

## Jasper Chua (LKK Auto)

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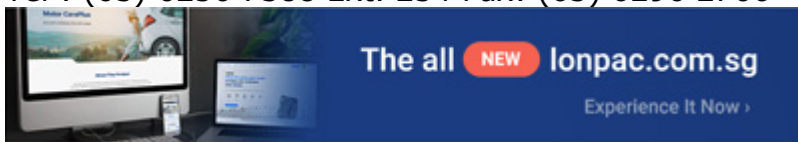
**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Wednesday, 2 December 2020 6:12 PM  
**To:** Jasper Chua (LKK Auto)  
**Cc:** Admin A; MT\_Claim\_SG  
**Subject:** RE: <SEEK QUANTUM> SURVEY INVITATION for accident on 23/09/2020 along BLK 75 LORONG 5 TOA PAYOH involving GBH977R & GBD5089S Our Claim Ref: 19/20/20/VC05/023702 LKK REF : CC4/LPC20010310/Ebs3 [External General]

### Lonpac External - General

Dear Jasper

Please proceed.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - General data is for internal / external use.*

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**From:** Jasper Chua (LKK Auto) [mailto:jasperchua@lkkauto.com]  
**Sent:** Friday, 27 November 2020 4:25 PM  
**To:** ONG LI LI <llong@lonpac.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** <SEEK QUANTUM> SURVEY INVITATION for accident on 23/09/2020 along BLK 75 LORONG 5 TOA PAYOH involving GBH977R & GBD5089S Our Claim Ref: 19/20/20/VC05/023702 [External General] LKK REF : CC4/LPC20010310/Ebs3

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver hit third party when parking.

Summary to offer to repairer **EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair (w/gst)	\$ 7,215.81	\$ 2,540.85

<b>Loss of Use (\$90.00 x 4 days )</b>	\$ 360.00	\$ 240.00	(\$60.00 x 4 days )
<b>Proposed Total</b>	<b>\$ 7,575.81</b>	<b>\$ 2,780.85</b>	

Breakdown of days is as follows:

Recommended repair days	3
Weekends / Downtime	1
<b>CLAIM DAYS</b>	<b>4</b>

For your approval and/or further instruction please.

Thank you.

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Su Li (LKK Auto) <suli@lkkauto.com>

**Sent:** Tuesday, 20 October 2020 4:07 PM

**To:** 'ONG LI LI' <llong@lonpac.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

**Cc:** Admin A <admin-a@lkkauto.com>; 'MT\_Claim\_SG' <mt\_claim@lonpac.com>

**Subject:** RE: SURVEY INVITATION for accident on 23/09/2020 along BLK 75 LORONG 5 TOA PAYOH involving GBH977R & GBD5089S Our Claim Ref: 19/20/20/VC05/023702 [External General] LKK REF : CC4/LPC20010310/Ebs3

Dear Li Li,

We refer to the above matter.

We have inspected third party vehicle GBH 977R at M/s EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

- **TP estimated cost of repair**
- **Preliminary advice**
- **TP GIA report**

Kindly take note that the case handler in-charge is Jasper.

***To check availability of the case handler, you may contact the undersigned.***

***\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

Phone: 6841 1467 Email: [SuLi@lkkauto.com](mailto:SuLi@lkkauto.com) | Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

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**From:** Admin-D (LKKAuto)

**Sent:** Friday, 25 September 2020 2:22 PM

**To:** 'ONG LI LI'; assignments

**Cc:** Admin A; 'MT\_Claim\_SG'

**Subject:** RE: SURVEY INVITATION for accident on 23/09/2020 along BLK 75 LORONG 5 TOA PAYOH involving GBH977R & GBD5089S Our Claim Ref: 19/20/20/VC05/023702 [External General]

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

*\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ONG LI LI <[long@lonpac.com](mailto:long@lonpac.com)>

**Sent:** Friday, 25 September 2020 2:12 PM

**To:** Efficient Motor <[ppemclaims@gmail.com](mailto:ppemclaims@gmail.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; 'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; admin <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Cc:** [ezel@panpacificleasing.com.sg](mailto:ezel@panpacificleasing.com.sg); [rodney.chea@panpacificleasing.com.sg](mailto:rodney.chea@panpacificleasing.com.sg); 'Jessie Ong' <[jessie.ong@panpacificleasing.com.sg](mailto:jessie.ong@panpacificleasing.com.sg)>

**Subject:** RE: SURVEY INVITATION for accident on 23/09/2020 along BLK 75 LORONG 5 TOA PAYOH involving GBH977R & GBD5089S Our Claim Ref: 19/20/20/VC05/023702 [External General]

## **Lonpac External - General**

Without Prejudice

Save as to Costs

Dear Jessie

Thank you for your confirmation.

Dear Nivitha

Please arrange Steve Chen to conduct TP survey.

Regards,

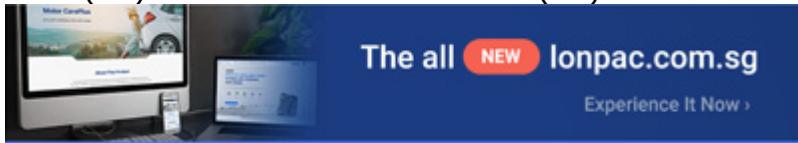
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

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**From:** Efficient Motor [<mailto:ppemclaims@gmail.com>]

**Sent:** Friday, 25 September 2020 2:05 PM

**To:** ONG LI LI <[long@lonpac.com](mailto:long@lonpac.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Cc:** [ezel@panpacificleasing.com.sg](mailto:ezel@panpacificleasing.com.sg); [rodney.chea@panpacificleasing.com.sg](mailto:rodney.chea@panpacificleasing.com.sg); 'Jessie Ong'

<[jessie.ong@panpacificleasing.com.sg](mailto:jessie.ong@panpacificleasing.com.sg)>

**Subject:** RE: SURVEY INVITATION for accident on 23/09/2020 along BLK 75 LORONG 5 TOA PAYOH involving GBH977R & GBD5089S Our Claim Ref: 19/20/20/VC05/023702 [External General]

Dear Li Li,

We are pleased to appoint 5. Steve Chen Tsue Yee to survey this case.

Thanks

Regards,

**Jessie Ong**

*Accident Claim Supervisor*

*Tel: +65 8723 3003*

*Email: [jessie.ong@panpacificleasing.com.sg](mailto:jessie.ong@panpacificleasing.com.sg)*

**EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD (Workshop)**

56 Loyang Way, #06-07, Loyang Enterprise Building, Singapore 508775

**\*\* As of 1 May 2020, For all Accident Claims related matters, Please email to [ppemclaims@gmail.com](mailto:ppemclaims@gmail.com)**

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**From:** ONG LI LI <[long@lonpac.com](mailto:long@lonpac.com)>

**Sent:** Friday, September 25, 2020 12:24 PM

**To:** Efficient Motor <[ppemclaims@gmail.com](mailto:ppemclaims@gmail.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Cc:** [ezel@panpacificleasing.com.sg](mailto:ezel@panpacificleasing.com.sg); [rodney.chea@panpacificleasing.com.sg](mailto:rodney.chea@panpacificleasing.com.sg); 'Jessie Ong'

<[jessie.ong@panpacificleasing.com.sg](mailto:jessie.ong@panpacificleasing.com.sg)>

**Subject:** RE: SURVEY INVITATION for accident on 23/09/2020 along BLK 75 LORONG 5 TOA PAYOH involving GBH977R & GBD5089S Our Claim Ref: 19/20/20/VC05/023702 [External General]

## **Lonpac External - General**

Without Prejudice

Save as to Costs

Dear Sir/Mdm

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor

surveyors named in the following list to conduct the joint pre-repair survey as a single joint expert.

1	Marcus Chua Kang Seng
2	Xing Guo Qiang
3	Mohamad Taufikh Bin Hamid
4	Mohammed Rasul Bin Mohd Yunus
5	Steve Chen Tsue Yee
6	Oi Sun Pin
7	Parasuram S/O Shanmugan
8	Lim Teow Guan
9	Paul Thanapal
10	Nicholas Tey

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

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**From:** Efficient Motor [<mailto:ppemclaims@gmail.com>]  
**Sent:** Friday, 25 September 2020 12:05 PM  
**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>  
**Cc:** [ezel@panpacificleasing.com.sg](mailto:ezel@panpacificleasing.com.sg); [rodney.chea@panpacificleasing.com.sg](mailto:rodney.chea@panpacificleasing.com.sg); 'Jessie Ong' <[jessie.ong@panpacificleasing.com.sg](mailto:jessie.ong@panpacificleasing.com.sg)>  
**Subject:** RE: SURVEY INVITATION for accident on 23/09/2020 along BLK 75 LORONG 5 TOA PAYOH involving GBH977R & GBD5089S

Dear Claim Officer,

We refer to the above matter. (DOA 23/09/2020)

We are the appointed repair workshop of vehicle no. **GBH977R**.

We understand that you are the insurer of vehicle no. GBD5089S .

The owner of the vehicle no. **GBH977R** has authorised us to carry out the repairs to their vehicle which was damaged by your insured's vehicle. The owner intends to make a claim against your insured and/or insured's authorised driver for the accident which is caused wholly and /or contributed by your insured and/or your insured's authorised driver's negligence.

We hereby give you notice of the accident and an opportunity to inspect the damages to the vehicle prior to the commencement of the repair.

Contact Person: Jessie H/P: 8723 3003 / Ezel H/P: 8721 3003

Thank you.

Regards,  
**Jessie Ong**

*Accident Claim Supervisor*

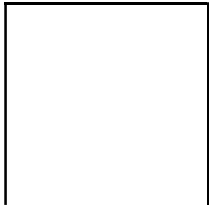
*Tel: +65 8723 3003*

*Email: [jessie.ong@panpacificleasing.com.sg](mailto:jessie.ong@panpacificleasing.com.sg)*

***EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD (Workshop)***

*56 Loyang Way, #06-07, Loyang Enterprise Building, Singapore 508775*

**\*\* As of 1 May 2020, For all Accident Claims related matters, Please email to [ppemclaims@gmail.com](mailto:ppemclaims@gmail.com)**



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[www.avg.com](http://www.avg.com)