

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 30 May 2022 3:31 PM  
**To:** Goh, Jeremy  
**Subject:** RE: <seeking clarification> AIG ref: 9801100772SG - 003

Hi Jeremy,

For the rim damage, kindly refer to the photo 14-15 in Merimen.



We have checked that there is no wheel alignment report is available.

Please advise your mandate after reviewing the matter.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 19 May 2022 8:54 AM

**To:** 'Goh, Jeremy' <Jeremy.Goh@aig.com>

**Subject:** RE: <seeking clarification> AIG ref: 9801100772SG - 003

Hi Jeremy,

We will check and get back to you.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Goh, Jeremy <[Jeremy.Goh@aig.com](mailto:Jeremy.Goh@aig.com)>

**Sent:** Wednesday, 18 May 2022 3:45 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: <seeking clarification> AIG ref: 9801100772SG - 003

Apologize. I meant to check if the front rim is damaged and the photo for it.

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**From:** Goh, Jeremy

**Sent:** Wednesday, May 18, 2022 2:59 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** <seeking clarification> AIG ref: 9801100772SG - 003

Dear Hsiao Tong,

I make reference to the case above.

Can I clarify that only 1 N/S Front Rim was given to the workshop.

Secondly, do you have the wheel alignment report?

1	*N/S REAR DOOR PROTECTOR	Dented	304.31
1	*N/S REAR DOOR FRAME WEATHERSTRIP	Serviceable	216.51
1	*N/S REAR DOOR TOP VERTICAL GARNISH	Serviceable	238.71
10	*N/S REAR DOOR TOP VERTICAL GARNISH RIVET	Not Necessary	55.01
1	*N/S FRONT RIM	Dented / Cut	3,787.11
1	*N/S FRONT WHEEL BEARING	Not Necessary	670.31
1	*N/S FRONT TYRE	Serviceable	380.01
1	*N/S FRONT DOOR SPEAKER (50%)	Dented	200.01

Franchise part. S=SpcNett. L=ListItemDisc.

<b>Sub Total (\$)</b>	<b>29,707.21</b>
<b>- List Item Discount on L Items 10.00/10.00% (\$)</b>	<b>2,884.81</b>
<b>Total Parts (\$)</b>	<b>26,822.31</b>

Report was unsubmitted during this print-out.

### Recommended Miscellaneous Items

There are no new miscellaneous items selected.

### Recommended Labour

Particulars	Lab.Type	Repairer
<b>Labour Items</b>		
TO REMOVE ,CUT OUT DAMAGED PARTS,PANEL BEATING ,WELDING ,ALIGN,REFIX AND TO RENEW AFFECTED PARTS	New	1,400.01
TO REMOVE AND REFIT REAR UPHOLSTERY TRIMMING ,ROOF LINING ,SEATS ,SPEAKER BOARD IN ORDER TO FACILITATE REPAIRING WORKS	New	120.01
TO REMOVE AND REFIT FRONT SEAT ASSY TRIM BOARD AND CARPET TO FACILITATE REPAIRING WORKS	New	150.01
TO APPLY UNDERSEALING	New	160.01
TO REMOVE DOORS FITTINGS	New	160.01
TO DISMANTLE AND CHECK FRONT UNDERCARRIAGE TO REPLACE AFFECTED PORTIONS	New	120.01
TO CONDUCT FRONT WHEEL ALIGNMENT TEST	New	80.01
TO PUTTY AND RESPRAY ON AFFECTED PORTIONS	New	1,500.01

### Jeremy Goh

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