

## Summer Lee (LKK Auto)

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**From:** Cecilia Low <cecilia.low@sg.cntaiping.com>  
**Sent:** Monday, 28 September, 2020 11:29 AM  
**To:** 'assignments'; SUR  
**Cc:** Operation / Candy Ong  
**Subject:** RE: OUR REF: SNM20D203437/C02. YOUR REF: GBG9738K -TO CONDUCT PRS

[Strictly Confidential]

Dear Sirs

Please attend to the survey.

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents.

All correspondences should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

**Cecilia Low (Ms)**

Senior Executive

Claims

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Operation / Candy Ong <operation@tlauto.com.sg>  
**Sent:** Monday, 28 September 2020 9:47 AM  
**To:** Cecilia Low <cecilia.low@sg.cntaiping.com>  
**Subject:** RE: OUR REF: SNM20D203437/C02. YOUR REF: GBG9738K -TO CONDUCT PRS

Dear Cecilia,

We hereby agreed and confirm to nominate Kenneth Kong to conduct the survey as a single joint expert

Best Regards,

Candy Ong

Tong Luck Auto Pte Ltd

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**From:** Cecilia Low [<mailto:cecilia.low@sg.cntaiping.com>]  
**Sent:** Monday, September 28, 2020 9:39 AM  
**To:** [operation@tlauto.com.sg](mailto:operation@tlauto.com.sg)  
**Subject:** RE: OUR REF: SNM20D203437/C02. YOUR REF: GBG9738K -TO CONDUCT PRS

**Without Prejudice**

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

**LKK / FTA**

Marcus Chua
Gary Soon
Kenneth Kong
Chow Bo Xiong
Adrian Ling
Ben Chua
Mohd Taufikh
Ng You Han
Steve Chen
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

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**Cecilia Low (Ms)**

Senior Executive  
Claims

**China Taiping Insurance (Singapore) Pte. Ltd.**

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Monday, 28 September 2020 9:27 AM

**To:** Cecilia Low <[cecilia.low@sg.cntaiping.com](mailto:cecilia.low@sg.cntaiping.com)>; [operation@tlauto.com.sg](mailto:operation@tlauto.com.sg)

**Subject:** OUR REF: SNM20D203437/C02/GX8368C/LOWCT & YOUR REF: GBG9738K -TO CONDUCT PRS

Dear Cecilia,

Please conduct PRS for **GBG9738K** soonest possible.

Note: officer in charge – Cecilia Low, DID: 63896530.

**\*\*\* Kindly quote our reference number when replying.**

Dear Candy,

**Pleas be advised that Lucas Lee is no longer in the company.**

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Thank you & Best regards.

Angie Foo

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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**From:** Operation / Candy Ong <[operation@tlauto.com.sg](mailto:operation@tlauto.com.sg)>

**Sent:** Saturday, September 26, 2020 12:38 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Angie Foo <[angie.foo@sg.cntaiping.com](mailto:angie.foo@sg.cntaiping.com)>; Lucas Lee <[lucas.lee@sg.cntaiping.com](mailto:lucas.lee@sg.cntaiping.com)>

**Subject:** Accident involving vehicle no.: GBG9738K & GX8368C on 18/09/2020 along Junction of Corporation Road and Jurong West Ave 2

Dear All,

We have our client's instruction to notify you the above accident

Please find attached documents for your information and necessary action

The vehicle is now garage at our workshop

Kindly let us have your surveyor list and arrange for the vehicle to be inspect at an earlier date

Best Regards,  
Candy Ong  
Tong Luck Auto Pte Ltd