

## Jia Le (LKK Auto)

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**From:** Jia Le (LKK Auto)  
**Sent:** Monday, 23 November 2020 11:25 AM  
**To:** service@kkimhin.com.sg  
**Cc:** Sandra (Gmail); Admin A  
**Subject:** RE: Fwd: Accident Involving SFN 4887 L and SGT 6883 R on 21 Sept 2020 LKK REF : CC4/AIG20010267/Kds3

Without Prejudice

Dear Sirs/Madam,

### **ACCIDENT INVOLVING SGT 6883R(AIG) AND SFN 4887L ON 21/09/2020**

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

**“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”**

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** service [<mailto:service@kkimhin.com.sg>]  
**Sent:** Saturday, 21 November 2020 11:07 AM  
**To:** Admin A; [AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com)  
**Cc:** [service@kkimhin.com.sg](mailto:service@kkimhin.com.sg); Sandra (Gmail)  
**Subject:** re: Fwd: Accident Involving SFN 4887 L and SGT 6883 R on 21 Sept 2020 LKK REF : CC4/AIG20010267/Kds3

Dear LKK Admin/ AIG Officer

Please kindly comment on the liability of this case and let us know on an urgent basis.

Thank you.

Best Regards  
Sandra  
6452 7018  
9622 2116  
K. Kim Hin Auto Pte Ltd

----- Forwarded message -----

From: **service** <[service@kkimhin.com.sg](mailto:service@kkimhin.com.sg)>  
Date: Mon, Oct 5, 2020 at 9:54 AM  
Subject: RE: Accident Involving SFN 4887 L and SGT 6883 R on 21 Sept 2020 LKK REF : CC4/AIG20010267/Kds3  
To: Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>  
Cc: Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>, Simon <[simon@kkimhin.com.sg](mailto:simon@kkimhin.com.sg)>, Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>, [AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com) <[AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com)>, <[service@kkimhin.com.sg](mailto:service@kkimhin.com.sg)>, Sandra (Gmail) <[sandrakhong@gmail.com](mailto:sandrakhong@gmail.com)>

Dear Officer

Good day to you.

It has been nearly 2 weeks since the accident and my client is surprised your insured has not reported yet.

Please assist to chase down the accident report and update us.

Many thanks  
Sandra  
6452 7018  
9622 2116  
K. Kim Hin Auto Pte Ltd

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**From:** "Su Li (LKK Auto)" <[suli@lkkauto.com](mailto:suli@lkkauto.com)>  
**Sent:** Monday, October 5, 2020 9:21 AM  
**To:** "Sandra Khong" <[sandrakhong@gmail.com](mailto:sandrakhong@gmail.com)>  
**Cc:** "Jia Le (LKK Auto)" <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>, "Simon" <[simon@kkimhin.com.sg](mailto:simon@kkimhin.com.sg)>, "Admin A" <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>, "[AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com)" <[AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com)>, "service@ k kim hin ([service@kkimhin.com.sg](mailto:service@kkimhin.com.sg))" <[service@kkimhin.com.sg](mailto:service@kkimhin.com.sg)>  
**Subject:** RE: Accident Involving SFN 4887 L and SGT 6883 R on 21 Sept 2020 LKK REF : CC4/AIG20010267/Kds3

Without Prejudice

Dear Sandra,

We refer to the above matter.

Please be informed that OI has yet to report the accident till date.

Kindly note that for liability, claim negotiation and settlement, please contact Jia Le at 6749 5792.

Our respective case handler will look into the matter and revert to you in due course.

***To check availability of the case handler, you may contact the undersigned.***

*\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

Phone: 6841 1467 Email: [SuLi@lkkauto.com](mailto:SuLi@lkkauto.com) Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

**From:** Sandra Khong [mailto:[sandrakhong@gmail.com](mailto:sandrakhong@gmail.com)]

**Sent:** Saturday, 3 October 2020 5:43 PM

**To:** Su Li (LKK Auto)

**Cc:** Jia Le (LKK Auto); Simon; Admin A; [AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com); service@ k kim hin ([service@kkimhin.com.sg](mailto:service@kkimhin.com.sg))

**Subject:** Re: Accident Involving SFN 4887 L and SGT 6883 R on 21 Sept 2020 LKK REF : CC4/AIG20010267/Kds3

Hi Su Li

Have your insured reported?

Please advise liability. Thank you.

Best regards

Sandra

64527018

96222116

K. Kim Hin Auto Pte Ltd

On Tue, 29 Sep 2020, 16:02 Su Li (LKK Auto), <[suli@lkkauto.com](mailto:suli@lkkauto.com)> wrote:

Without Prejudice

Dear Sirs / Madam,

We refer to the above matter.

Please be informed that OI has yet to report the accident till date.

***Please provide us the following.***

- ***evidence i.e. video and scene photo.***
- ***PIR result (if any)***

Please note that for liability, claim negotiation and settlement, please contact Jia Le at 6749 5792.

Our respective case handler will look into the matter and revert to you in due course.

***To check availability of the case handler, you may contact the undersigned.***

***\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

Phone: 6841 1467 Email: [SuLi@lkkauto.com](mailto:SuLi@lkkauto.com) | Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

**From:** service [mailto:[service@kkimhin.com.sg](mailto:service@kkimhin.com.sg)]  
**Sent:** Tuesday, 29 September 2020 3:54 PM  
**To:** [AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com); Admin A  
**Cc:** [service@kkimhin.com.sg](mailto:service@kkimhin.com.sg); Sandra (Gmail); [simon@kkimhin.com.sg](mailto:simon@kkimhin.com.sg)  
**Subject:** Fwd: Accident Involving SFN 4887 L and SGT 6883 R on 21 Sept 2020

Dear Officer/ LKK

Can you advise the liability of this case on an urgent basis?

Thank you.

Best Regards  
Sandra

6452 7018

9622 2116

K. Kim Hin Auto Pte Ltd

----- Forwarded message -----

**From:** **AIG SGP, Claims-Survey** <[AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com)>  
**Date:** Thu, Sep 24, 2020 at 4:01 PM  
**Subject:** RE: Accident Involving SFN 4887 L and SGT 6883 R on 21 Sept 2020  
**To:** [service@kkimhin.com.sg](mailto:service@kkimhin.com.sg) <[service@kkimhin.com.sg](mailto:service@kkimhin.com.sg)>, Sandra (Gmail) <[sandrakhong@gmail.com](mailto:sandrakhong@gmail.com)>

Hi Sandra,

We'll appoint LKK to conduct survey.

Thanks.

AIG Claims Survey

**From:** service <[service@kkinhin.com.sg](mailto:service@kkinhin.com.sg)>  
**Sent:** Thursday, September 24, 2020 3:40 PM  
**To:** AIG SGP, Claims-Survey <[AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com)>  
**Cc:** [service@kkinhin.com.sg](mailto:service@kkinhin.com.sg); Sandra (Gmail) <[sandrakhong@gmail.com](mailto:sandrakhong@gmail.com)>  
**Subject:** [EXTERNAL] Accident Involving SFN 4887 L and SGT 6883 R on 21 Sept 2020

**This message is from an external sender; be cautious with links and attachments.**

Your Ref: SGT 6883 R (AIG Asia)

Our Ref: SFN 4887 L

Dear Officer

Good day to you.

Enclosed the GIA report of our client SFN 4887 L who was hit by your insured SGT 6883 R on 21 Sept 2020.

Vehicle is in the workshop.

Please kindly arrange for survey asap and advise liability of the case.

Best Regards  
Sandra

6452 7018

9622 2116

K. Kim Hin Auto Pte Ltd