
Pre-repair Inspection SJQ 9322D. Your Insured Vehicle no : SHC 8497L.

Precise Auto Service <Support@preciseauto.sg>
To: motor_claims@first-insurance.com.sg

17 September 2020 at 14:35

Dear Sirs,

We refer to the above matter. Herewith attached 2 days PRI notice for your attention.

Kindly arrange a date and time to do PRI for our client vehicle (**SJQ 9322D**) in our workshop ASAP.

Thank You.

Best Regards

Arine

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T : 6745 7367 | **F** : 6841 3390

E : support@preciseauto.sg

W : www.preciseauto.sg

A : No.1 Kaki Bukit Ave 6, #02-33/34/36 AutoBay @ Kaki Bukit, Singapore 417883



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SERVICE**

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Pre-repair Inspection SJQ 9322D. Your Insured Vehicle no : SHC 8497L.

Precise Auto Service <Support@preciseauto.sg>
To: motor_claims@first-insurance.com.sg

18 September 2020 at 17:19

REMINDER 1 :

Dear Sirs,

We refer to the above matter. Herewith attached 2 days PRI notice for your attention.

Kindly arrange a date and time to do PRI for our client vehicle (**SJQ 9322D**) in our workshop ASAP, if failed to reply us by **19-09-2020 at 1435hrs** we will proceed accident repair on

our client's car accordingly.

Thank You.

Best Regards

Arine

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Precise Auto Service <support@preciseauto.sg>

Pre-repair Inspection SJQ 9322D. Your Insured Vehicle no : SHC 8497L.

Precise Auto Service <Support@preciseauto.sg>
To: motor_claims@first-insurance.com.sg

22 September 2020 at 09:24

ATTENTION!!!

Dear Sir,

We refer to the email dated 18-09-2020.

We hereto stated your insurance company motor claim dept till date failed to respond/ conduct Pre-repair Inspection for our client vehicle within stipulated date and time.

Therefore, we will have to assign our independent surveyor and proceed repair for our client vehicle accident portion.

Thank You.

Best Regards
Arine

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**PRI REQUEST : FC REF: SHC8497L. (D20003774MFSH) & TP REF: SJQ9322D.
(SJQ9322D) ACCIDENT ON 16-09-2020**

Claim Workflow System <cwsmotorclaims@msfirstcapital.com.sg>
To: SUPPORT@preciseauto.sg

22 September 2020 at 11:15

Dear Sir,

We refer to your request dated Sep 17 2020 7:10PM. 

Please click on the below link to access our list of surveyors for your reference. Kindly select from our list and inform us of your choice within next 2 days. In case of any difficulties in accessing the link, please reply to this email with your query.

[Click Here for list of surveyors](#)

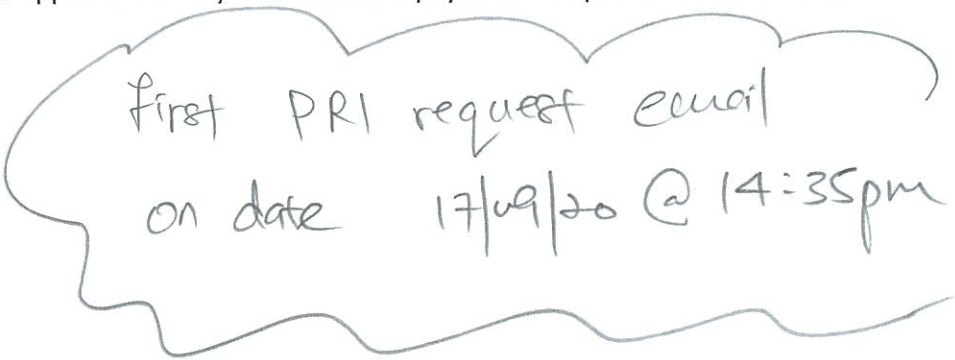
Once you inform us of your choice, the surveyor will be appointed within 2 working days of your email.

We wish to highlight:

If you do not agree to any of the surveyors from the list, please click on Decline button & you may proceed to appoint your own surveyor. In this instance, we will also appoint a surveyor from our list to conduct the PRI. Upon completion of repairs, please contact our appointed surveyor to conduct a physical re-inspection of the vehicle.

Thank You

Thanks and Regrds
MS First Capital Insurance Ltd
cwsmotorclaims@msfirstcapital.com.sg



First PRI request email
on date 17/09/20 @ 14:35pm

PRI REQUEST : FC REF: SHC8497L. (D20003774MFSH) & TP REF: SJQ9322D. (SJQ9322D) ACCIDENT ON 16-09-2020

Precise Auto Service <Support@preciseauto.sg>
To: Claim Workflow System <cwsmotorclaims@msfirstcapital.com.sg>

22 September 2020 at 12:00

Dear Sir,

We refer to your email dated 22-09-2020. Please be informed that our first email to request PRI was dated 17-09-2020 at 1435hrs, reminder sent on 18-09-2020 at 17:19hrs.

The last email that we sent on 22-09-2020 at 09:24hrs stated we have proceed to assign our independent surveyor and proceed accident repair of our client vehicle.

Thanks & Regards
Arine

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