

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims
Yr Ref: SLG 1136 G

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/TP/0701/2020/NH

From
Telephone +65 -
Telefax +65 -
Email
Our Dept
Our Ref

17-Mar-2021 Date
1 Total Pages

Dear Sir,

RE: INSURANCE CLAIM FOR SKQ 2722 S - Audi A4 SEDAN 1.4 TFSI S-TRONIC

With reference to the above-mentioned vehicle, no. **SKQ 2722 S**, claimant, **Ms. Hong Huixia**, please find the related document per attached.

1. A copy of the Original invoice no. 85016087 – S\$ 6,135.12.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. Loss of Use – S\$ 360.00 (S\$ 60.00 x 5 Working days + 1 Sunday)
5. A copy of the GIA search – S\$ 2.00

Premium Automobiles Pte Ltd,
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG Insurance – SKQ 2722 S

AUTHORISATION TO ACT
(AIG Express Third Party Claim)

I, HONG HUIXIA (the third party claimant) of 30 KOVAN ROAD
#02-10, SINGAPORE 548086 (address), owner of SKQ2722S (vehicle no.)
hereby authorize PREMIUM AUTOMOBILES PTE LTD ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. SKQ2722S that was damaged pursuant to the accident which occurred on 26/9/2020
(date) along 32 KOVAN ROAD S548102 (location) involving vehicle no/s
SLG1136G ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 26 (day) of APR (month) 2021 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **Premium Automobiles Pte Ltd** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$6,135.12** (Repair Cost), **S\$300.00** (Loss of Use/Rental), **S\$ 2.00** (Disbursement) for vehicle no. **SKQ 2722S** that was damaged pursuant to the accident which occurred on **26/09/2020** (date) along **32 KOVAN ROAD S548102(OUTSIDE KOVAN APARTMENT)** (location) involving vehicle no/s **SLG 1136G**.

This is pursuant to the inspection conducted on **28/9/2020** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **HONG HUIXIA** ("the third party claimant") of vehicle no. **SKQ 2722S** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SKQ 2722S** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 26th (day) of Apr (month) 2021 (year)



Signed by appointed surveyor

Signed by "the workshop" (with chop)

WITHOUT PREJUDICE
TO INJURY CLAIM

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 14:09

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85016087 Date: 15/03/2021 Order: SKQ2722S Term: 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No: SKQ2722S (V 33996) Regn Date: 31/07/2017 Mileage: 49012 WIP No.: 51020
Model: A4 SEDAN 1.4 TFSI S tronic Chassis: WAUZZZF46HA165534 Engine: CVN 039088 Dept: u

You have been assisted by :- UB-Nadia Hani (47)

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID AND REAR LID KICK SENSOR.CHECK FUNCTION AND RENEW ACCORDING TO DAMAGE	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND RENEW REAR BUMPER. TO REPAIR REAR LID.CUT OUT AND WELD RHS REAR FENDER.REORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED.	750.00	1.00	750.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER AND RHS REAR FENDER. TO CARRY OUT STONE CHIP TREATMENT AND JOINT SEALER WORK.	1100.00	1.00	1,100.00
S	BODYWORK	M: TO CARRY OUT PRE AND POST WHEEL ALIGNMENT. TO RENEW RHS REAR RIM.	260.00	1.00	260.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
Q	OTHERS	M: TO SUPPLY RHS REAR RIM (BY OWNER)	730.00	1.00	730.00
X	A8W5807067A GRU	COVER	1.00	2181.00	1,744.80
X	A8W0807900D	STRIP	1.00	220.00	176.00
X	A8W0807521K 9B9	SPOILER	1.00	245.50	196.40
X	A8W0810172F	WHEEL HOUS	1.00	236.50	189.20
X	A8W5807454	GUIDE	1.00	44.20	35.36

Parts 2,341.76
Labour 730.00
Sublet 2,662.00
Menus 0.00
Lubricant 0.00

Sub-Total 5,733.76

7% GST 401.36

Grand Total 6,135.12



Received by

For & on behalf of
Premium Automobiles Pte Ltd



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-20-116245
Date of Request: 26/09/2020

Your Ref No: Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 26/09/2020
Enquiry By Chang Chee Sing
TP Vehicle No. SLG1136G
Accident Date 26/09/2020

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLG1136G	AIG Asia Pacific Insurance Pte. Ltd.	21/09/2020-20/09/2021	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-116245
Date of Request: 26/09/2020

Your Ref No: Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 26/09/2020
Enquiry By Chang Chee Sing
TP Vehicle No. SLG1136G
Accident Date 26/09/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Thursday, 1 October 2020 11:02 AM
To: NGGXIANG@GMAIL.COM
Subject: <STANDARD LETTER> OUR REF: CC3/AIG20010348/Aga3 *** ACCIDENT INVOLVING SLG 1136G & SKQ 2722S ON 26/09/2020 ***

Our Ref: CC3/AIG20010348/Aga3

01 OCTOBER 2020

ONG JING FEN

Dear Sir/Madam,

ACCIDENT INVOLVING SLG 1136G & SKQ 2722S ON 26/09/2020

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SKQ 2722S**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

Print Received Message

This mail is associated with :

***SKQ2722S (5489156420SG)**

[SLG1136G]

TP

HONG HUIXIA

Sep 26 2020 12:00PM

[ONG JING FEN]

Premium Automobiles Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 14/04/2021 12:12 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$6437.12) - SKQ2722S - Claim Handler: Goh, Jeremy-CX

Approved:6437.12:mandate approved. Please get Insured LOA to Insured driver. Insured driver identity to Insured inconsistent.