admin

From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: Thursday, 24 September 2020 4:42 PM

To: Kitty Tan

Cc: Claims Dept of CTI; Natalie Ng; Wendy Jiang; Lua Siew Hui; SUR; Admin-D (LKKAuto);

assignments

Subject: RE: OUR REF: SNM20D203485/C02/SJG944X/THAMYL & YOUR REF: 2009-7734 (KW)

(PD)]-SKE8835Z -TO CONDUCT PRS

Importance: High

[Confidential]

Without Prejudice

Dear Kitty

Thanks for your reply

Dear LKK

Please conduct PRS.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Kitty Tan <kitty_tan@rssolomon.com> Sent: Thursday, September 24, 2020 4:40 PM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Natalie Ng <natalie_ng@rssolomon.com>; Wendy Jiang

<wendy_jiang@rssolomon.com>; Lua Siew Hui <lua_siewhui@rssolomon.com>

Subject: RE: OUR REF: SNM20D203485/C02/SJG944X/THAMYL & YOUR REF: 2009-7734 (KW)(PD)]-SKE8835Z -TO

CONDUCT PRS

Dear Ms. Tham,

We refer to your email dated 24 September 2020.

We write to inform that our client will be appointing its own Surveyor.

In this respect, please arrange your surveyors to contact Mr. Paul Ngooi (Ah Liang) of Kok Wang Car Grooming at mobile no. 91839633 for a pre-repair survey of our clients' vehicle located at 1 Soon Lee Street #06-40 Pioneer Centre Singapore 627603.

Thank you and best regards,

Kitty Tan | Legal Secretary



R. S. Solomon LLC | 正氣律师事务所

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From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: Thursday, September 24, 2020 4:08 PM

To: Kitty Tan < kitty tan@rssolomon.com >; Natalie Ng < natalie ng@rssolomon.com >

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM20D203485/C02/SJG944X/THAMYL & YOUR REF: 2009-7734 (KW)(PD)]-SKE8835Z -TO

CONDUCT PRS

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / FTA

Marcus Chua
Gary Soon
Kenneth Kong
Chow Bo Xiong
Adrian Ling
Ben Chua
Mohd Taufikh
Ng You Han
Steve Chen
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

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Thanks.

Pauline Tham

Senior Executive Claims Department

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From: Claims Dept of CTI

Sent: Wednesday, September 23, 2020 3:32 PM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>; kitty_tan@rssolomon.com; natalie_ng@rssolomon.com

Subject: OUR REF: SNM20D203485/C02/SJG944X/THAMYL & YOUR REF: 2009-7734 (KW)(PD)]-SKE8835Z -TO CONDUCT

PRS

Dear Pauline,

Please conduct PRS for SKE8835Z soonest possible.

Note: officer in charge – Pauline Tham, DID: 6389 6541

*** Kindly quote our reference number when replying.

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Thank you & Best regards.

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Kitty Tan < kitty tan@rssolomon.com >
Sent: Wednesday, September 23, 2020 11:16 AM
To: Claims Dept of CTI < claimsdept@sg.cntaiping.com >

Cc: Natalie Ng < <u>natalie ng@rssolomon.com</u>>; Wendy Jiang < <u>wendy jiang@rssolomon.com</u>>; Lua Siew Hui < lua siewhui@rssolomon.com>

Subject: RE: Pre-repair Survey Traffic Accident involving SKE 8835Z & SJG 944X on 21st September 2020 at about 1650 hrs [2009-7734 (KW)(PD)]

Dear Sirs,

We act for the owner ('our Client') of vehicle no. SKE 8835Z.

Our Client's vehicle was involved in the aforesaid accident with your insured's vehicle no. SJG 944X at the material time. As a result, our Client's vehicle was damaged and before our Client proceeds to repair his vehicle, please let us know within 2 working days upon receipt of this notice whether you intend to conduct a pre-repair survey of our Client's vehicle within the stipulated timeline, our Client will proceed to repair the vehicle without further reference to you.

Please see below, the following documents for your necessary action:-

- 1. Our letter of even date; and
- 2. GIA Report lodged by our Client.

Please be informed that the said vehicle can be inspected at:

Name of workshop: Kok Wang Car Grooming

Address : 1 Soon Lee Street #06-40 Pioneer Centre S(627603)

Contact: Mr. Paul Ngooi (Ah Liang) Mobile no. 91839633

Kindly let us hear from you soonest.

Thank you and best regards,

Kitty Tan | Legal Secretary



R. S. Solomon LLC | 正氣律师事务所

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