

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 24 June 2022 11:46 AM
To: 'claims@kkimhin.com.sg'
Cc: 'Sandra (Gmail)'; margaret@kkimhin.com.sg; Service KKH; Admin A
Subject: RE: LOD - O/REF:020449/09 - ACC INVLG SFN4887L AND SGT6883R ON 21 SEP 2020
Attachments: DV_SFN4887L.pdf

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

We confirm settlement at global sum **\$18,000.00(all-in)**.

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: claims@kkimhin.com.sg <claims@kkimhin.com.sg>
Sent: Thursday, 23 June 2022 4:11 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: 'Sandra (Gmail)' <sandrakhong@gmail.com>; margaret@kkimhin.com.sg; Service KKH <service@kkimhin.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: Re: LOD - O/REF:020449/09 - ACC INVLG SFN4887L AND SGT6883R ON 21 SEP 2020

Dear Hsiao Tong

Reference to your email dated 23 Jun 2022.

Strictly for a quick and amicable settlement, we confirm acceptance your offer @\$18,000/-. Please arrange payment to be made in favour of K. Kim Hin Auto Pte Ltd.

Thanks and Regards

Carin

K. Kim Hin Auto Pte Ltd
160 Sin Ming Drive #02-20
Sin Ming AutoCity
Singapore 575722
Tel: 6452 7018

From: Hsiao Tong (LKKAuto)

Sent: Thursday, June 23, 2022 8:15 AM

To: claims@kkimhin.com.sg

Cc: 'Sandra (Gmail)'; margaret@kkimhin.com.sg; Service KKH; Admin A

Subject: RE: LOD - O/REF:020449/09 - ACC INVLG SFN4887L AND SGT6883R ON 21 SEP 2020

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

We have our principal instruction to revise offer at a global sum of **\$18,000.00(all-in)**.

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: claims@kkimhin.com.sg <claims@kkimhin.com.sg>

Sent: Tuesday, 21 June 2022 10:53 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: 'Sandra (Gmail)' <sandrakhong@gmail.com>; margaret@kkimhin.com.sg; Service KKH

<service@kkimhin.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: Re: LOD - O/REF:020449/09 - ACC INVLG SFN4887L AND SGT6883R ON 21 SEP 2020

Dear Hsiao Tong

Reference to your email dated 21 Jun 2022.

We are of the view that your offer \$17,800/- (incl loss of use for Lexus 3500cc) is low. However, for the purpose of an amicable settlement, we propose a global sum as \$18,200/-. Please let us hear from you.

Thanks and Regards

Carin

K. Kim Hin Auto Pte Ltd

160 Sin Ming Drive #02-20

Sin Ming AutoCity

Singapore 575722

Tel: 6452 7018

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, June 21, 2022 9:35 AM

To: claims@kkimhin.com.sg

Cc: 'Sandra (Gmail)' ; margaret@kkimhin.com.sg ; Service KKH ; Admin A

Subject: RE: LOD - O/REF:020449/09 - ACC INVLG SFN4887L AND SGT6883R ON 21 SEP 2020

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$17,800.00(all-in)**.

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 19 May 2022 4:48 PM
To: claims@kkimhin.com.sg
Cc: 'Sandra (Gmail)' <sandrakhong@gmail.com>; margaret@kkimhin.com.sg; Service KKH <service@kkimhin.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: LOD - O/REF:020449/09 - ACC INVLG SFN4887L AND SGT6883R ON 21 SEP 2020

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We would like to request for a copy of wheel alignment report.

Thank you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: claims@kkimhin.com.sg <claims@kkimhin.com.sg>
Sent: Wednesday, 2 March 2022 5:36 PM
To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Cc: 'Sandra (Gmail)' <sandrakhong@gmail.com>; margaret@kkimhin.com.sg; Service KKH <service@kkimhin.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: Re: LOD - O/REF:020449/09 - ACC INVLG SFN4887L AND SGT6883R ON 21 SEP 2020

Dear Jaslin

Reference to our email dated 04 Jan 2022.

Is there any outcome of the abovementioned claim. Please let us hear from you.

Thanks and Regards

Carin

K. Kim Hin Auto Pte Ltd

160 Sin Ming Drive #02-20

Sin Ming AutoCity
Singapore 575722
Tel: 6452 7018

From: claims@kkimhin.com.sg
Sent: Tuesday, January 04, 2022 1:31 PM
To: jaslinkok@lkkauto.com
Cc: 'Sandra (Gmail)'; margaret@kkimhin.com.sg; Service KKH; admin-a@LKKauto.com
Subject: Re: LOD - O/REF:020449/09 - ACC INVLG SFN4887L AND SGT6883R ON 21 SEP 2020

Dear Jaslin

Reference to our Sandra's email dated 21 Oct 2021.

Please update us the status of the above mentioned.

Thanks and Regards

Carin
K. Kim Hin Auto Pte Ltd
160 Sin Ming Drive #02-20
Sin Ming AutoCity
Singapore 575722
Tel: 6452 7018

From: service@kkimhin.com.sg
Sent: Thursday, October 21, 2021 2:41 PM
To: 'Jaslin Kok (LKK Auto)'
Cc: 'Sandra (Gmail)'; margaret@kkimhin.com.sg; claims@kkimhin.com.sg
Subject: RE: LOD - O/REF:020449/09 - ACC INVLG SFN4887L AND SGT6883R ON 21 SEP 2020

I have confirmed with my client. He does not have PIR.

Best Regards
Sandra
6452 7018
9622 2116
K. Kim Hin Auto Pte Ltd

From: service@kkimhin.com.sg <service@kkimhin.com.sg>
Sent: Thursday, 21 October 2021 2:37 pm
To: 'Jaslin Kok (LKK Auto)' <jaslinkok@lkkauto.com>
Cc: 'Sandra (Gmail)' <sandrakhong@gmail.com>; 'margaret@kkimhin.com.sg' <margaret@kkimhin.com.sg>; 'claims@kkimhin.com.sg' <claims@kkimhin.com.sg>; 'service@kkimhin.com.sg' <service@kkimhin.com.sg>
Subject: RE: LOD – O/REF:020449/09 - ACC INVLG SFN4887L AND SGT6883R ON 21 SEP 2020

Can you ask from your client?

Best Regards
Sandra
6452 7018
9622 2116
K. Kim Hin Auto Pte Ltd

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Thursday, 21 October 2021 2:32 pm

To: service@kkimhin.com.sg

Cc: 'Sandra (Gmail)' <sandrakhong@gmail.com>; margaret@kkimhin.com.sg; claims@kkimhin.com.sg

Subject: Re: LOD – O/REF:020449/09 - ACC INVLG SFN4887L AND SGT6883R ON 21 SEP 2020

WITHOUT PREJUDICE

Dear Sandra

We are pending mandate approval from our principal.

However, our principal requires the investigation result before giving any mandate.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: service@kkimhin.com.sg <service@kkimhin.com.sg>

Sent: Thursday, October 21, 2021 2:29 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: service@kkimhin.com.sg <service@kkimhin.com.sg>; 'Sandra (Gmail)' <sandrakhong@gmail.com>;

margaret@kkimhin.com.sg <margaret@kkimhin.com.sg>; claims@kkimhin.com.sg <claims@kkimhin.com.sg>

Subject: RE: LOD – O/REF:020449/09 - ACC INVLG SFN4887L AND SGT6883R ON 21 SEP 2020

Hi Jaslin

I was informed by my staff that you are requesting for Police results from us?

We do not have it. Please obtain from your client.

Also LKK has already informed me the liability is clear, can I know what is the issue now?

Best Regards
Sandra

6452 7018

9622 2116

K. Kim Hin Auto Pte Ltd

----- Forwarded message -----

From: **Jaslin Kok (LKK Auto)** <jaslinkok@lkkauto.com>

Date: Wed, Sep 8, 2021 at 2:54 PM

Subject: Re: LOD – O/REF:020449/09 - ACC INVLG SFN4887L AND SGT6883R ON 21 SEP 2020

To: claims@kkimhin.com.sg <claims@kkimhin.com.sg>

Cc: Margaret KKH <margaret@kkimhin.com.sg>, Admin A <admin-a@lkkauto.com>

WITHOUT PREJUDICE

Dear Sir / Madam,

We are currently preparing our report to seek mandate from insurer, shall revert to you once approved.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: claims@kkimhin.com.sg <claims@kkimhin.com.sg>

Sent: Thursday, August 26, 2021 1:43 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Cc: Margaret KKH <margaret@kkinhin.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: Re: LOD – O/REF:020449/09 - ACC INVLG SFN4887L AND SGT6883R ON 21 SEP 2020

Dear Sir/Mdm

Reference to the LOD dated 16 Jul 2021.

We have yet to receive your reply, would appreciate if you could kindly look into the matter and look forward to your reply soon.

Thank you.

Best Regards
Carin
K. Kim Hin Auto Pte Ltd
160 Sin Ming Drive #02-20
Sin Ming AutoCity
Singapore 575722
Tel: 6452 7018

From: claims@kkinhin.com.sg

Sent: Friday, July 16, 2021 3:30 PM

To: jaslinkok@lkkauto.com

Cc: Margaret KKH ; admin-a@LKKauto.com

Subject: LOD – O/REF:020449/09 - ACC INVLG SFN4887L AND SGT6883R ON 21 SEP 2020

Dear Sir/Mdm

Enclosed are the following Letter of Demand documents for you to process the claim:

1. Letter of Demand
2. Cost of Repair Invoice
3. GIA Search

4. Letter of Authorization

We look forward to hearing from you.

Thank you.

Best Regards

Carin

K. Kim Hin Auto Pte Ltd

160 Sin Ming Drive #02-20

Sin Ming AutoCity

Singapore 575722

Tel: 6452 7018