

admin

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Thursday, 24 September 2020 6:15 PM
To: claims@rico60.com; enquiry@rico60.com; LKK - Team A; 'assignments'
Subject: RE: OUR REF: SNM20D203515/C02/GP9690G/TAYHP & YOUR REF: SMK4497L -TO CONDUCT PRS

Dear Sir (RICO),

Please forward us a copy of your client's GIA REPORT.

Aside to LKK,

Please get your surveyor to liaise with RICO to conduct survey.

Regards,

Irene Tay
Executive
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Angie Foo
Sent: Thursday, September 24, 2020 4:48 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>; 'claims@rico60.com' <claims@rico60.com>; 'enquiry@rico60.com' <enquiry@rico60.com>
Cc: Lionel Chua <lionel.chua@sg.cntaiping.com>
Subject: FW: OUR REF: SNM20D203515/C02/GP9690G/TAYHP & YOUR REF: SMK4497L -TO CONDUCT PRS

Dear Irene,

Please conduct PRS for **SMK4497L** soonest possible.

Note: officer in charge – Irene Tay, DID: 63896192.

Dear Shanelle,

Our claim number should read as SNM20D203515/C02/GP9690G/TAYHP and Irene is the officer in charge.

***** Kindly quote our reference number when replying.**

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you & Best regards.

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Claims Dept of CTI

Sent: Thursday, September 24, 2020 3:46 PM

To: Lionel Chua <lionel.chua@sg.cntaiping.com>; claims@rico60.com; enquiry@rico60.com

Subject: OUR REF: SNM20D203513/C02/GP9690G/CHUAKK & YOUR REF: SMK4497L -TO CONDUCT PRS

Dear Lionel,

Please conduct PRS for **SMK4497L** soonest possible.

Note: officer in charge – Lionel Chua, DID: 63896116

***** Kindly quote our reference number when replying.**

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Thank you & Best regards.

Angie Foo

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From: Enquiry <claims@rico60.com>

Sent: Thursday, September 24, 2020 1:18 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: PRI Arrangement for SMK 4497 L

Dear All,

Kindly arrange PRI to survey the said vehicle as follows:

Our Client – SMK 4497 L

Your Insured – GP 9690 G

DOA – 23/09/2020

**** Person-In-Charge : John/Elf**

Thank you.

Best Regards,

Shanelle Lim



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

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#02-24, Singapore 415875

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