

HOCK WAH MOTOR WORKSHOP PTE LTD

BLK 3011 BEDOK INDUSTRIAL PARK E
BEDOK NORTH AVE 4,
#01-2008/10/12 SINGAPORE 489977
TEL : 6441 5655 FAX : 6441 5355/6243 8121
R.O.C No : 200104141D GST Reg. No. 20-0104141-D

Ref : GBD8959L

Date : 05/11/2020

Motor Claims Dept
MS FIRST CAPITAL INSURANCE LIMITED
NO 36 ROBINSON ROAD
#16-01 CITY HOUSE
SINGAPORE 068877
Fax : 65073849

Dear Sir/Mdm

DIRECT SETTLEMENT - Accident Involving vehicle no GBD8959L and SHD4979J On 23/09/2020 Along LITTLE ROAD

We refer to the above matter.

We are instructed by our clients, JESSIE CATERING PTE LTD of vehicle number GBD8959L to claim damages against your insured SHD4979J in connection with a road traffic accident on 23/09/2020 13:40:27

We are instructed that the accident was caused by your insured's negligent driving and /or management of this vehicle. As a result, our client's vehicle was damaged and our clients have to put to loss and expenses. particulars of which are as follows:

Cost Of Repair			\$	3,745.00
Loss of Use	5	Days X \$	150.00	\$ 750.00
Car Rental Fee			\$	0.00
Survey Fee			\$	0.00
GIA Fees			\$	0.00
Total			\$	4,495.00

Please revert within the next **SEVEN (7) Days** so that we can advise out third party claimant for the next course of action.

We/I support our/my claim with documents enclosed.

Anysia



Motor Claims Dept

Anysia Foo
motor@hockwah.com.sg

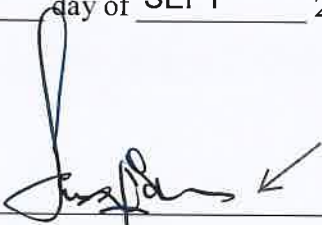
LETTER OF AUTHORISATION

I/We, JESSIE CATERING PTE LTD (name) 201311675Z (NRIC/Company Reg)
the owner of vehicle no GBD8959L hereby authorizes M/s Hock Wah Motor Workshop Pte
Ltd to submit corresponds, negotiate and settle my claim for repair costs and/or rental and/or loss of use
arising from the accident which occurred on 23/09/2020 (date) along LITTLE ROAD
involving vehicle no/s SHD4979J (third party).

I further authorize M/s Hock Wah Motor Workshop to accept and receive any payment due to me in
respect to my claim above. I further permit payment of the settlement sum to be made in the name of
M/s Hock Wah Motor Workshop Pte Ltd.

Dated this 24 day of SEPT 2020.

CLIENT:

Signature: 

Name : TAN ENG TIAN

NRIC : S1202303J

Address : 171 KAMPONG AMPAT
#02-02 KA FOODLINK SL 368330)

Company Chop:

(If applicable) 

WITNESS:

Signature : 

Name : ANYSIA FOO

NRIC : _____

Address : HOCK WAH MOTOR WORKSHOP PTE LTD
Bik 3011 Bedok Industrial Park E,
#01-2008/2010/2012
Singapore 489977

Company Chop: Tel: 6441 5655 (3 Lines) Fax: 6441 5355
Email: motor@hockwah.com.sg

(If applicable) _____

DISCHARGE RECEIPT

CLAIM REFERENCE : D20003879MFSH
ACCIDENT DATE : 23/09/2020 13:40
ACCIDENT LOCATION : ALONG 3 LITTLE RD OUTSIDE CRF BUILDING
INSURED : COMFORT TRANSPORTATION PTE LTD
INSURED DRIVER : NGIAN MENG SOON
INSURED VEHICLE : SHD4979J
INVOLVED PARTY : GBD8959L
SETTLEMENT SUM : **\$4,195.00**

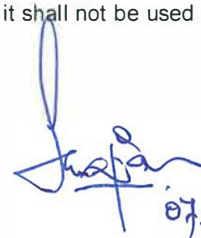
I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,
2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

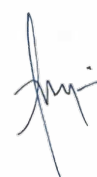
CLAIMANT : **JESSIE CATERING PTE LTD**

Signature and Date :


07.01.2021


WITNESS : **ANYSIA FOO**

Signature and Date :




HOCK WAH MOTOR WORKSHOP PTE LTD

BLK 3011 BEDOK INDUSTRIAL PARK E
BEDOK NORTH AVE 4,
#01-2008/10/12 SINGAPORE 489977
TEL : 6441 5655 FAX : 6441 5355/6243 8121
R.O.C No : 200104141D GST Reg. No. 20-0104141-D

TO : 201311675Z
MS FIRST CAPITAL INSURANCE LIMITED
NO 36 ROBINSON ROAD
16-01 CITY HOUSE
SINGAPORE 068877
TEL : 65073848 FAX : 65073849
PH :
ATTN :

TAX INVOICE

Number : IV00066007
Date : 05/11/2020
Case No :
Vehicle No : GBD8959L
Chassis: JTFHT02P800162244
Year of Mfr 2015
Policy No
Model : TOYOTA HIACE 3.0
M

Term:

Sn	DESCRIPTION	QTY	U_PRICE	DISC	AMOUNT
1	LUMPSUM REPAIR	1.0	3,500.00	0	3,500.00
	Sub Total				3,500.00
	Parts Total				3,500.00
SINGAPORE DOLLARS : THREE THOUSAND SEVEN HUNDRED FORTY-FIVE AND CENTS ZERO ONLY			Less Excess		0.00
			SUBTOTAL		3,500.00
			GST 7.00%		245.00
			TOTAL		3,745.00

Date of accident : 23/09/2020 01:40 PM. Place : LITTLE ROAD

E. & O. E.

HOCK WAH MOTOR WORKSHOP PTE LTD

CUSTOMER SIGNATURE

AUTHORISED SIGNATURE



Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 6 January 2021 3:58 PM
To: 'Vic Alpeh S. Sanghilan'
Cc: Admin A; 'Jason Tea'
Subject: RE: [MANDATE GIVEN]- [EXPRESS SETTLEMENT via LKK] - MSFCIL REF: D20003879MFSH/1 - RE: EXPRESS SETTLEMENT - ACC INV SHD4979J AND GBD8959L ON 23/09/2020 *** LKK REF: CC6/FCI20010297/ka3

Hi Vic,

Further to our below email.

The total settlement amount should be \$4,195.00(all-in).

Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 6 January 2021 3:55 PM
To: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Jason Tea <JasonTea@msfirstcapital.com.sg>
Subject: RE: [MANDATE GIVEN]- [EXPRESS SETTLEMENT via LKK] - MSFCIL REF: D20003879MFSH/1 - RE: EXPRESS SETTLEMENT - ACC INV SHD4979J AND GBD8959L ON 23/09/2020 *** LKK REF: CC6/FCI20010297/ka3

Dear Sirs/Mdm,

We refer to the above matter.

We have settled the matter at \$4,145.00(all-in) with third party repairer.

We are currently pending for signed DV from third party and will proceed to close file once DV received. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>

Sent: Monday, 14 December 2020 4:33 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Jason Tea <JasonTea@msfirstcapital.com.sg>

Subject: [MANDATE GIVEN]- [EXPRESS SETTLEMENT via LKK] - MSFCIL REF: D20003879MFSH/1 - RE: EXPRESS SETTLEMENT - ACC INV SHD4979J AND GBD8959L ON 23/09/2020 *** LKK REF: CC6/FCI20010297/ka3

Dear Hsiao Tong,

We refer to your below email.

You have our mandate to settle the matter from **\$4,045.00 - \$4,245.00 (all in).**

Kindly start to offer LOU @ \$60 x 5 days first.

Thank you.

Kind Regards,

Vic Sanghilan

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877

| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 | Email: vicsanghilan@msfirstcapital.com.sg | Company Regn. No. 195000106C

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Thursday, 3 December 2020 10:21 am

To: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Jason Tea <JasonTea@msfirstcapital.com.sg>

Subject: [SEEK MANDATE]- [EXPRESS SETTLEMENT via LKK] - MSFCIL REF: D20003879MFSH/1 - RE: EXPRESS SETTLEMENT - ACC INV SHD4979J AND GBD8959L ON 23/09/2020 *** LKK REF: CC6/FCI20010297/ka3

Your ref : **D20003879MFSH**

Our ref : CC6/FCI20010297/Upa3q2

Dear Sirs,

ACCIDENT INVOLVING SHD4979J(MS FCI) AND GBD8959L(TP) ON 03/12/2020

We refer to the above matter.

The accident occurred when our insured driver came out from minor road and collided with third party who was on main road. Liability is not in our driver's favour.

We seek your approval to offer repairer "**HOCK WAH MOTOR WORKSHOP PTE LTD**" at **\$4,245.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair(w/GST)	\$ 9,060.06	\$ 3,745.00 (\$3,500.00 + 7%GST)
2. Loss of Use (5days x \$150.00)	\$ 750.00	\$ 500.00 (5days x \$100.00)
Total	\$ 9,810.06	\$ 4,245.00

Surveyor recommended 4 days for repair + 1PRS =5days.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Vic Alpeh S. Sanghilaan <vicsanghilaan@msfirstcapital.com.sg>

Sent: Thursday, 8 October 2020 2:11 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Jason Tea <JasonTea@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: [EXPRESS SETTLEMENT via LKK] - MSFCIL REF: D20003879MFSH/1 - RE: EXPRESS SETTLEMENT - ACC INV SHD4979J AND GBD8959L ON 23/09/2020 *** LKK REF: CC6/FCI20010297/ka3

Dear Khanchna,

We refer to your below email.

We agree to your recommendations on liability and please proceed with Express Settlement.

Thank you.

Kind Regards,

Vic Sanghilan
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 | Email: vicsanghilan@msfirstcapital.com.sg | Company Regn. No. 195000106C

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From: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Sent: Thursday, 8 October 2020 11:37 am

To: Vic Alpeh S. Sanghilan <vicsanghilan@msfirstcapital.com.sg>

Cc: Jason Tea <JasonTea@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: FW: PROPOSAL ON LIABILITY - MSFCIL REF: D20003879MFSH/1 - RE: EXPRESS SETTLEMENT - ACC INV SHD4979J AND GBD8959L ON 23/09/2020 *** LKK REF: CC6/FCI20010297/ka3

YOUR REF:D 20003879MFSH/1
LKK REF: CC6/FCI20010297/ka3

Dear Vic,

We refer to the above matter.

Third party is chasing for liability clearance.

Your approval please.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)

Sent: 1 October 2020 9:22 AM

To: 'Vic Alpeh S. Sanghilan' <vicsanghilan@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Jason Tea <JasonTea@msfirstcapital.com.sg>

Subject: PROPOSAL ON LIABILITY - MSFCIL REF: D20003879MFSH/1 - RE: EXPRESS SETTLEMENT - ACC INV SHD4979J AND GBD8959L ON 23/09/2020 *** LKK REF: CC6/FCI20010297/ka3

YOUR REF:D 20003879MFSH/1
LKK REF: CC6/FCI20010297/ka3

Dear Vic,

We refer to the above matter.

Please refer to the TP video(as attached).

Liability: 100% (BOLA 9)

Remarks: The video shows Insured driver turning into main road and TP moving straight

Your approval please.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: 28 September 2020 8:53 AM

To: Vic Alpeh S. Sanghilan <vicsanghilan@msfirstcapital.com.sg>

Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jason Tea <JasonTea@msfirstcapital.com.sg>

Subject: RE: MSFCIL REF: D20003879MFSH/1 - RE: EXPRESS SETTLEMENT - ACC INV SHD4979J AND GBD8959L ON 23/09/2020

*** LKK REF: CC6/FCI20010297/ka3

Hi Vic,

TP video footage enclosed.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Vic Alpeh S. Sanghilan <vicsanghilan@msfirstcapital.com.sg>

Sent: Friday, 25 September, 2020 1:11 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jason Tea <JasonTea@msfirstcapital.com.sg>

Subject: MSFCIL REF: D20003879MFSH/1 - RE: EXPRESS SETTLEMENT - ACC INV SHD4979J AND GBD8959L ON 23/09/2020 ***
LKK REF: CC6/FCI20010297/ka3

Dear Jaslin,

Please find attached Insured GIA report as requested.

Kindly request for TP video footage for our record.

Thank you.

Kind Regards,

Vic Sanghilan
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 | Email: vicsanghilan@msfirstcapital.com.sg | Company Regn. No. 195000106C

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Friday, 25 September 2020 12:51 pm

To: Motor Claims <MotorClaims@msfirstcapital.com.sg>

Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Vic Alpeh S. Sanghilan <vicsanghilan@msfirstcapital.com.sg>; Jason Tea <JasonTea@msfirstcapital.com.sg>

Subject: EXPRESS SETTLEMENT - ACC INV SHD4979J AND GBD8959L ON 23/09/2020 *** LKK REF: CC6/FCI20010297/ka3

Dear Sir / Madam,

We refer to the above matter.

We have received a new assignment from M/s Hock Wah Motor Workshop Pte Ltd and TP repairer proposed for express settlement.

Enclosed for your perusal is:

- TP GIA report
- TP Estimate Cost of Repair

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Jaslin Kok | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Sent: Friday, 25 September 2020 10:08 AM

To: Admin A <admin-a@lkkauto.com>

Subject: TP CLAIM_GBD8959L & SHD4979J (MS FIRST CAPITAL)_DOA: 23/09/2020

Dear sir/madam

Attached herewith our client's GIA report that claim against MS First Capital's insured SHD4979J.

Please revert on liability.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg