

EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD

56 LOYANG WAY #06-07 LOYANG ENTERPRISE BUILDING SINGAPORE 508775

Letter of Demand

WITHOUT PREJUDICE

Date: 20/10/2020

Attn: Lonpac Insurance Bhd (Motor Claims Dept)

Dear Sir/Mdm,

We act on behalf of the owner of vehicle No: GBH977R

Ms Pan Pacific Van & Truck Leasing Pte Ltd to claim against
your insured vehicle no: GBD5089S on accident date
23/09/2020

The below following is:

1) Cost of Repair = \$2,374.63

Total = \$2,540.85 (GST 7%)

2) Loss of Use (04 days x \$90.00) = \$360.00

Total = \$ 2,900.85

Regards



EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD
56 LOYANG WAY # 06-07 ENTERPRISE BUILDING SINGAPORE 508775

LETTER OF AUTHORISATION

I, PAN PACIFIC VAN & TRUCK LEASING PTE LTD ("The Third-Party / Own
Damage Claimant"), Reg Co No. 201511635R of NO.8 CHANG CHARN ROAD
#04-01 LINK (THM) BUILDING SINGAPORE 159637 (Address)

of the owner of GBH977R (Vehicle No.), hereby

authorise **EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD**
("The Workshop")

to act for me with respect to my claim for repair costs and/or rental and/or loss

of use ("The Claim") for my vehicle no. GBH977R that was damaged

involving in the accident which occurred on 23/09/2020 (Date)

along/at BLK 75 LORONG 5 TOA PAYOH (Location)

involving vehicle/s no. GBH977R & GBD5089S ("The Accident").

I further authorise the workshop to settle my above-mentioned claim in a manner that
they are deem fit and the workshop is further authorised to receive payment to
settlement of my claim with payment cheque/s being made in favour to the
workshop.

I further acknowledge that any settlement the workshop may reach with your
company on my behalf is on a without prejudice and without admission of liability
basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this on 24 (Day) of SEP (Month) 2020 (Year).



A handwritten signature in blue ink, appearing to be a stylized 'J' or 'L' followed by a flourish.

Signature / Company Chop



LONPAC INSURANCE BHD

CLAIM NO : 19/20/20/VC05/023702
DATE : 03 DECEMBER 2020

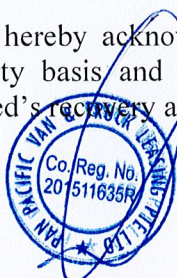
DISCHARGE VOUCHER

I/We, PAN PACIFIC VAN & TRUCK LEASING PTE LTD confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of GBD 5089S the sum of Singapore Dollar Two Thousand Seven Hundred and Fifty Only (**\$2,750.00**) in full and final satisfaction, liquidation and discharge of all property/injury losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving GBH 977R on 23 September 2020 along BLK 75 LORONG 5 TOA PAYOH.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ JIE SENG ENTERPRISE PTE LTD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.



.....
Signature of vehicle owner/Date

.....
PAN PACIFIC VAN & TRUCK LEASING PTE LTD
Name of vehicle owner /Date

E-MAILED 04 DEC 2020



EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD

56 LOYANG WAY#06-07 LOYANG ENTERPRISE BUILDING SINGAPORE 508775
Business Registration No: 201511708E Tel: 6284 0827 Fax: 6341 6758

BILL TO :

LONPAC INSURANCE BHD

300 BEACH ROAD, #17-04/07 THE CONCOURSE

SINGAPORE 199555

TEL : 6250 7388 FAX :

TAX INVOICE

INVOICE : AR202010-0065
DATE : 20/10/2020
JOB NO. : JO202009-0606
VEH. NO. : GBH977R
VEH.MODEL : NV200
MILEAGE : 90,784
STAFF ID : JESSIE ONG
PO NO :

NO.	ITEM CODE / REF	DESCRIPTION	QTY UNIT	U/PRICE	AMOUNT
1	COR	COST OF REPAIR D.O.A : 23/09/2020	1.00	2374.63	2,374.63

REMARKS : TP CLAIM - DOA : 23/09/2020

AMOUNT : S\$

TWO THOUSAND FIVE HUNDRED AND FORTY DOLLARS AND
EIGHTY-FIVE CENTS ONLY

SUB TOTAL : \$ 2,374.63
GST 7% : \$ 166.22
TOTAL S\$: \$ 2,540.85

TERMS :

NOTES :

Terms & Conditions :

Some Products are made exclusively for off road use, we do not accept any claims/liabilities from their usage.
Do not use product except in specified car type. We reserve the rights to dispose of goods/parts unclaimed after 1 month. Efficient Motor & Engineering Works Pte Ltd WILL Not accept any claims and/or responsibility arising therefrom. Goods or Parts sold are not returnable nor refundable!

Received the above items in good order and condition.

For bank transfer please send to : UOB 451-303-014-7 current account
Kindly make cheque payable to "EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD"

THIS IS A COMPUTER GENERATED INVOICE. NO SIGNATURE IS REQUIRED.

Jasper Chua (LKK Auto)

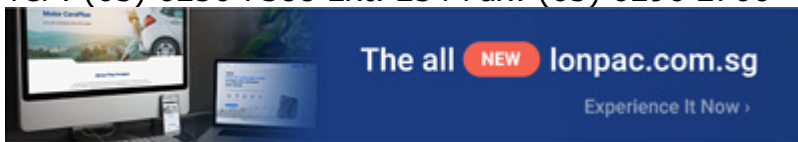
From: ONG LI LI <llong@lonpac.com>
Sent: Wednesday, 2 December 2020 6:12 PM
To: Jasper Chua (LKK Auto)
Cc: Admin A; MT_Claim_SG
Subject: RE: <SEEK QUANTUM> SURVEY INVITATION for accident on 23/09/2020 along BLK 75 LORONG 5 TOA PAYOH involving GBH977R & GBD5089S Our Claim Ref: 19/20/20/VC05/023702 LKK REF : CC4/LPC20010310/Ebs3 [External General]

Lonpac External - General

Dear Jasper

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Jasper Chua (LKK Auto) [mailto:jasperchua@lkkauto.com]
Sent: Friday, 27 November 2020 4:25 PM
To: ONG LI LI <llong@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: <SEEK QUANTUM> SURVEY INVITATION for accident on 23/09/2020 along BLK 75 LORONG 5 TOA PAYOH involving GBH977R & GBD5089S Our Claim Ref: 19/20/20/VC05/023702 [External General] LKK REF : CC4/LPC20010310/Ebs3

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver hit third party when parking.

Summary to offer to repairer **EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair (w/gst)	\$ 7,215.81	\$ 2,540.85

Loss of Use (\$90.00 x 4 days)	\$ 360.00	\$ 240.00	(\$60.00 x 4 days)
Proposed Total	\$ 7,575.81	\$ 2,780.85	

Breakdown of days is as follows:

Recommended repair days	3
Weekends / Downtime	1
CLAIM DAYS	4

For your approval and/or further instruction please.

Thank you.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Tuesday, 20 October 2020 4:07 PM

To: 'ONG LI LI' <llong@lonpac.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: RE: SURVEY INVITATION for accident on 23/09/2020 along BLK 75 LORONG 5 TOA PAYOH involving GBH977R & GBD5089S Our Claim Ref: 19/20/20/VC05/023702 [External General] LKK REF : CC4/LPC20010310/Ebs3

Dear Li Li,

We refer to the above matter.

We have inspected third party vehicle GBH 977R at M/s EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- TP GIA report

Kindly take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned.

**** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com | Fax : 6271 8802