

**admin**

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**From:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Sent:** Thursday, 24 September 2020 10:21 AM  
**To:** assignments  
**Cc:** Claims Dept of CTI; georgina mei kuan  
**Subject:** RE: O/R : SNM20D203445/SJM4941X/CHNGPW -THIRD PARTY CLAIM FOR SDV1095G / YR INSURE SJM4941X  
**Attachments:** O/R : SNM20D203445/SJM4941X/CHNGPW -THIRD PARTY CLAIM FOR SDV1095G / YR ... (1.49 MB)

Dear LKK

Please refer to below email and liaise with third party workshop.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

**Thank you.**

**Adeline Chng**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6155 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** georgina mei kuan <gina\_tatheng@yahoo.com.sg>  
**Sent:** Thursday, 24 September 2020 9:46 AM  
**To:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Subject:** Re: O/R : SNM20D203445/SJM4941X/CHNGPW -THIRD PARTY CLAIM FOR SDV1095G / YR INSURE SJM4941X

Hi

Please arrange surveyor from LKK  
Thank you.

**Your Sincerely,**

Georgina Soong

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**Tat Heng Motor Works**

10 Ang Mo Kio Industrial Park 2A

#02-09 AMK Autopoint, Singapore 568047

t: 6483 7103

m: 9113 5112

On Wednesday, 23 September 2020, 05:30:56 pm SGT, Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)> wrote:

**Without Prejudice**

**Our reference: SNM20D203445C02/ SJM4941X/Chngpw**

**Your reference: SDV1095G**

Dear Sirs

**ACCIDENT INVOLVING SJM4941X & SDV1095G ON 20/09/2020**

We refer to your email of 23/09/2020

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)
6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)
7. Kenneth Kong (LKK)
3. Ben Chua (FTA)
8. Adrian Ling (LKK)
4. Ng You Han (FTA)
9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)
10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

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**Thank you.**

**Adeline Chng**

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Wednesday, 23 September 2020 4:37 PM  
**To:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>; [gina\\_tatheng@yahoo.com.sg](mailto:gina_tatheng@yahoo.com.sg)  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** O/R : SNM20D203445/SJM4941X/CHNGPW -THIRD PARTY CLAIM FOR SDV1095G / YR INSURE SJM4941X

Dear Adeline,

Please conduct PRS for SDV1095G.

Note : officer in charge – Adeline 63896155

Kindly quote our reference number when replying.

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Thank you

**Lim Shu Min**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** georgina mei kuan <[gina\\_tatheng@yahoo.com.sg](mailto:gina_tatheng@yahoo.com.sg)>  
**Sent:** Wednesday, September 23, 2020 1:56 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** THIRD PARTY CLAIM FOR SDV1095G / YR INSURE SJM4941X

Dear Claims Dept

Attached GIA report for your kind attention.

Please kindly acknowledge and schedule your surveyor

on 28/9/2020 before repair.

Best regards.

**Your Sincerely,**

Georgina Soong

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**Tat Heng Motor Works**

10 Ang Mo Kio Industrial Park 2A

#02-09 AMK Autopoint, Singapore 568047

t: 6483 7103

m: 9113 5112