

Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)
Sent: Monday, 19 October 2020 4:13 PM
To: Vic Alpeh S. Sanghilan
Cc: Jason Tea; Admin A; Khanchna (LKK Auto)
Subject: RE: [EXPRESS SETTLEMENT via LKK] - MSFCIL REF: D20003879MFSH/1 - RE: EXPRESS SETTLEMENT - ACC INV SHD4979J AND GBD8959L ON 23/09/2020 *** LKK REF: CC6/FCI20010297/Uka3
Attachments: Preliminary Advice.pdf; TP ESTIMATE-MARKED.pdf

YOUR REF: D20003879MFSH
LKK REF: CC6/FCI20010297/Uka3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Jaslin Kok | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vic Alpeh S. Sanghilan <vicsanghilan@msfirstcapital.com.sg>
Sent: Thursday, 8 October 2020 2:11 PM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Jason Tea <JasonTea@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: [EXPRESS SETTLEMENT via LKK] - MSFCIL REF: D20003879MFSH/1 - RE: EXPRESS SETTLEMENT - ACC INV SHD4979J AND GBD8959L ON 23/09/2020 *** LKK REF: CC6/FCI20010297/ka3

Dear Khanchna,

We refer to your below email.

We agree to your recommendations on liability and please proceed with Express Settlement.

Thank you.

Kind Regards,

Vic Sanghilan

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877

| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 | Email: vicsanghilan@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of **MS&AD** Insurance Group

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From: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Sent: Thursday, 8 October 2020 11:37 am

To: Vic Alpeh S. Sanghilan <vicsanghilan@msfirstcapital.com.sg>

Cc: Jason Tea <JasonTea@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: FW: PROPOSAL ON LIABILITY - MSFCIL REF: D20003879MFSH/1 - RE: EXPRESS SETTLEMENT - ACC INV SHD4979J AND GBD8959L ON 23/09/2020 *** LKK REF: CC6/FCI20010297/ka3

YOUR REF: D 20003879MFSH/1
LKK REF: CC6/FCI20010297/ka3

Dear Vic,

We refer to the above matter.

Third party is chasing for liability clearance.

Your approval please.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)

Sent: 1 October 2020 9:22 AM

To: 'Vic Alpeh S. Sanghilan' <vicsanghilan@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Jason Tea <JasonTea@msfirstcapital.com.sg>

Subject: PROPOSAL ON LIABILITY - MSFCIL REF: D20003879MFSH/1 - RE: EXPRESS SETTLEMENT - ACC INV SHD4979J AND GBD8959L ON 23/09/2020 *** LKK REF: CC6/FCI20010297/ka3

YOUR REF: D 20003879MFSH/1
LKK REF: CC6/FCI20010297/ka3

Dear Vic,

We refer to the above matter.

Please refer to the TP video(as attached).

Liability: 100% (BOLA 9)

Remarks: The video shows Insured driver turning into main road and TP moving straight

Your approval please.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841 2360 | email: khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: 28 September 2020 8:53 AM

To: Vic Alpeh S. Sanghilan <vicsanghilan@msfirstcapital.com.sg>

Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jason Tea <JasonTea@msfirstcapital.com.sg>

Subject: RE: MSFCIL REF: D20003879MFSH/1 - RE: EXPRESS SETTLEMENT - ACC INV SHD4979J AND GBD8959L ON 23/09/2020 ***
LKK REF: CC6/FCI20010297/ka3

Hi Vic,

TP video footage enclosed.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Vic Alpeh S. Sanghilan <vicsanghilan@msfirstcapital.com.sg>

Sent: Friday, 25 September, 2020 1:11 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jason Tea <JasonTea@msfirstcapital.com.sg>

Subject: MSFCIL REF: D20003879MFSH/1 - RE: EXPRESS SETTLEMENT - ACC INV SHD4979J AND GBD8959L ON 23/09/2020 *** LKK
REF: CC6/FCI20010297/ka3

Dear Jaslin,

Please find attached Insured GIA report as requested.

Kindly request for TP video footage for our record.

Thank you.

Kind Regards,

Vic Sanghilan
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 | Email: vicsanghilan@msfirstcapital.com.sg | Company Regn. No. 195000106C

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Friday, 25 September 2020 12:51 pm

To: Motor Claims <MotorClaims@msfirstcapital.com.sg>

Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Vic Alpeh S. Sanghilan <vicsanghilan@msfirstcapital.com.sg>; Jason Tea <JasonTea@msfirstcapital.com.sg>

Subject: EXPRESS SETTLEMENT - ACC INV SHD4979J AND GBD8959L ON 23/09/2020 *** LKK REF: CC6/FCI20010297/ka3

Dear Sir / Madam,

We refer to the above matter.

We have received a new assignment from M/s Hock Wah Motor Workshop Pte Ltd and TP repairer proposed for express settlement.

Enclosed for your perusal is:

- TP GIA report
- TP Estimate Cost of Repair

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

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Thank you.

Best Regards,

Jaslin Kok | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Sent: Friday, 25 September 2020 10:08 AM

To: Admin A <admin-a@lkkauto.com>

Subject: TP CLAIM_GBD8959L & SHD4979J (MS FIRST CAPITAL)_DOA: 23/09/2020

Dear sir/madam

Attached herewith our client's GIA report that claim against MS First Capital's insured SHD4979J.

Please revert on liability.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg