

Su Li (LKK Auto)

From: Su Li (LKK Auto)
Sent: Tuesday, 20 October 2020 4:07 PM
To: 'ONG LI LI'; Jasper Chua (LKK Auto)
Cc: Admin A; 'MT_Claim_SG'
Subject: RE: SURVEY INVITATION for accident on 23/09/2020 along BLK 75 LORONG 5 TOA PAYOH involving GBH977R & GBD5089S Our Claim Ref: 19/20/20/VC05/023702 [External General] LKK REF : CC4/LPC20010310/Ebs3
Attachments: TP ESTIMATE-MARKED-FINAL.pdf; Preliminary Advice.pdf; TP GIA REPORT.PDF

Dear Li Li,

We refer to the above matter.

We have inspected third party vehicle GBH 977R at M/s EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- TP GIA report

Kindly take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned.

**** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Admin-D (LKKAuto)
Sent: Friday, 25 September 2020 2:22 PM
To: 'ONG LI LI'; assignments
Cc: Admin A; 'MT_Claim_SG'
Subject: RE: SURVEY INVITATION for accident on 23/09/2020 along BLK 75 LORONG 5 TOA PAYOH involving GBH977R & GBD5089S Our Claim Ref: 19/20/20/VC05/023702 [External General]

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

G.NIVITHA

LKK Auto Consultants Pte Ltd

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <llong@lonpac.com>

Sent: Friday, 25 September 2020 2:12 PM

To: Efficient Motor <ppemclaims@gmail.com>; MT_Claim_SG <mt_claim@lonpac.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; admin <admin-d@lkkauto.com>

Cc: ezel@panpacificleasing.com.sg; rodney.chea@panpacificleasing.com.sg; 'Jessie Ong' <jessie.ong@panpacificleasing.com.sg>

Subject: RE: SURVEY INVITATION for accident on 23/09/2020 along BLK 75 LORONG 5 TOA PAYOH involving GBH977R & GBD5089S Our Claim Ref: 19/20/20/VC05/023702 [External General]

Lonpac External - General

Without Prejudice
Save as to Costs

Dear Jessie

Thank you for your confirmation.

Dear Nivitha

Please arrange Steve Chen to conduct TP survey.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Efficient Motor [<mailto:ppemclaims@gmail.com>]

Sent: Friday, 25 September 2020 2:05 PM

To: ONG LI LI <llong@lonpac.com>; MT_Claim_SG <mt_claim@lonpac.com>

Cc: ezel@panpacificleasing.com.sg; rodney.chea@panpacificleasing.com.sg; 'Jessie Ong' <jessie.ong@panpacificleasing.com.sg>

Subject: RE: SURVEY INVITATION for accident on 23/09/2020 along BLK 75 LORONG 5 TOA PAYOH involving GBH977R & GBD5089S Our Claim Ref: 19/20/20/VC05/023702 [External General]

Dear Li Li,

We are pleased to appoint 5. Steve Chen Tsue Yee to survey this case.

Thanks

Regards,

Jessie Ong

Accident Claim Supervisor

Tel: +65 8723 3003

Email: jessie.ong@panpacificleasing.com.sg

EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD (Workshop)

56 Loyang Way, #06-07, Loyang Enterprise Building, Singapore 508775

**** As of 1 May 2020, For all Accident Claims related matters, Please email to ppemclaims@gmail.com**

From: ONG LI LI <llong@lonpac.com>

Sent: Friday, September 25, 2020 12:24 PM

To: Efficient Motor <ppemclaims@gmail.com>; MT_Claim_SG <mt_claim@lonpac.com>

Cc: ezel@panpacificleasing.com.sg; rodney.chea@panpacificleasing.com.sg; 'Jessie Ong' <jessie.ong@panpacificleasing.com.sg>

Subject: RE: SURVEY INVITATION for accident on 23/09/2020 along BLK 75 LORONG 5 TOA PAYOH involving GBH977R & GBD5089S Our Claim Ref: 19/20/20/VC05/023702 [External General]

Lonpac External - General

Without Prejudice

Save as to Costs

Dear Sir/Mdm

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the following list to conduct the joint pre-repair survey as a single joint expert.

1	Marcus Chua Kang Seng
2	Xing Guo Qiang
3	Mohamad Taufikh Bin Hamid
4	Mohammed Rasul Bin Mohd Yunus
5	Steve Chen Tsue Yee

6	Oi Sun Pin
7	Parasuram S/O Shanmugan
8	Lim Teow Guan
9	Paul Thanapal
10	Nicholas Tey

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

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Lonpac External - General data is for internal / external use.

From: Efficient Motor [<mailto:ppemclaims@gmail.com>]

Sent: Friday, 25 September 2020 12:05 PM

To: MT_Claim_SG <mt_claim@lonpac.com>; KENNY LIM CHING GHEE <kennylim@lonpac.com>

Cc: ezel@panpacificleasing.com.sg; rodney.chea@panpacificleasing.com.sg; 'Jessie Ong' <jessie.ong@panpacificleasing.com.sg>

Subject: RE: SURVEY INVITATION for accident on 23/09/2020 along BLK 75 LORONG 5 TOA PAYOH involving GBH977R & GBD5089S

Dear Claim Officer,

We refer to the above matter. (DOA 23/09/2020)

We are the appointed repair workshop of vehicle no. **GBH977R**.

We understand that you are the insurer of vehicle no. GBD5089S .

The owner of the vehicle no. **GBH977R** has authorised us to carry out the repairs to their vehicle which was damaged by your insured's vehicle. The owner intends to make a claim against your insured and/or insured's authorised driver for the accident which is caused wholly and /or contributed by your insured and/or your insured's authorised driver's negligence.

We hereby give you notice of the accident and an opportunity to inspect the damages to the vehicle prior to the commencement of the repair.

Contact Person: Jessie H/P: 8723 3003 / Ezel H/P: 8721 3003

Thank you.

Regards,
Jessie Ong
Accident Claim Supervisor
Tel: +65 8723 3003
Email: jessie.ong@panpacificleasing.com.sg
EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD (Workshop)
56 Loyang Way, #06-07, Loyang Enterprise Building, Singapore 508775

** As of 1 May 2020, For all Accident Claims related matters, Please email to ppemclaims@gmail.com



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www.avg.com