

**admin**

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**From:** Crystal Lee <crystal\_lee@sg.msig-asia.com>  
**Sent:** Thursday, 24 September 2020 12:44 PM  
**To:** 'assignments@lkkauto.com'; 'admin-d@lkkauto.com'  
**Cc:** Ong Zi Hui  
**Subject:** Survey Request - Manual Assigned  
**Attachments:** YP 3661 S.pdf; YP 3661 S (Accident Screen Photo 1).jpeg

**ACCIDENT ON : 22/09/2020, INVOLVING CLIENT'S : (YP3661S) & YOUR INSURED : (YP3479C) MSIG ALONG BUKIT BATOK CRESCENT**


**Manual Assigned**

Dear LKK,

Refer to the email below, please arrange survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment.

 Please note that our Customer Service Centre will accept walk-ins by appointments only. For more details on how you can make an appointment with us, please refer to our official Facebook page or our website at [msig.com.sg](https://msig.com.sg).

Best regards,

**Crystal Lee**

Admin Officer, Claims Services (In-House Survey)

D: +65 6594 2535 | F: +65 6643 1349 | [crystal\\_lee@sg.msig-asia.com](mailto:crystal_lee@sg.msig-asia.com)



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6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](https://msig.com.sg)




A Member of **MS&AD** INSURANCE GROUP

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**From:** Winnie Chua <pingping\_chua@sg.msig-asia.com>  
**Sent:** Thursday, 24 September 2020 11:40 AM  
**To:** Crystal Lee <crystal\_lee@sg.msig-asia.com>  
**Cc:** Ong Zi Hui <zihui\_ong@sg.msig-asia.com>  
**Subject:** FW: RE : ACCIDENT ON : 22/09/2020, INVOLVING CLIENT'S : (YP3661S) & YOUR INSURED : (YP3479C) MSIG ALONG BUKIT BATOK CRESCENT Est; \$16K (outsource)

Dear Crystal,

Please outsource to LKK as IHS is unable to attend. Tks.

 Please note that our Customer Service Centre will accept walk-ins by appointments only. For more details on how you can make an appointment with us, please refer to our official Facebook page or our website at [msig.com.sg](http://msig.com.sg).

Best Regards

**Winnie Chua**

Senior Admin Officer, Claims Services (In-House Survey)

Direct line +65 6594 2556 | Direct fax +65 6225 7402 | [pingping\\_chua@sg.msig-asia.com](mailto:pingping_chua@sg.msig-asia.com)



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**From:** David Ang <[hupmotor@gmail.com](mailto:hupmotor@gmail.com)>

**Sent:** Thursday, 24 September 2020 11:05 AM

**To:** Claims SG <[claims@sg.msig-asia.com](mailto:claims@sg.msig-asia.com)>

**Subject:** RE : ACCIDENT ON : 22/09/2020, INVOLVING CLIENT'S : (YP 3661 S) & YOUR INSURED : (YP 3479 C) ALONG BUKIT BATOK CRESCENT

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**EXTERNAL EMAIL:** Be careful when you click any links or open any attachment(s).

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Dear Sirs,

Attach our estimate bill, GIA third party insurer search fee, client's GIA report, log card & insurance certificate & Accident Screen Photo for your reference & attention,

Kindly assign your panel surveyor LKK Auto Consultants Pte Ltd, (one of our insurer panel, for OD reserve) to survey client's damaged vehicle On : 25/09/2020 (at 10am to 12pm) at Blk 1018, #01-346, Yishun Industrial Park A, S (768760) as owner waiting, Please revert & confirm the survey assignment.

Kindly revert & confirm client's third party claims liability, reference & OIC, as we are looking for direct settlement, Please let us hear from yours soonest, as we need to update & notice client's for further action.

Best Regards

David Ang

Tel : 6784 0039, Fax : 6784 0076, **HP : 9815 4655**

Mailing Address :

Hup Motor Trading & Service

Blk 9004 Tampines St 93

#01-120

Singapore 528838

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