auto)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Sent: Wednesday, 13 January 2021 2:43 PM
To: Jaslin Kok (LKK Auto)
Cc: Admin A
Subject: Re: SLE1708S T.P Claim against your insured vehicle number SLA6824C DOA@25.09.2020 *** LKK REF: CC4/AIG20010357/da3
Attachments: RV.pdf

Without Prejudice

Dear Sir/Madam

Strictly without admission of any liability and solely for quick amicable settlement, we confirm settlement at \$3942.36 for property damage only. Please note that this acceptance is purely for quick settlement and it shall not be cited or relied on as precedent in any proceeding. Please note that the contents of this document apply to vehicle damages only. It is condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/driver/claimant.

The duly completed document is enclosed for your attention. Please arrange to let us have your payment made in favor of ComfortDelGro Engineering Pte Ltd within the next seven (7) days.

Thank you.

Best Regards

Cecilia Lee
Executive (Accident Repair/Claims)
T: 6383 7824 | F: 6281 5767

~ Think Before Printing~

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Wednesday, 13 January 2021 2:17 PM
To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SLE1708S T.P Claim against your insured vehicle number SLA6824C DOA@25.09.2020 *** LKK REF: CC4/AIG20010357/da3

WITHOUT PREJUDICE

Dear Sirs/Mdm,

Thank you for acceptance.

Please duly sign the [Release Voucher](#) enclosed and return to **us(LKK)** for our necessary action.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Sent: Wednesday, 13 January 2021 12:48 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Subject: Re: SLE1708S T.P Claim against your insured vehicle number SLA6824C DOA@25.09.2020 *** LKK REF: CC4/AIG20010357/da3

Without Prejudice

Dear Sir/Madam

Strictly without admission of any liability and solely for quick amicable settlement, we confirm settlement at \$3942.36 for property damage only. Please note that this acceptance is purely for quick settlement and it shall not be cited or relied on as precedent in any proceeding. Please note that the contents of this document apply to vehicle damages only. It is condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/driver/claimant.

Please forward Discharge Voucher for execution and your cheque made payable to : COMFORTDELGRO ENGINEERING PTE LTD

Thank you.

Best Regards

Cecilia Lee

Executive (Accident Repair/Claims)

T: 6383 7824 | **F:** 6281 5767

~ Think Before Printing ~

From: Wong Chee Wei <WongCW@sparkcarcare.com>

Sent: Tuesday, 29 December 2020 9:57 AM

To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Subject: Fw: SLE1708S T.P Claim against your insured vehicle number SLA6824C [DOA@25.09.2020](#) *** LKK REF: CC4/AIG20010357/da3

Hi Cecilia ,

For your info and action .

Refer to e mail below offer .

Regards,

Wong Chee Wei

Automotive Assessor (Crash Repair)

T: 68676924 | **M:** 97239882

W: www.SPARKcarcare.com

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Tuesday, 29 December 2020 9:28 AM

To: Wong Chee Wei <WongCW@sparkcarcare.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SLE1708S T.P Claim against your insured vehicle number SLA6824C [DOA@25.09.2020](#) *** LKK REF: CC4/AIG20010357/da3

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WITHOUT PREJUDICE

Dear Sirs/Mdm,

ACCIDENT INVOLVING SLA 6824C AND SLE 1708S ON 25.09.2020

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 3,582.66
2. Loss of Rental (1 day x \$110.00) (w/GST)	\$ 117.70
3. Loss of Use ((4 days x \$60.00)	\$ 240.00
4. LTA/GIA Search Fee	\$ 2.00
Total	\$ 3,942.36

Please confirm acceptance.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Sent: Friday, 2 October 2020 11:14 AM

To: Wong Chee Wei <WongCW@sparkcarcare.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SLE1708S T.P Claim against your insured vehicle number SLA6824C [DOA@25.09.2020](#) *** LKK REF: CC4/AIG20010357/da3

Without Prejudice

Dear Sirs/Madam,

ACCIDENT INVOLVING SLA 6824C(AIG) AND SLE 1708S ON 25/09/2020

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wong Chee Wei [<mailto:WongCW@sparkcarcare.com>]

Sent: Friday, 2 October 2020 11:11 AM

To: Jia Le (LKK Auto)

Cc: Admin A; assignments

Subject: Re: SLE1708S T.P Claim against your insured vehicle number SLA6824C [DOA@25.09.2020](#) *** LKK REF: CC4/AIG20010357/da3

Hi Jia ,

With refer to above mention matter.

Any outcome on liability matter.

Hope to hear soonest . Thanks

Regards,

Wong Chee Wei

Automotive Assessor (Crash Repair)

T: 68676924| **M:** 97239882

W: www.SPARKcarcare.com

From: Summer Lee (LKK Auto) <admin-d@lkkauto.com>

Sent: Wednesday, 30 September 2020 2:31 PM

To: Wong Chee Wei <WongCW@sparkcarcare.com>; 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>; 'Jia Le (LKK Auto)' <JiaLe@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Subject: RE: SLE1708S T.P Claim against your insured vehicle number SLA6824C [DOA@25.09.2020](#) *** LKK REF: CC4/AIG20010357/da3

Dear Chee Wei,

Noted with thanks.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wong Chee Wei <WongCW@sparkcarcare.com>

Sent: Wednesday, 30 September, 2020 2:27 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: Re: SLE1708S T.P Claim against your insured vehicle number SLA6824C [DOA@25.09.2020](#) *** LKK REF: CC4/AIG20010357/da3

Hi Survey Team ,

Please arrange appointment survey tomorrow afternoon about 15.00 p.m at 45 Pandan Road.

Regards,

Wong Chee Wei

Automotive Assessor (Crash Repair)

T: 68676924 | **M:** 97239882

W: www.SPARKcarcare.com

From: Wong Chee Wei <WongCW@sparkcarcare.com>

Sent: Wednesday, 30 September 2020 2:17 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: Re: SLE1708S T.P Claim against your insured vehicle number SLA6824C [DOA@25.09.2020](#) *** LKK REF: CC4/AIG20010357/da3

Hi Mei Kwan ,

Noted .

Hi Jia ,

Hope you can advise on liability matter as soon as possible .

Our client was chasing us ready, required to repair vehicle as soon as possible .

Regards,

Wong Chee Wei

Automotive Assessor (Crash Repair)

T: 68676924 | **M:** 97239882

W: www.SPARKcarcare.com

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Sent: Wednesday, 30 September 2020 12:14 PM

To: Wong Chee Wei <WongCW@sparkcarcare.com>; Jia Le (LKK AUTO) <JiaLe@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: SLE1708S T.P Claim against your insured vehicle number SLA6824C [DOA@25.09.2020](#) *** LKK REF: CC4/AIG20010357/da3

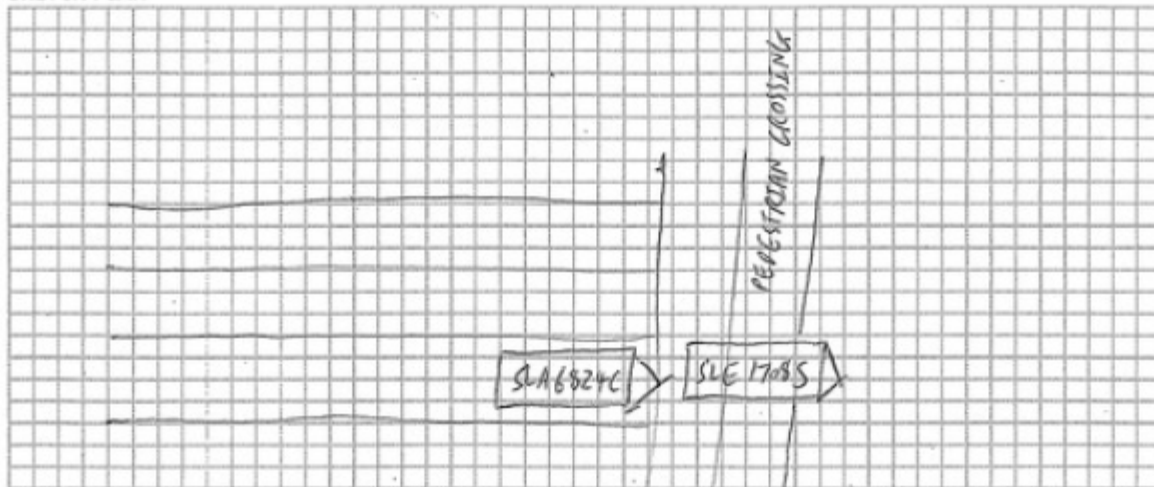
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Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

(A) My Vehicle No: SLA6824C

Accident Location: BUKIT BATOK ROAD TOWARDS PIE ENTRANCE	
Accident Date: 25/09/20	Time: 8.15 7.15 (am) pm
- Brief Details Of Accident -	
SLE1708S the car in front of me, crossed over the pedestrian crossing and at that point the light turned amber. The car jammed brake and my car hit the back of their car. I was moving forward as the light was green and I did not expect the car in front of me to suddenly jam brake.	

Please note that for liability, claim negotiation and settlement, please contact **Jia Le**.

Our respective case handler will look into the matter and get back to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Wong Chee Wei <WongCW@sparkcarcare.com>

Sent: Wednesday, 30 September, 2020 11:24 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: Re: SLE1708S T.P Claim against your insured vehicle number SLA6824C [DOA@25.09.2020](#) *** LKK REF: CC4/AIG20010357/da3

Hi Mei Kwan ,

Any update on liability matter.

Hope to hear soonest ,Thanks.

Regards,

Wong Chee Wei

Automotive Assessor (Crash Repair)

T: 68676924| **M:** 97239882

W: www.SPARKcarcare.com

From: Wong Chee Wei <WongCW@sparkcarcare.com>

Sent: Tuesday, 29 September 2020 8:13 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: Re: SLE1708S T.P Claim against your insured vehicle number SLA6824C [DOA@25.09.2020](#) *** LKK REF: CC4/AIG20010357/da3

Hi Mei Kwan ,

Attach scene photo and our repair estimate as required for further advise on liability matter.

We would like you to advise on liability matter first before conduct survey.

Hope to hear soonest ,Thanks.

Regards,

Wong Chee Wei

Automotive Assessor (Crash Repair)

T: 68676924 | **M:** 97239882

W: www.SPARKcarcare.com

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 28 September 2020 7:45 PM

To: Wong Chee Wei <WongCW@sparkcarcare.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: SLE1708S T.P Claim against your insured vehicle number SLA6824C [DOA@25.09.2020](#) *** LKK REF: CC4/AIG20010357/da3

Dear Sir / Madam,

Thank you for your email.

Please provide us the following and arrange for TP survey.

- ***evidence i.e. video and scene photo***
- ***PIR result (if any)***
- ***Estimated cost of repair***

We are currently **pending for our principal to release OI GIA report.**

Our respective case handler will look into the matter and get back to you in due course.

Hi Jia Le,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Wong Chee Wei <WongCW@sparkcarcare.com>

Sent: Monday, 28 September, 2020 9:18 AM

To: Admin A <admin-a@lkkauto.com>

Subject: Fw: SLE1708S T.P Claim against your insured vehicle number SLA6824C [DOA@25.09.2020](#)

Dear LKK Team ,

With refer to above matter ,

AIG appointed you to handle this case, We would like request you to advise on liability matter first as soon as possible.

Regards,

Wong Chee Wei
Automotive Assessor (Crash Repair)
T: 68676924 | **M:** 97239882
W: www.SPARKcarcare.com

From: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>
Sent: Monday, 28 September 2020 8:41 AM
To: Wong Chee Wei <WongCW@sparkcarcare.com>
Subject: RE: SLE1708S T.P Claim against your insured vehicle number SLA6824C [DOA@25.09.2020](#)

Hi Chee Wei,

We will be appointing LKK to conduct the survey.

Thank you.

AIG Claims Survey.

From: Wong Chee Wei <WongCW@sparkcarcare.com>
Sent: Saturday, September 26, 2020 3:30 PM
To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>
Subject: [EXTERNAL] SLE1708S T.P Claim against your insured vehicle number SLA6824C [DOA@25.09.2020](#)

This message is from an external sender; be cautious with links and attachments.

Dear Sir / Madam ,

With refer above mention matter.

Attach SAS our client's SAS for you advise on liability .

Regards,

Wong Chee Wei
Automotive Assessor (Crash Repair)
T: 68676924 | **M:** 97239882
W: www.SPARKcarcare.com

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]
