

Lonpac Insurance BHD
300 Beach Road
#17-04/07, The Concourse
Singapore 199555
Attn: Motor Claims Dept
Yr Ref: 19/20/20/VC05/023699

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/TP/0697/2020/JT

From
Telephone +65 -
Telefax +65 -
Email
Our Dept
Our Ref

02-JUL-2021 Date
1 Total Pages

Dear Sir,

RE: INSURANCE CLAIM FOR SLW 9160 Z - Audi A4 SEDAN 2.0 TFSI 8W

With reference to the above-mentioned vehicle, no. **SLW 9160 Z**, claimant,
Dr. Wong Chong Yu Kelvin, please find the related document as per attached.

1. A copy of the Original invoice no. 85016426 – S\$ 28,420.48.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. A copy of the Rental Bill – S\$ 2,250.00 (S\$ 150.00 x 13 Working days + 2 Sundays)
5. A copy of the GIA search – S\$ 2.00

Premium Automobiles Pte Ltd,
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl

Lonpac Insurance Bhd – SLW 9160 Z

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment
24-hour Breakdown Service
Email customer.care@premiumauto.com.sg
6366 2323
9828 1233

INS TAX INVOICE

Page 1 14:48

Company Reg. No. 199902271W
GST Reg. No. 199902271W

LONPAC INSURANCE BHD MOTOR CLAIM DEPT 300 BEACH ROAD, #17-04/07 THE CONCOURSE SINGAPORE 199555 199555	Invoice No: 85016426 Date : 29/06/2021 Order : SLW9160Z Term : 30	Account: L0003 (T 0) LONPAC INSURANCE BHD MOTOR CLAIM DEPT 300 BEACH ROAD, #17-04/07 THE CONCOURSE SINGAPORE 199555
--	--	---

Regn No: SLW9160Z (V 36192) Regn Date: 08/03/2018 Mileage: 49765 WIP No.: 50665
Model: A4 SEDAN 2.0 TFSI 8W2ADG Chassis: WAUZZZF41JA086181 Engine: CVK 052310 Dept: U
You have been assisted by :- UB-Nora (11)

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND REINSTALL REAR PARKING AID AND REAR LID KICK SENSOR.CHECK FUNCTION AND RENEW ACCORDING TO DAMAGE	360.00	1.00	360.00
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR LID'S CONVENIENCE LOCK SYSTEM AND WIRE HARNESS FOR TAIL LIGHTS.	280.00	1.00	280.00
S	BODYWORK	M: TO RENEW REAR WINDSCREEN AND LHS REAR 1/4 GLASS TO FACILITATE FENDER RENEWAL.	600.00	1.00	600.00
S	BODYWORK	M: TO CARRY OUT WATER SEEPAGE TEST FOR REAR WINDSCREEN.	200.00	1.00	200.00
S	BODYWORK	M: TO DISLODGE AND REINSTALL REAR WIRE HARNESS FOR LIGHTS,BATTERY MANAGER,FUSE AND RELAY TRAYS,ELECTRICAL AND AUDIO EQUIPMENT	1400.00	1.00	1,400.00
S	BODYWORK	M: TO REMOVE AND REINSTALL REAR SEAT,BACK REST, HAT TRAY,ABCD PILLAR TRIMS,LUGGAGE COMPARTMENT TRIMS.DISLODGE ROOF LINER AND DISENGAGE CURTAIN AIRBAG	1400.00	1.00	1,400.00
S	BODYWORK	M: TO DISMANTLE AND RENEW REAR BUMPER AND REAR LID.CUT OUT AND WELD LHS REAR FENDER. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	4900.00	1.00	4,900.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER,REAR LID,LHS REAR FENDER,LHS SILL PANEL AND END PANELLING. TO CARRY OUT STONE CHIP TREATMENT AND JOINT SEALER WORK.	3850.00	1.00	3,850.00
S	BODYWORK	M:	192.00	1.00	192.00

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 2 14:48

Company Reg. No. 199902271W
GST Reg. No. 199902271W

LONPAC INSURANCE BHD MOTOR CLAIM DEPT 300 BEACH ROAD, #17-04/07 THE CONCOURSE SINGAPORE 199555 199555	Invoice No: 85016426 Date : 29/06/2021 Order : SLW9160Z Term : 30	Account: L0003 (T 0) LONPAC INSURANCE BHD MOTOR CLAIM DEPT 300 BEACH ROAD, #17-04/07 THE CONCOURSE SINGAPORE 199555
--	--	---

Regn No: SLW9160Z (V 36192) Regn Date: 08/03/2018 Mileage: 49765 WIP No.: 50665
Model: A4 SEDAN 2.0 TFSI 8W2ADG Chassis: WAUZZZF41JA086181 Engine: CVK 052310 Dept: U
You have been assisted by :- UB-Nora (11)

		Details	Qty	Unit Price	Amount
S	BODYWORK	TO CARRY OUT DIAGNOSTIC CHECK M: TO SUPPLY REAR WINDSCREEN SEALANT, 1/4 GLASS SEALANT, METAL FILLER POWDER, STONE CHIP, CAVITY WAX AND ACRYLIC SEALANT.	1080.00	1.00	1,080.00
Q	OTHERS	M: TO INSTALL SOLAR FILM FOR REAR WINDSCREEN AND LHS REAR 1/4 GLASS.	400.00	1.00	400.00
X	A8W5807067A GRU	COVER(LAST) AP	1.00	2181.00	2,181.00
X	A8W5945091G	TAIL LIGHT	1.00	1008.00	1,008.00
X	A8W5945253	TRIM	1.00	29.20	29.20
X	A8W5945093H	TAIL LIGHT	1.00	1008.00	1,008.00
X	A8W5807889	GUIDE AP	1.00	21.90	21.90
X	A8W5827025M	(A) (SK) LID 29/9/20	1.00	2623.00	2,623.00
X	A8D0853419F	PACKING	1.00	18.00	18.00
X	A8W5853742 2ZZ	(A) (SK) AUDI SIGN 29/	1.00	122.00	122.00
X	A8H0853741 2ZZ	(A) (SK) INSCRIPTION ' '	1.00	94.20	94.20
X	A8X0853737A 2ZZ	INSCRIPTION 'TFSI'	1.00	94.20	94.20
X	A8W5809837	SUBPART	1.00	2644.00	2,644.00
X	A8W5845501H NVB	(A) (SK) REAR WINDOW 29	1.00	1141.00	1,141.00
X	A8W5845297D NVB	SIDE WINDO	1.00	608.50	608.50
X	AD 00920002	PRIMER	1.00	18.70	18.70
X	AWHT005180	BOLT	1.00	4.60	4.60
X	A8T0827310A	CLIP	2.00	1.40	2.80
X	A8P4827951A	PLUG	2.00	1.80	3.60
X	AN 10621301	NUT	5.00	2.30	11.50
X	A8K9805673C	GROMMET	1.00	1.70	1.70
X	A8W5827705D	WTHRSTRIP AP	1.00	202.50	202.50
X	A8W5827589	BUMPER-A/P GT	2.00	15.90	31.80
X	AN 01713113	FLAT FUSE (20)	1.00	2.00	2.00
X	A4G0063511L	UTR ADHESIVE PADS	1.00	27.00	27.00

Parts 11,899.20
Labour 400.00
Sublet 14,262.00
Menus 0.00
Lubricant 0.00

Sub-Total 26,561.20

7% GST 1,859.28

Grand Total 28,420.48



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Lonpac Insurance Bhd
100 Beach Road
#19-00 Shaw Tower
Singapore 189702
Attn: Motor Claims Dept
Yr Ref: 19/20/20/VC05/023699

Norah Khai
6768 9828
6841 1183

Body Repair

PA/TP/0697/2020/TT
26 Oct 2020

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

RE: CLAIM – OWNER’S SATISFACTION/DISCHARGE VOUCHER

1

total pages

Make & Model : Audi A4 SEDAN 2.0 TFSI 8W
Vehicle Chassis No. : WAUZZZF41JA086181
Vehicle Regn No. : **SLW 9160 Z**
Vehicle Mileage : 49765 KM
Vehicle Owner : Dr. Wong Chong Yu Kelvin
Liability : **Direct Settlement by Kenny Lim of LONPAC Insurance Bhd via email dated 24/9/2020 with LOR.**
Accident Date : 19/9/2020
Place : 6 Marlene Ave 556612
Repair Cost : \$ 28 420.48
WIP No. : 50665
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733


Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Insured Signature :

Time :

Date :


6 00 pm.
26/10/2020

Authorization letter

PA/TP/0697/2020/TT

26 Oct 2020

Dr. Wong Chong Yu Kelvin
9B Marlene Avenue
Singapore 556621

LONPAC Insurance Bhd
300 Beach Road
#17-04 / 07 The Concourse
Singapore 199555
Attn: Motor Claims Dept
Your Ref: 19/20/20/VC05/023699

Dear Sir/Mdm,

**ACCIDENT INVOLVING VEHICLES SLW 9160 Z / YM 6777 M
AT 6 MARLENE AVE 556612 ON 19 SEPTEMBER 2020.**

I am the registered owner of SLW 9160 Z.

I confirm that I will be claiming for Loss of Rental and Repair Cost and hereby authorize your esteemed company to settle the Loss of Rental and repair bill directly with Premium Automobiles Pte Ltd.

Your kind attention will be greatly appreciated.

Yours faithfully,



Dr. Wong Chong Yu Kelvin

Copy to Norah Khai, Premium Automobiles Pte Ltd

RENTAL AGREEMENT

202010 - 0046

Hirer's Name Wong Chong Yu Kelvin		Date of Birth 5/2/71	Passport/ Nric No. S7104652H	Nationality
Address 9B Marlene Avenue		Occupation	Driving Licence No. As Above	Date of Expiry Life.
Postal Code 556621		Contact No	Mobile Phone No. 81265822	
Joint Hirer's / Guarantor's Name		Date of Birth	Passport/ Nric No.	Nationality
Address		Occupation	Driving Licence No	Date of Expiry
Postal Code		Contact No	Mobile Phone No.	

CHECK OUT

Date 12.10.20	Time 11.20am.	Mileage 15 KM	E 1/4 1/2 3/4 F
Date 26.10.20	Time 6.26pm	Mileage 15 KM	Remarks

CHECK IN

IMPORTANT NOTES:-

- ☒ Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- ☒ No refund will be given for vehicle that returns early.
- ☒ Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- ☒ Third Party Liability - First \$2000 for any Third Party Accident Claim.
- ☒ Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- ☒ Hirer is responsible for all parking fines & traffic summons.
- ☒ Extension:- One day's advance notice is required otherwise no extension will be allowed.
- ☒ Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- ☒ Vehicle returned after office hour will be charged to the next working day.
- ☒ Hourly extension is charged at 1/5 of the daily rate.
- ☒ As preventive maintenance, please check water & engine oil daily.
- ☒ Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- ☒ For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- ☒ Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT		RATE (\$)	TOTAL (\$)
RATE	15	@	150	2250
DISCOUNT				
GST @ 7%				
TOTAL				2250
EXTENSION				108594
			2020	10-0155
Audi Terrence				
SLW91602				
DEPOSIT (refundable) S\$				
CHANGED OVER FROM VEH.			DATE	

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.
I/We declare that all information given on this form is true and accurate.

Hirer's Signature

Joint Hirer's/ Guarantor's Signature

for CHAN'S & SONS ENTERPRISE

VEHICLE NO.

SMD 8127R

MODEL

FROM

RETURN

*Estimate Date. For actual return see CHECK IN

CHANS & SONS ENTERPRISE

363 Sembawang Road, Goodlink Park,
Singapore 758379
Tel: 67532536 Fax: 67567565
GST Reg No: 51-936900-M

Hirer:

WONG CHONG YU KELVIN

OFFICIAL RECEIPT

DESCRIPTION

Official Receipt No : **202010-0155**
Account of : **WONG CHONG YU KELVIN**
Date Issued : **27/10/2020**
Vehicle Reg No. : **SMD8127R**
Rental Dates : **12/10/2020**
Amount Received : **S\$ 2,250.00**
Payment Type: : **VISA**
Payment for Invoice : **AR2010-0229**
Comments :

V103594

S\$

2,250.00

TOTAL AMOUNT RECEIVED

S\$

2,250.00

CHAN'S AND SONS ENTERPRISE
363 SEMBAWANG ROAD
SINGAPORE 758379

DATE: 27/10/20 TIME: 08:32:50
BTH NUM: 000667 INV NUM: 003594
MID: 000702053084422 TID: 72205400

SALE

Card Num: **** * 1967 Manual

REF NUM: 08325006003 Card TYPE: VISA
APPR CODE: 009986 TRC NUM: 006003
EXP DATE: ****

TOTAL: SGD 2,250.00

NO SIGNATURE REQUIRED

I AGREE TO PAY THE ABOVE TOTAL AMOUNT
ACCORDING TO THE CARD ISSUER AGREEMENT
--- CUSTOMER COPY ---
REGIONAL FMS 1.5.5.AG

* This is a computer generated document. No signature is required.

CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : WONG CHONG YU KELVIN
Period of Insurance : 08 Mar 2018 To 07 Mar 2020
Engine No. : CVK052310
Chassis No. : WAUZZZF41JA086181

Vehicle No. : SLW9160Z
Policy No. : 1800022575
Endorsement No. : 000000000195689
Issued Date : 24 Apr 2018

ABOUT THE COVER

Make/Model : AUDI A4 Sedan 2.0 TFSI S tronic
Engine Capacity/Tonnage : 1,984.00 CC
Driver Restriction : NA
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2018
Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive* :

- a) The Policyholder
 - b) Any other person who is driving on the Policyholder's order or with his/her permission.
- This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
 This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$1600 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

WONG CHONG YU KELVIN - \$1600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1 Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125256

PREMIUM LEASING -LSYA

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

SSCSAN

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-115034

Date of Request: 24/09/2020

Your Ref No: Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 24/09/2020
Enquiry By Nadia Hani Binte Haji Saifulbahar
TP Vehicle No. YM6777M
Accident Date 19/09/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque