

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 5 October 2020 5:01 PM  
**To:** 'PHILIP.ANG9898@GMAIL.COM'  
**Subject:** ACCIDENT INVOLVING SKZ 1238H(EQ) AND SLF 3259C AT/ALONG BEGONIA RD ON 20/09/2020

05 Oct 2020

**Ms Tai Chee Ken**

*[By Email Only]*

Dear Sir/Madam,

**You Ref: SKZ1238H**

**Our Ref: CC6/EQI20010261/Kpa3**

**ACCIDENT INVOLVING SKZ 1238H(EQ) AND SLF 3259C AT/ALONG BEGONIA RD ON 20/09/2020**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, EQ Insurance Company Ltd to deal with the third party claim against your policy.

We have received a claim from SLF3259C against your insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next 7 days i.e. by 12/10/2020, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

***"Please note EQ Insurance reserves all rights to seek recovery if the Insured and/or Authorized Driver is later found to be in breach of policy terms and conditions."***

Please call us if you have further queries.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

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