

Lonpac Insurance BHD
300 Beach Road
#17-04/07, The Concourse
Singapore 199555
Attn: Motor Claims Dept
Yr Ref: 19/20/20/VC05/023699

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/TP/0697/2020/JT

From
Telephone +65 -
Telefax +65 -
Email
Our Dept
Our Ref

02-JUL-2021 Date
1 Total Pages

Dear Sir,

RE: INSURANCE CLAIM FOR SLW 9160 Z - Audi A4 SEDAN 2.0 TFSI 8W

With reference to the above-mentioned vehicle, no. **SLW 9160 Z**, claimant,
Dr. Wong Chong Yu Kelvin, please find the related document as per attached.

1. A copy of the Original invoice no. 85016426 – S\$ 28,420.48.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. A copy of the Rental Bill – S\$ 2,250.00 (S\$ 150.00 x 13 Working days + 2 Sundays)
5. A copy of the GIA search – S\$ 2.00

Premium Automobiles Pte Ltd,
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 1183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl

Lonpac Insurance Bhd – SLW 9160 Z

Authorization letter

PA/TP/0697/2020/TT

26 Oct 2020

Dr. Wong Chong Yu Kelvin
9B Marlene Avenue
Singapore 556621

LONPAC Insurance Bhd
300 Beach Road
#17-04 / 07 The Concourse
Singapore 199555
Attn: Motor Claims Dept
Your Ref: 19/20/20/VC05/023699

Dear Sir/Mdm,

**ACCIDENT INVOLVING VEHICLES SLW 9160 Z / YM 6777 M
AT 6 MARLENE AVE 556612 ON 19 SEPTEMBER 2020.**

I am the registered owner of SLW 9160 Z.

I confirm that I will be claiming for Loss of Rental and Repair Cost and hereby authorize your esteemed company to settle the Loss of Rental and repair bill directly with Premium Automobiles Pte Ltd.

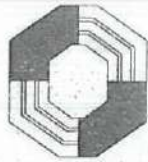
Your kind attention will be greatly appreciated.

Yours faithfully,



Dr. Wong Chong Yu Kelvin

Copy to Norah Khai, Premium Automobiles Pte Ltd



LONPAC INSURANCE BHD

CLAIM NO : 19/20/20/VC05/023699

DATE : 19 SEPT 2021

DISCHARGE VOUCHER

I/We, **WONG CHONG YU KELVIN** confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of **YM 6777M** the sum of Singapore Dollar **THIRTY THOUSAND SIX HUNDRED SEVENTY TWO AND CENTS FORTY EIGHT ONLY (\$30,672.48)** in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving **SLW 9160Z** and **YM 6777M** on **19/09/2020** along **6 MARLENE AVE 556612**.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ L & O RENOVATION & DESIGN**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **PREMIUM AUTOMOBILES PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

.....
Signature of vehicle owner/Date

Kelvin Wong 20/9

.....
Name of vehicle owner /Date

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 14:48

Company Reg. No. 199902271W
GST Reg. No. 199902271W

LONPAC INSURANCE BHD MOTOR CLAIM DEPT 300 BEACH ROAD, #17-04/07 THE CONCOURSE SINGAPORE 199555 199555	Invoice No: 85016426 Date : 29/06/2021 Order : SLW9160Z Term : 30	Account: L0003 (T 0) LONPAC INSURANCE BHD MOTOR CLAIM DEPT 300 BEACH ROAD, #17-04/07 THE CONCOURSE SINGAPORE 199555
--	--	---

Regn No: SLW9160Z (V 36192) Regn Date: 08/03/2018 Mileage: 49765 WIP No.: 50665
Model: A4 SEDAN 2.0 TFSI 8W2ADG Chassis: WAUZZZF41JA086181 Engine: CVK 052310 Dept: U
You have been assisted by :- UB-Nora (11)

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND REINSTALL REAR PARKING AID AND REAR LID KICK SENSOR.CHECK FUNCTION AND RENEW ACCORDING TO DAMAGE	360.00	1.00	360.00
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR LID'S CONVENIENCE LOCK SYSTEM AND WIRE HARNESS FOR TAIL LIGHTS.	280.00	1.00	280.00
S	BODYWORK	M: TO RENEW REAR WINDSCREEN AND LHS REAR 1/4 GLASS TO FACILITATE FENDER RENEWAL.	600.00	1.00	600.00
S	BODYWORK	M: TO CARRY OUT WATER SEEPAGE TEST FOR REAR WINDSCREEN.	200.00	1.00	200.00
S	BODYWORK	M: TO DISLODGE AND REINSTALL REAR WIRE HARNESS FOR LIGHTS,BATTERY MANAGER,FUSE AND RELAY TRAYS,ELECTRICAL AND AUDIO EQUIPMENT	1400.00	1.00	1,400.00
S	BODYWORK	M: TO REMOVE AND REINSTALL REAR SEAT,BACK REST, HAT TRAY,ABCD PILLAR TRIMS,LUGGAGE COMPARTMENT TRIMS.DISLODGE ROOF LINER AND DISENGAGE CURTAIN AIRBAG	1400.00	1.00	1,400.00
S	BODYWORK	M: TO DISMANTLE AND RENEW REAR BUMPER AND REAR LID.CUT OUT AND WELD LHS REAR FENDER. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	4900.00	1.00	4,900.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER,REAR LID,LHS REAR FENDER,LHS STILL PANEL AND END PANELLING. TO CARRY OUT STONE CHIP TREATMENT AND JOINT SEALER WORK.	3850.00	1.00	3,850.00
S	BODYWORK	M:	192.00	1.00	192.00

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 2 14:48

Company Reg. No. 199902271W
GST Reg. No. 199902271W

LONPAC INSURANCE BHD MOTOR CLAIM DEPT 300 BEACH ROAD, #17-04/07 THE CONCOURSE SINGAPORE 199555 199555	Invoice No: 85016426 Date : 29/06/2021 Order : SLW9160Z Term : 30	Account: L0003 (T 0) LONPAC INSURANCE BHD MOTOR CLAIM DEPT 300 BEACH ROAD, #17-04/07 THE CONCOURSE SINGAPORE 199555
--	--	---

Regn No: SLW9160Z (V 36192) Regn Date: 08/03/2018 Mileage: 49765 WIP No.: 50665
Model: A4 SEDAN 2.0 TFSI 8W2ADG Chassis: WAUZZZF41JA086181 Engine: CVK 052310 Dept: U

You have been assisted by :- UB-Nora (11)

		Details	Qty	Unit Price	Amount
S	BODYWORK	TO CARRY OUT DIAGNOSTIC CHECK M: TO SUPPLY REAR WINDSCREEN SEALANT, 1/4 GLASS SEALANT, METAL FILLER POWDER, STONE CHIP, CAVITY WAX AND ACRYLIC SEALANT.	1080.00	1.00	1,080.00
Q	OTHERS	M: TO INSTALL SOLAR FILM FOR REAR WINDSCREEN AND LHS REAR 1/4 GLASS.	400.00	1.00	400.00
X	A8W5807067A GRU	COVER(LAST) AP	1.00	2181.00	2,181.00
X	A8W5945091G	TAIL LIGHT	1.00	1008.00	1,008.00
X	A8W5945253	TRIM	1.00	29.20	29.20
X	A8W5945093H	TAIL LIGHT	1.00	1008.00	1,008.00
X	A8W5807889	GUIDE AP	1.00	21.90	21.90
X	A8W5827025M	(A) (SK) LID 29/9/20	1.00	2623.00	2,623.00
X	A8D0853419F	PACKING	1.00	18.00	18.00
X	A8W5853742 2Z2	(A) (SK) AUDI SIGN 29/	1.00	122.00	122.00
X	A8H0853741 2Z2	(A) (SK) INSCRIPTION '	1.00	94.20	94.20
X	A8X0853737A 2Z2	INSCRIPTION 'TFSI'	1.00	94.20	94.20
X	A8W5809837	SUBPART	1.00	2644.00	2,644.00
X	A8W5845501H NVB	(A) (SK) REAR WINDOW 29	1.00	1141.00	1,141.00
X	A8W5845297D NVB	SIDE WINDO	1.00	608.50	608.50
X	AD 00920002	PRIMER	1.00	18.70	18.70
X	AWHT005180	BOLT	1.00	4.60	4.60
X	A8T0827310A	CLIP	2.00	1.40	2.80
X	A8P4827951A	PLUG	2.00	1.80	3.60
X	AN 10621301	NUT	5.00	2.30	11.50
X	A8K9805673C	GROMMET	1.00	1.70	1.70
X	A8W5827705D	WTHRSTRIP AP	1.00	202.50	202.50
X	A8W5827589	BUMPER-A/P GT	2.00	15.90	31.80
X	AN 01713113	FLAT FUSE (20)	1.00	2.00	2.00
X	A4G0063511L	UTR ADHESIVE PADS	1.00	27.00	27.00

Parts 11,899.20
Labour 400.00
Sublet 14,262.00
Menus 0.00
Lubricant 0.00

Sub-Total 26,561.20

7% GST 1,859.28

Grand Total 28,420.48



Received by

For & on behalf of
Premium Automobiles Pte Ltd

RENTAL AGREEMENT

202010 - 0046

Hirer's Name Wong Chong Yu Kelvin		Date of Birth 5/2/71	Passport/ Nric No. S7104652H	Nationality
Address 9B Marlene Avenue		Occupation	Driving Licence No. As Above	Date of Expiry Life.
	Postal Code 556621	Contact No.	Mobile Phone No. 81265822	
Joint Hirer's / Guarantor's Name		Date of Birth	Passport/ Nric No.	Nationality
Address		Occupation	Driving Licence No.	Date of Expiry
	Postal Code	Contact No.	Mobile Phone No.	

CHECK OUT

Date 12.10.20	Time 11.20am.	Mileage KM	E 1/4 1/2 3/4 F
Date 26.10.20	Time 6.26pm	Mileage KM	Remarks

CHECK IN

IMPORTANT NOTES:-

- ☒ Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- ☒ No refund will be given for vehicle that returns early.
- ☒ Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- ☒ Third Party Liability - First \$2000 for any Third Party Accident Claim.
- ☒ Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- ☒ Hirer is responsible for all parking fines & traffic summons.
- ☒ Extension:- One day's advance notice is required otherwise no extension will be allowed.
- ☒ Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- ☒ Vehicle returned after office hour will be charged to the next working day.
- ☒ Hourly extension is charged at 1/5 of the daily rate.
- ☒ As preventive maintenance, please check water & engine oil daily.
- ☒ Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- ☒ For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- ☒ Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT		RATE (\$)	TOTAL (\$)
RATE	15	@	150	2250
DISCOUNT				
GST @ 7%				
TOTAL				2250
EXTENSION				Y103594
				2020 10 - 0155
Audi Terence				
SLW9160Z				
DEPOSIT (refundable) S\$				
CHANGED OVER FROM VEH.				DATE

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.
 I/We declare that all information given on this form is true and accurate.

Hirer's Signature

Joint Hirer's/ Guarantor's Signature

for CHAN'S & SONS ENTERPRISE

VEHICLE NO.

SMD 8127R

MODEL

FROM

RETURN

*Estimate Date. For actual return see CHECK IN

CHANS & SONS ENTERPRISE

363 Sembawang Road, Goodlink Park,
Singapore 758379
Tel: 67532536 Fax: 67567565
GST Reg No: 51-936900-M

Hirer:

WONG CHONG YU KELVIN

OFFICIAL RECEIPT

DESCRIPTION

Official Receipt No : **202010-0155**
Account of : **WONG CHONG YU KELVIN**
Date Issued : **27/10/2020**
Vehicle Reg No. : **SMD8127R**
Rental Dates : **12/10/2020**
Amount Received : **S\$ 2,250.00**
Payment Type: : **VISA**
Payment for Invoice : **AR2010-0229**
Comments :

TOTAL AMOUNT RECEIVED	S\$ 2,250.00
------------------------------	---------------------

CHAN'S AND SONS ENTERPRISE
363 SEMBawang ROAD
SINGAPORE 758379

DATE: 27/10/20 TIME: 08:32:50
BTH NUM: 000667 INV NUM: 005594
MID: 000702053084422 TID: 72205400

SALE

Card Num: XXXX XXXX XXXX 1967 Manual
REF NUM: 08325006003 Card TYPE: VISA
APPR CODE: 009906 TRC NUM: 006003
EXP DATE: 12/10/20

TOTAL: SGD 2,250.00
NO SIGNATURE REQUIRED

I AGREE TO PAY THE ABOVE TOTAL AMOUNT
ACCORDING TO THE CARD ISSUER AGREEMENT
--- CUSTOMER COPY ---
REGIONAL FMS 1.5.5.AG

* This is a computer generated document. No signature is required.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-115034

Date of Request: 24/09/2020

Your Ref No: Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 24/09/2020
Enquiry By Nadia Hani Binte Haji Saifulbahar
TP Vehicle No. YM6777M
Accident Date 19/09/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

Asher Sng (LKKAuto)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: Friday, 17 September 2021 3:56 PM
To: Asher Sng (LKKAuto)
Cc: Admin A; MT_Claim_SG
Subject: RE: [MANDATE REQUEST] RE: LOD - ACCIDENT INVOLVING SLW 9160 Z AND YOUR INSURED YM 6777 M DATED 19/9/2020 - Oref: 19/20/20/VC05/023699 [External Confidential]

Follow Up Flag: Follow up
Flag Status: Flagged

Lonpac External - Confidential

Dear Asher

Please proceed as prt your recommendations.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Thursday, 9 September 2021 10:37 am
To: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: [WARNING: ATTACHMENT UNSCANNED][WARNING: ATTACHMENT UNSCANNED][MANDATE REQUEST] RE: LOD - ACCIDENT INVOLVING SLW 9160 Z AND YOUR INSURED YM 6777 M DATED 19/9/2020 - Oref: 19/20/20/VC05/023699 [External Confidential]

Dear Sirs,

We refer to the above matter.

We have highlighted to your good office on 24/09/2020 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured reversed and collided third party parked vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **PREMIUM AUTOMOBILES PTE LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 32,918.55	\$ 28,420.48
2. Loss of Rental (15days x \$150)	\$ 2,250.00	\$ 2,250.00 (15days x \$150)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 35,170.55	\$ 30,672.48

**13 days recommendation for repair + 2 sun.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval please.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Wednesday, 8 September 2021 5:12 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: LOD - ACCIDENT INVOLVING SLW 9160 Z AND YOUR INSURED YM 6777 M DATED 19/9/2020 - Oref: 19/20/20/VC05/023699 [External Confidential]

Lonpac External - Confidential

Dear Asher

Thank you for the update.

Much appreciated.

Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555



"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Wednesday, 8 September 2021 5:11 pm

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: LOD - ACCIDENT INVOLVING SLW 9160 Z AND YOUR INSURED YM 6777 M DATED 19/9/2020 - Oref: 19/20/20/VC05/023699 [External Confidential]

Hi Kenny,

We refer to the email below.

We are in the midst of preparing our report to seek for approval.

Shall revert to third party on the status.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Wednesday, 8 September 2021 4:30 PM

To: Claims <claims@premiumauto.com.sg>

Cc: Su Li (LKK Auto) <suli@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: LOD - ACCIDENT INVOLVING SLW 9160 Z AND YOUR INSURED YM 6777 M DATED 19/9/2020 - Oref: 19/20/20/VC05/023699 [External Confidential]

Lonpac External - Confidential

Without Prejudice

Dear Jennis

This is to confirm that we have received your LOD on 2 July 2021.

Aside to LKK, please assist to advice on status of TP claim.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Claims <claims@premiumauto.com.sg>

Sent: Wednesday, 8 September 2021 11:46 am

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Cc: claims@premiumauto.com.sg

Subject: LOD - ACCIDENT INVOLVING SLW 9160 Z AND YOUR INSURED YM 6777 M DATED 19/9/2020 - Oref: 19/20/20/VC05/023699 [External Confidential]

Dear Kenny,

Please acknowledge that you have received our LOD and payment have been process

Thank you.

Best Regards,
Jennis Tan
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 **d.** +65 6768 9911 **m.** +65 8826 8736
e. claims@premiumauto.com.sg **w.** www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Premiumauto Claims <claims@premiumauto.com.sg>

Sent: Friday, 2 July 2021 7:07 PM

To: 'KENNY LIM CHING GHEE' <kennylin@lonpac.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: LOD - ACCIDENT INVOLVING SLW 9160 Z AND YOUR INSURED YM 6777 M DATED 19/9/2020 - Oref: 19/20/20/VC05/023699 [External Confidential]

Dear Kenny,

Please find attached above LOD for your perusal. We will mail the original to your office.

Kindly keep a look out and process the payment to us.

**Best Regards,
Jennis Tan
Claims Admin**

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Friday, 2 July, 2021 6:53 PM

To: 'Claims' <claims@premiumauto.com.sg>

Subject: FW: ACCIDENT INVOLVING SLW 9160 Z AND YOUR INSURED YM 6777 M DATED 19/9/2020 - Oref: 19/20/20/VC05/023699 [External Confidential]

From: Claims <claims@premiumauto.com.sg>

Sent: Thursday, 1 October 2020 10:34 AM

To: 'KENNY LIM CHING GHEE' <kennylim@lonpac.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; assignments@lkkauto.com; 'Admin A' <admin-a@lkkauto.com>; 'Premiumauto Claims' <claims@premiumauto.com.sg>

Subject: RE: ACCIDENT INVOLVING SLW 9160 Z AND YOUR INSURED YM 6777 M DATED 19/9/2020 - Oref: 19/20/20/VC05/023699 [External Confidential]

Dear Kenny,

Kindly ignore previous email.

Our client vehicle is 2.0cc. We purpose for LOU \$100/day and LOR \$150/day.

Thank you.

**Best Regards,
Terrence Tan
Claims Advisor**

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Monday, 28 September 2020 11:06 AM

To: 'KENNY LIM CHING GHEE'

Cc: 'MT_Claim_SG'; assignments@lkkauto.com; 'Admin A'; 'Premiumauto Claims'

Subject: RE: ACCIDENT INVOLVING SLW 9160 Z AND YOUR INSURED YM 6777 M DATED 19/9/2020 - Oref: 19/20/20/VC05/023699 [External Confidential]

Dear Kenny,

We agree to accept your offer for 100% direct settlement on our client's favour.

To avoid dispute during finalization. We purpose for LOU \$60/day and LOR \$100/day.

Thank you.

**Best Regards,
Terrence Tan
Claims Advisor**

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: KENNY LIM CHING GHEE [<mailto:kennylim@lonpac.com>]

Sent: Thursday, 24 September 2020 4:38 PM

To: 'Claims'

Cc: MT_Claim_SG; assignments@lkkauto.com; Admin A

Subject: RE: ACCIDENT INVOLVING SLW 9160 Z AND YOUR INSURED YM 6777 M DATED 19/9/2020 - Oref: 19/20/20/VC05/023699 [External Confidential]

Lonpac External - Confidential

Without Prejudice

Dear Terrence

FYI, we have appointed LKK Auto Consultants to conduct the PRS. We are agreeable to direct settlement.

Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, 24 September 2020 2:26 pm
To: MT_Claim_SG <mt_claim@lonpac.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: 'Premiumauto Claims' <claims@premiumauto.com.sg>
Subject: ACCIDENT INVOLVING SLW 9160 Z AND YOUR INSURED YM 6777 M DATED 19/9/2020

Dear all,

Kindly assist in the liability clearance for above mentioned case. We propose for a 100% direct settlement in our client's favour

Please advise who is the officer in-charge we shall liaise with. To avoid dispute during finalisation, we propose for LOU/R at \$100/150 per day.

Attached is the GIA report for your reference and we will send you the estimate once it is ready.

Kindly arrange survey on 29/9/2020 @ 10AM, Owner waiting.

Address : 55 Ubi Road 1, S408699

**Best Regards,
Terrence Tan
Claims Advisor**

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183
e. claims@premiumauto.com.sg **w.** www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



**Forward thinking.
From Audi.**

The new Audi A4

[Watch virtual launch](#)



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you